



Fleetwood Enterprises, Inc.  
Recreational Vehicle Group  
Engineering & Product Compliance  
2975 Myers Street / P.O. Box 7636  
Riverside, CA 92509-7636

March 22, 2004

Mr. Kenneth Weinstein  
Administration for Safety Assurance  
National Highway Traffic Safety Administration  
400 Seventh St., S.W.  
Washington, DC 20590

04V-145 0of0

Re: Safety Defect Report

Dear Mr. Weinstein:

On March 17, 2004, Fleetwood Enterprises Inc., determined that a safety defect exists in travel trailers as listed below, and is furnishing this notification in accordance with 49 CFR Part 573 Defect and Noncompliance reports.

The following is the information required by 49 CFR Part 573:

- This report was prepared on March 22, 2004.
  - Fleetwood has assigned 40322 as an identification code to this recall.
- (1) The affected motor homes were manufactured by the following wholly owned subsidiary of Fleetwood Enterprises, Inc.
- Fleetwood Travel Trailers of California, Inc. #15  
145 S. Larch Ave., P.O. Box 810  
Rialto, California 92376
- Fleetwood Travel Trailers of Oregon, Inc. #23  
4640 N. W. Bartsch Road, P.O. Box 1247  
Pendleton, Oregon 97801
- Fleetwood Travel Trailers of Oregon, Inc. #24  
Pierce Lane, P.O. Box 1067  
La Grande, Oregon 97850
- Fleetwood Travel Trailers Of Ohio, Inc. #29  
407 W. Railroad Street, P.O. 669  
Edgerton, Ohio 43517
- Fleetwood Travel Trailers of Texas, Inc. #40  
901 Fisher Road, P.O. Box 7909  
Longview, Texas 75607

Fleetwood Travel Trailers of Indiana, Inc. #42  
1635 Elmore Street, P.O. Box 665  
Crawfordsville, Indiana 47933

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Fleetwood Travel Trailers of Kentucky, Inc. #60  
800 Industrial Drive, P.O. Box 1078  
Campbellsville, Kentucky 42719

The agency should contact the following person with respect to this recall:

Robert E. Wozniak  
Director of Engineering and Product Compliance  
Recreational Vehicle Group  
Fleetwood Enterprises, Inc.  
2970 Myers St.  
Riverside, CA 92513-7638  
Telephone (909) 351-3814 Fax (909) 351-3644

- (2) The vehicles involved in this recall are 2004 model year Prowler, Wilderness, Terry, Mallard, Pioneer and Gearbox conventional and fifth wheel travel trailers manufactured from July 18, 2003 through September 10, 2003. The September 10, 2003 date coincides with the correctly labeled Siemens Q circuit breaker being incorporated into production. The travel trailers were built with a Fleetwood identification number range of 1EC1R292641593903 through 1EC5R292844001692.
- (3) Fleetwood reports 765 as an approximate number of travel trailers containing the safety defect.
- (4) Fleetwood estimates that 5% of the above travel trailers contain the safety defect.
- (5) On travel trailers affected by this recall, the Type Q circuit breakers were mis-marked by the Siemens Corporation. This breaker, installed in the main panel of the subject travel trailers consists of a 1-pole 30 amp breaker and a 1-pole 20 amp breaker that were manufactured with the handle for the 30 amp 1-pole marked as "20" and the 20 amp 1-pole marked as "30". A 30 amp circuit connected to a 20 amp circuit breaker might experience nuisance tripping. If fully loaded, a 20 amp circuit connected to a 30 amp circuit breaker may result in overheated conductors in a sustained overload condition. This condition could result in a risk of personal injury and/or property damage as determined by the Siemens Corporation.
- (6) Not applicable.
- (7) Fleetwood began an investigation approximately September, 2003, when this situation was identified during travel trailer manufacture.  
  
Fleetwood is not aware of any accidents or injuries that have resulted from this safety defect.
- (8) Fleetwood will inspect and if necessary, replace the circuit breaker. Fleetwood will perform this service at no charge to the customer.
- (9) Fleetwood intends to conduct a dealer notification mailing on March 29, 2004.  
Fleetwood intends to conduct a customer notification mailing on April 5, 2004.

