

February, 2004

**TO: ALL VOLVO RETAILERS - US & CANADA
RE: RECALL CAMPAIGN 131**

Volvo Cars of North America, LLC and Volvo Cars of Canada, Ltd. (Volvo) have decided that a defect related to motor vehicle safety exists in the rear left and right brake light relays of certain model year 2002 V70 and V70XC (Cross Country) vehicles.

In some cases, the brake lights may not function when the brake pedal is depressed or may stay on continuously. In both cases, the high positioned brake light and all other tail lights will not be affected.

The corrective action will be to replace the brake relay with two relays of a modified design.

Recall Campaign 131 affects 3,242 vehicles in the US and 618 vehicles in Canada.

OWNER NOTIFICATION

A notification letter will be sent to the owners of all potentially affected vehicles during the week of February 23, 2004.

RETAILER RESPONSIBILITIES

Retailers must perform this campaign on eligible vehicles regardless of miles/kilometers or vehicle age. All work performed under this Recall Campaign is free of charge to the owner.

In the event that a customer does not have a notification letter, the owner is not to be refused this important campaign work. Your regional representative will follow up to ensure that this campaign is proceeding smoothly.

A complete description of the campaign requirements and claim submission procedures follow.

A "Retailer Vehicle Campaign List" will be sent under separate cover identifying the specific vehicles retailed by your facility that are eligible for this campaign. It is the retailer's responsibility to review the details provided in the materials listed below with all involved personnel.

- Service Manager Bulletin 36-131
- Service Bulletin 36-0024
- Parts Bulletin 36-131
- Owner Notification Letter

Your cooperation in completing this important campaign is greatly appreciated.

Drive Safely,

Volvo Cars of North America, LLC / Volvo Cars of Canada Ltd.

VOLVO				TITLE Recall Campaign 131		GROUP: 36	NO: 131
						ISSUING DEPARTMENT: Warranty	
Service Manager Bulletin				Brake Light Relay V70, V70XC mdl. Yr: 2002		CARMARKET: North America	
						REFERENCE BULLETINS: PB36-131 SB36-0024	
Service Person- nel: read and Initial.	SERVICE MANAGER	SERVICE WRITER	WARRANTY ADMINISTRATOR	Page 1 of 3			

BULLETIN REFERENCE

- A. RECALL 131 DESCRIPTION
- B. VEHICLES INVOLVED
- C. PARTS INFORMATION/PARTS RETURN
- D. OWNER NOTIFICATION
- E. VEHICLES IN RETAILER INVENTORY
- F. RETAILER RESPONSIBILITY
- G. CAMPAIGN REIMBURSEMENT PROCEDURES
- H. TECHNICIAN COMPETENCY REQUIREMENT
- I. RETAILER ALLOWANCE

A. RECALL 131 DESCRIPTION

Volvo Cars of North America, LLC. and Volvo Cars of Canada, Ltd. has decided that a defect related to motor vehicle safety exists in the rear left and right brake light relays of certain model year 2002 V70 and V70XC (Cross Country) vehicles. In some cases, the brake lights may not function when the brake pedal is depressed or may stay on continuously. In both cases, the high positioned brake light and all other tail lights will not be affected.

The corrective action will be to replace the brake light relay with two relays of a modified design. Approximately 3,242 vehicles in the US and 618 in Canada may be affected.

B. VEHICLES INVOLVED

NOTE: RETAILER MUST CONFIRM VEHICLE ELIGIBILITY PRIOR TO BEGINNING REPAIR FOR THIS CAMPAIGN.

Fixed Right — First Time



Vehicle eligibility should be confirmed:

- Inquire via VEN or VRC² - Vehicle Warranty where the message "RECALL CAMPAIGN 131 INCOMPLETE" will appear for eligible vehicles.

All vehicles should be checked for any other incomplete recalls or service campaigns or service upgrades. All open Recall or Service Campaign or Service Upgrade repairs should be completed.

RETAILER VEHICLE CAMPAIGN LIST

"A Retailer Vehicle Campaign List" will be sent separately identifying the specific vehicles eligible for this campaign. This list details all affected vehicles that are on record as being retailed or currently in stock at your facility. This Vehicle Campaign List will be the only written material you will receive from Volvo.

C. PARTS INFORMATION / PARTS RETURN

Part Number	Part Description	Qty
8651661	Relay	2

PARTS RETURN

Parts are not required to be returned.

D. OWNER NOTIFICATION

During the week of February 23rd, an announcement letter will be mailed directly to the owners of the affected vehicles. A copy of the letter is included.

E. VEHICLES IN RETAILER INVENTORY

All vehicles in retailer's inventory and qualifying for this Recall Campaign should be repaired prior to a customer taking possession of the vehicle.

F. RETAILER RESPONSIBILITY

Retailers are to perform this campaign on eligible vehicles regardless of mileage/kilometers or vehicle age. The campaign work covered under Recall Campaign 131 is free of charge to the owner. In the event that the original announcement letter is lost or misplaced, the owner is not to be refused this important campaign work. Your Aftersales Area Manager will follow up to ensure that this campaign is proceeding smoothly.

