SSC-Y02 2000 MODEL AVALON, CAMRY, AND CAMRY SOLARA REAR AXLE HUB ASSEMBLY

Dear Toyota Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has determined that a defect, which relates to motor vehicle safety, exists in certain 2000 Model Year Toyota Avalon, Camry, and Camry Solara vehicles.

WHAT IS THE PROBLEM?

Due to improper heat treatment, it is possible that inadequate strength could occur in certain areas of the rear axle shafts on certain 2000 Model Year Toyota Avalon, Camry, and Camry Solara vehicles. After extended use of the vehicle, in the worst case, the rear axle shafts may fail or break.

WHAT WILL TOYOTA DO?

Toyota dealers will inspect and, if necessary, replace the rear axle hub assemblies with correct ones at **NO COST** to you.

WHAT SHOULD YOU DO?

Contact any authorized Toyota dealer and make an appointment to inspect and, if necessary, replace the rear axle hub assemblies as soon as possible.

The labor time necessary to inspect and, if necessary, replace the rear axle hub will take slightly more than one hour. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

Please present this notice to the dealer when you bring the vehicle in for the repair.

If you no longer own the vehicle, please indicate so on the enclosed postage paid form, providing us with the name and address of the new owner.

WHAT IF YOU HAVE OTHER QUESTIONS?

Please contact any Toyota dealer or call the Toyota Customer Assistance Center at 1-800-331-4331.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590, or call the toll free Auto Safety Hot Line at 800-424-9393 (Washington, D.C. area residents may call 366-0123).

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.