Fleetwood does not foresee any problems with implementing this voluntary recall campaign.

- (10) Copies of subsequent correspondence will be submitted to NHTSA within five (5) working days of distribution. This correspondence will include:

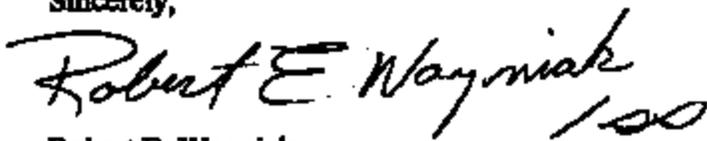
- I) Letter of dealer notification
- II) Letter of customer notification
- III) Recall service bulletin

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In accordance with our customary practice, we are requesting your review of the enclosed drafts of letters to dealers and owners. Also enclosed is a draft of the recall service bulletin that details the remedy to be applied to the subject motor homes.

If additional information is required, please contact myself.

Sincerely,



Robert E. Wozniak  
Director of Engineering and Product Compliance  
Recreational Vehicle Group

Attachments: Draft dealer letter  
Draft customer letter  
Draft service bulletin

Dir/RVPC 04-27



*Driven to Explore*

Fleetwood Enterprises, Inc.  
3030 Myers Street / Riverside, CA 92503-5527  
P.O. Box 7636 / Riverside, CA 92513-7636  
p: 800.322.8276 / www.fleetwoodrv.com

## IMPORTANT RECALL INFORMATION

04V-145 ④of④

April, 2004

**TO:** All Fleetwood Dealer Principals, Service Managers, and Parts Managers

**SUBJECT:** RECALL CAMPAIGN # 40322  
Siemens Mis-labeled Circuit Breaker

Fleetwood Enterprises, Inc., is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the National Traffic Safety and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc., has decided that a defect relating to motor vehicle safety exists in certain model year 2004 Prowler, Wilderness, Terry, Mallard, Pioneer and Gearbox conventional and fifth wheel travel trailers. We are notifying owners in order to correct the problem. A copy of the letter sent to owners is enclosed for your information.

*What  
is the  
problem?*

On travel trailers affected by this recall, the Siemens Q circuit breaker may have been mis-marked at the factory. This breaker, installed in the main panel of your travel trailer consists of a 1-pole 30 amp breaker and a 1-pole 20 amp breaker. This breaker may have been manufactured with the handle for the 30 amp 1-pole marked as "20" and the 20 amp 1-pole marked as "30". A 30 amp circuit connected to a 20 amp circuit breaker might experience nuisance tripping. If fully loaded, a 20 amp circuit connected to a 30 amp circuit breaker may result in overheated conductors in a sustained overload condition. This condition could result in a risk of personal injury and/or property damage.

To correct this defect, it is necessary to inspect and replace the circuit breaker as described in the enclosed Recall Service Bulletin # 40322.

*What  
should  
you do?*

Owners of the above mentioned travel trailers have been asked to contact a Fleetwood dealer to have the described defective condition remedied. In the event that you are contacted by a customer, please verify eligibility by referring to the serial number range listed in the enclosed Recall Service Bulletin # 40322 prior to beginning the repairs. Should a customer have you perform this service, please complete the Fleetwood Repair Order (form X-SR-042).

Once repairs are completed, have the customer sign the Fleetwood Repair Order and return it to your National Warranty Processing Center in Decatur, Indiana for payment. You will be reimbursed in accordance with Service Bulletin # 40322.

**What  
should  
you do?**

Customers will not be charged for these repairs.

If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific travel trailer. Fleetwood is asking our dealers to make repairs to stock units on dealer lots prior to sale or lease.

Federal Law (Section 154 of the National Traffic and Motor Vehicle Safety Act of 1966) requires that:

*If you have received a notice of recall or failure to comply from Fleetwood or any component manufacturer, you must repair or otherwise correct the defects on vehicles remaining in your inventory, according to the notification, before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.*

Please review this entire package with your parts and service staff to familiarize them with the step by step procedure and implement the Voluntary Safety Recall Campaign.

