

April 1, 2004

**Ms. Kelly Schuler**  
Safety Defect Analyst  
Recall Management Division  
National Highway Traffic Safety Administration  
400 Seventh Street, S.W.  
Room 5326  
Washington, D.C. 20590

**RE: 04E-022**  
**Durakon Industries**

Dear Kelly:

Enclosed for your files is a final copy of the owner notification letter that incorporates a paragraph regarding notice to lessees.

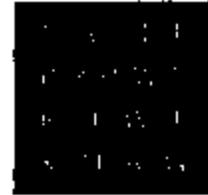
Thank you for your assistance.

Sincerely,



Erika Z. Jones

Enclosure



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Washington, D.C. 20006-1101

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## Safety Recall Notice

March XX, 2004

Dear Valued Durakon Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Durakon has decided that a defect which relates to motor vehicle safety exists in certain bedliners manufactured and distributed by Durakon.

Durakon takes great pride in the quality and craftsmanship of our bedliners which is why we want to alert you to this important safety concern.

Our records show that you may have purchased a Durakon AllStar or Patriot overrail bedliner made for Chevrolet Silverado and GMC Sierra pickup trucks since August 1, 2003.

Durakon has recently determined that some fasteners used with its AllStar and Patriot brand overrail bedliners for Chevrolet Silverado and GMC Sierra pickup trucks may not properly secure the bedliner to the pickup truck bed. If the bedliner is not properly secured, it could dislodge from your vehicle, posing a risk that a following driver could lose control of his vehicle from trying to avoid the obstacle. As a result of this determination, Durakon is no longer authorizing the use of old style toggle wing fasteners for overrail AllStar and Patriot bedliners purchased after August 1, 2003 for Chevrolet Silverado and GMC Sierra pickup trucks.

In order to assure the continued integrity and performance of the bedliners, the company is requesting anyone who may have purchased either an Allstar or Patriot overrail bedliner since August 1, 2003 for 1999 to 2004 Chevrolet Silverado or GMC Sierra pickup trucks, or purchased one of these pickup trucks with either brand of bedliner already installed, to return to an authorized Durakon dealer so that the bedliner can be inspected and, if necessary, repaired with a newly designed toggle wing fastening system, or if required, replaced with a new bedliner. The inspection and any product replacement that may be required as a result of the inspection will be completed at no charge to you.

Because of the possibility that the bedliner could become dislodged from your vehicle and pose a risk to drivers behind you, it is important that you arrange to have your bedliner inspected promptly.

If you are the lessor of this vehicle, federal law requires you to forward this notice to the lessee within ten days of your receipt of this letter.

**If you have any questions, our customer service representatives are happy to assist you and can provide the location of the nearest authorized Durakon dealer. Please call the Durakon hotline at 1-800-933-4200.**

**If you believe that Durakon has failed or is unable to remedy this defect without charge within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590, or call the toll free Auto Safety Hotline at 1-800-424-9393 (Washington DC area residents may call 202-366-0123).**

**We regret any inconvenience this may cause you but your safety is our priority. We remain committed to making your use of our bedliners as safe and enjoyable as possible.**

**Sincerely,**

**Durakon Industries, Inc.**