Thank you for helping Fleetwood with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your regional Fleetwood Service Center.

Sincerely,

FLEETWOOD ENTERPRISES, INC.

Tina Inkrote  
Service Administrator  
Recreational Vehicle Division

enclosures: Recall # 40322 customer letter  
Recall # 40322 service bulletin



Driven to Explore

Fleetwood Enterprises, Inc.  
3030 Myrtle Street / Riverside, CA 92503-5527  
P.O. Box 7630 / Riverside, CA 92519-7630  
or 800.829.8216 / www.fleetwoodrv.com

## IMPORTANT RECALL INFORMATION # 40322

April, 2004

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Dear Valued Fleetwood Travel Trailer Customer:

This notice is sent to you in accordance with the requirements of the National Traffic Safety and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc., has decided that a defect relating to motor vehicle safety exists in certain 2004 model year Prowler, Wilderness, Terry, Pioneer, Mallard and Gearbox conventional and fifth wheel travel trailers.

What is the problem?

On travel trailers affected by this recall, the Siemens Q circuit breaker may have been mis-marked at the factory. This breaker, installed in the main panel of your travel trailer consists of a 1-pole 30 amp breaker and a 1-pole 20 amp breaker. This breaker may have been manufactured with the handle for the 30 amp 1-pole marked as "20" and the 20 amp 1-pole marked as "30". A 30 amp circuit connected to a 20 amp circuit breaker might experience nuisance tripping. If fully loaded, a 20 amp circuit connected to a 30 amp circuit breaker may result in overheated conductors in a sustained overload condition. This condition could result in a risk of personal injury and/or property damage.

What should you do?

To determine if your travel trailer contains a properly marked panel, locate your Power Distribution Center (see enclosed photographs) and conduct a visual inspection. A correctly marked Q3020 circuit breaker is marked "30 amps" on the left-side pole and is marked "20 amps" on the right-side. Reading the handles from left to right, the order should be 30-20. If the breaker handles are marked 20-30, and the breaker is identified as a Q3020, it must be replaced.

If you determine that your travel trailer circuit breaker is correctly marked, please fill out the enclosed *Vehicle Information Update Card*, marking the box as indicated on the enclosed example, and return it to Fleetwood.

If you have any concerns or if you prefer, simply contact the dealer who sold you the travel trailer and make an appointment to have this inspection/repair performed. If they are not available, another Fleetwood dealer may do this inspection/repair for you.

What will Fleetwood do?

Fleetwood will inspect and replace the circuit breaker as necessary at no cost to you. This inspection and repair could take up to 1 hour.

**What  
should you  
do?**

If you have had this concern corrected previously, you may be eligible for reimbursement at your cost for that repair. For more information contact Fleetwood Owner Relations at (800) 322-8216.

When you deliver your travel trailer for repairs, your dealer will complete a Fleetwood Repair Order. Upon completion of the repair, please sign the Fleetwood Repair Order.

If you no longer own this travel trailer, please take a moment to provide the name and address of the new owner on the enclosed *Vehicle Information Update Card* and return it to Fleetwood. This will enable us to send this important recall information to the new owner.

If you are unable to obtain the specified repair promptly and without charge, please contact:

Fleetwood Owner Relations  
P.O. Box 59933  
Riverside, California 92517  
(800) 322-8216

If you believe that the dealer and Fleetwood Enterprises, Inc., have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
400 Seventh Street S.W.  
Washington, DC 20590

Or call the toll-free Auto Safety Hotline at (888) 327-4236.

Fleetwood Enterprises, Inc., regrets any inconvenience this may cause you. We are taking these steps in the interest of your safety. We appreciate your prompt assistance in eliminating this potential hazard.

This letter does not constitute an acknowledgment of legal liability.

Sincerely,

FLEETWOOD ENTERPRISES, INC.

Tina Inkrote  
Service Administrator  
Recreational Vehicle Division

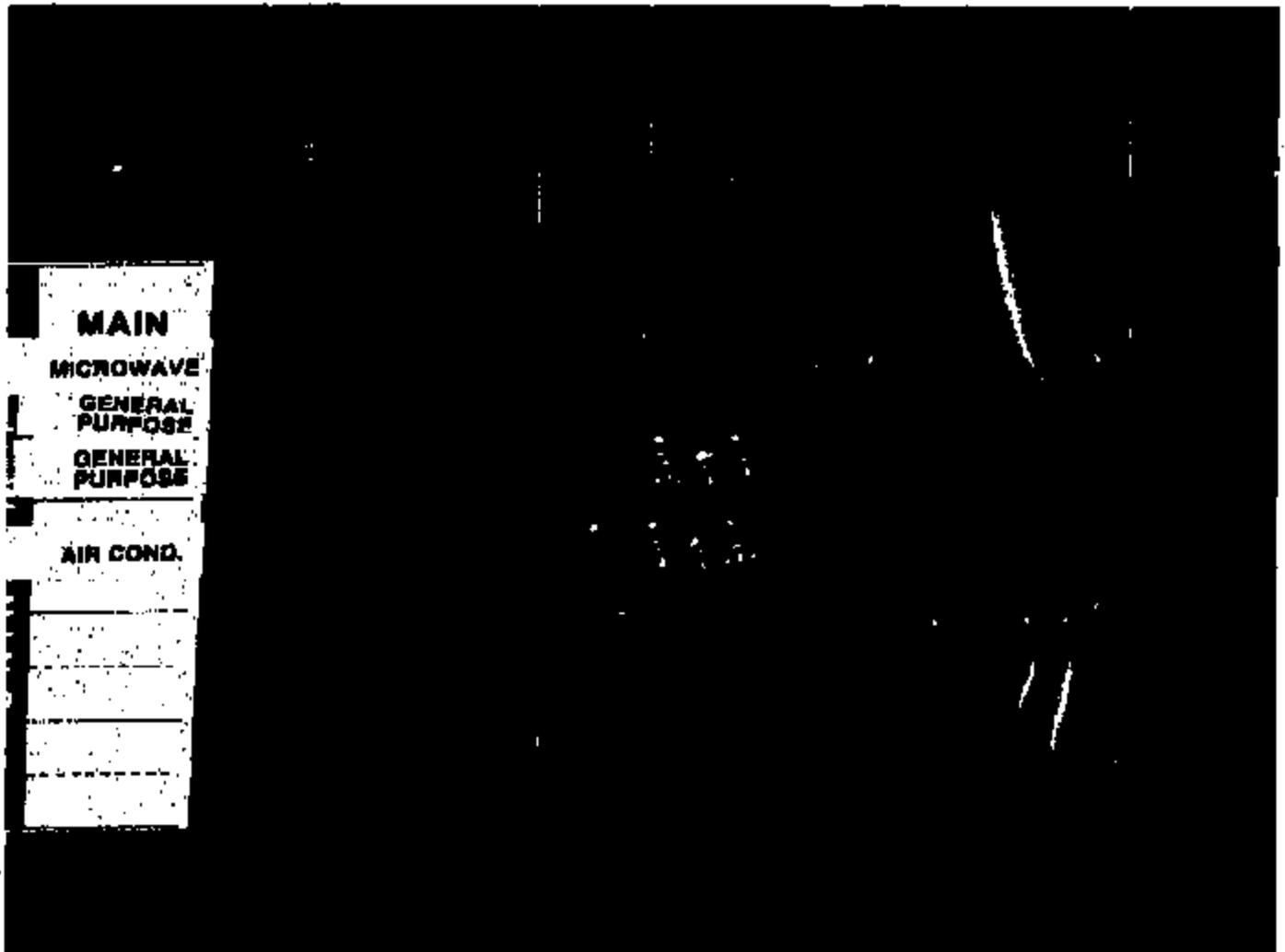
# POWER DISTRIBUTION CENTER

open with coin in slot



# BREAKER PANEL

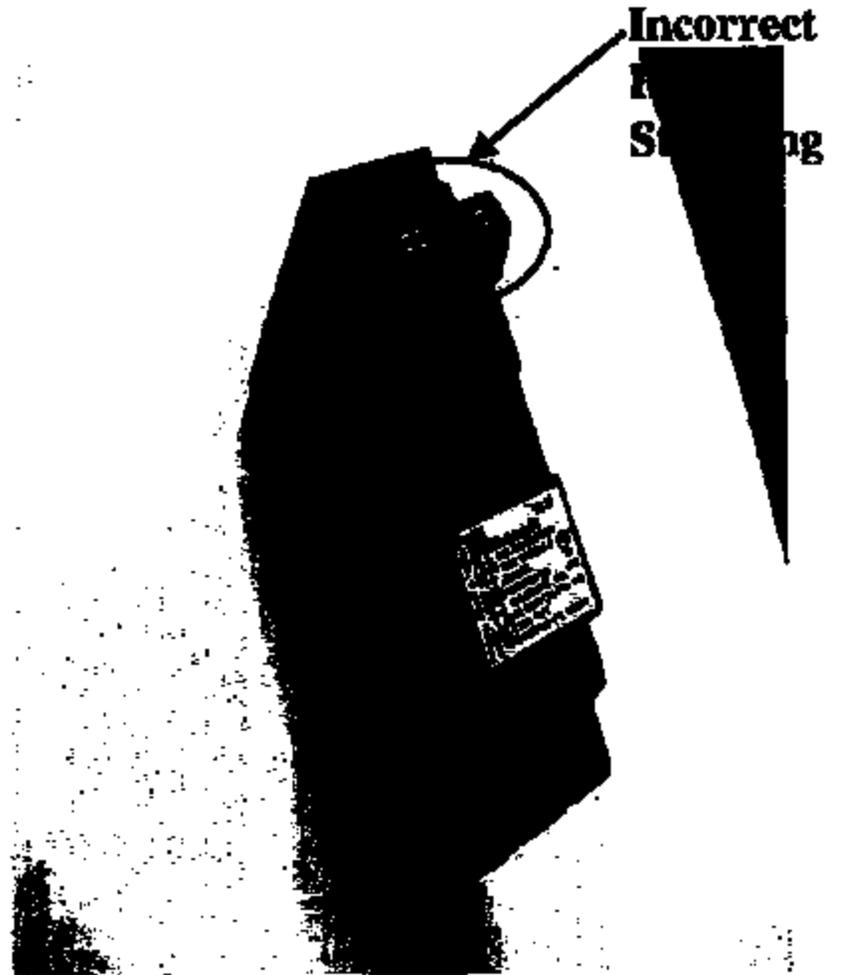
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**Example of Q3020 with Correct Handle Stamping**



**Example of Q3020 with Incorrect Handle Stamping**



**FLEETWOOD ENTERPRISES, INC.**

Vehicle Sold / Traded / Retained to:

\_\_\_\_\_  
New Owner / Dealer Name

\_\_\_\_\_  
Mailing Address

City State Zip Code

( ) \_\_\_\_\_  
Telephone Number

\_\_\_\_\_  
Customer Signature

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- I have never owned this vehicle
- Vehicle damaged beyond repair
- Vehicle stolen and not recovered
- Repairs not required on vehicle
- Campaign Completed by:
  - Self  Dealer
  - Stock Unit?
- Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

\_\_\_\_\_  
Serving Dealer Location

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FLEETWOOD CAREER: PLEASE PRESENT THIS CARD TO A FLEETWOOD DEALER. IT WILL HELP IDENTIFY YOUR ASPIRATIONAL VEHICLE AND THE NEEDS CORRECTIONS.

EO/DFE 1001 000011000

**FLEET**

**Remove This Portion Before Mailing**

This letter contains important information regarding a possible safety related defect or a product upgrade in your Fleetwood recreational vehicle. Please arrange to have the service performed through a Fleetwood dealer. Presenting this card will greatly assist your dealer in completing the campaign service indicated.

If any of the conditions listed are applicable, please check  the appropriate box, provide the information requested and return this card to Fleetwood Enterprises, Inc. If you have sold or traded this vehicle, please assist us by supplying us with the current owner's name and address and return this card to us. No postage is required.

Thank you for your cooperation and assistance.