G. CAMPAIGN REIMBURSEMENT PROCEDURES

All claims should be submitted using the short form application. A repair code has been established for this repair that will automatically reimburse the retailer for the proper labor and parts amount for each claim.

H. TECHNICIAN COMPETENCY REQUIREMENT

The technician competency requirement for this campaign repair is: Level 1

I. RETAILER ALLOWANCE

Claim Type	Repair Code	Repair Description	Labor Time	Part Amount
131	02	Side panel cargo compartment remove/install	0.3 hrs	US: \$ 15.80 CA: \$ 25.00



Volvo Car of North America
Rutherford, New Jersey

Service Bulletin Cars

V70 (01-)/V70 XC (01-)

2002

Section	Group	No	Year	Month
3	36	0024	2004	02

Page 1(2)

Recall Campaign No. 131 Brake Light Relay

Background:

Volvo Cars of North America, LLC and Volvo Cars of Canada, Ltd. have decided that a defect related to motor vehicle safety exists in the rear left and right brake light relays of certain model year 2002 V70 and V70 XC (Cross Country) vehicles. In some cases, the brake lights may not function when the brake pedal is depressed or may stay on continuously. In both cases, the high positioned brake light and all other tail lights will not be affected.

The corrective action will be to replace the brake relay with two relays of a modified design.

Competence requirement

Volvo Level 1 Technician

Material

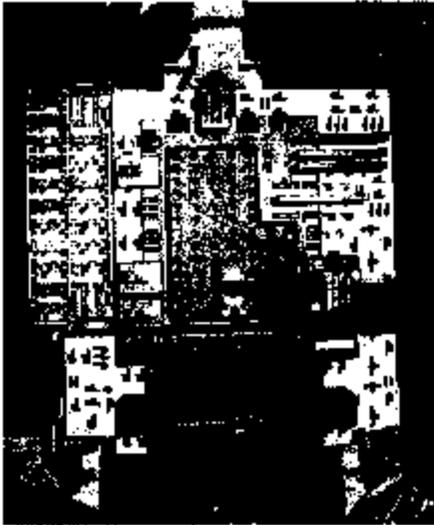
Description	Quantity	P/N
Relay	2	8651661

Service: All affected vehicles must have two new relays installed in the rear electronic module (REM) as described below.

1.

Removing the original relay

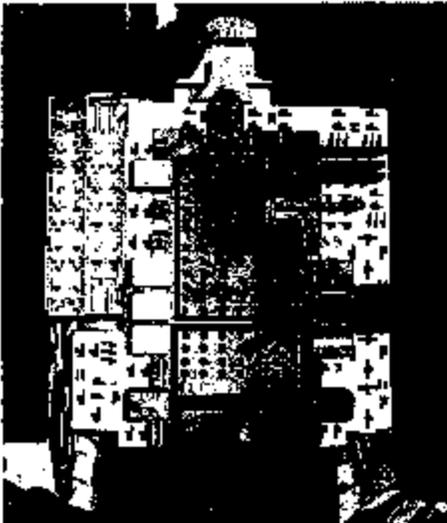
Remove the left rear cargo compartment trim panel in order to access the Rear Electronic Module. With the Ignition off, REMOVE the RELAY installed in position RMI 5 and position RMI 6 in the REM, which controls both brake lights and the rear fog light as shown.



2.

Installing replacement relays

Install TWO new relays, part number 8551651 in the REM positions RMI 5 and RMI 6 as shown.



3.

Verify functionality

Verify the function of all brake lights, tail lights, rear fog light, and reinstall cargo compartment Trim panels.

VOLVO

Nothing can replace them.

Parts Bulletin

SUBJECT Recall 131 – Brake Light Relay V70, V70XC MY2002				GROUP 36		NO 131	
COPY TO / CIRCULATIONS (PLEASE INITIAL)				MARKET North America		PAGE 1 of 1	
GENERAL MOR	PARTS MOR	SERVICE MOR	SALES MOR	DATE	YEAR	MONTH	DAY
					2004	02	13

Volvo Cars of North America, LLC and Volvo Cars of Canada, Ltd. (Volvo) have decided that a defect related to motor vehicle safety exists in the rear left and right brake light relays of certain model year 2002 V70 and V70 XC (Cross Country) vehicles. In some cases, the brake lights may not function when the brake pedal is depressed or may stay on continuously. In both cases, the high positioned brake light and all other tail lights will not be affected.

The corrective action will be to replace the brake light relay with two relays of a modified design.

Approximately 3,242 vehicles in the US and 618 vehicles in Canada may be affected.

The following part number apply:

Part Number	Description	Qty
8651661	Brake light relay	2

An initial allocation of the brake light relays, representing 50% of the vehicles retailed or in stock at your retail facility (two relays per vehicle) will be made starting on or about the week of February 16th, 2004. After this one time allocation you may order additional quantities using normal ordering procedure.

"Fixed Right – First Time"



Printed in USA on recycled paper containing a minimum of 50% wastepaper and 10% post-consumer waste.

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IMPORTANT RECALL NOTICE

[RECALL 131: BRAKE LIGHT RELAY
SAMPLE OWNER NOTIFICATION LETTER
UNITED STATES]

February 2004

Dear Volvo Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

The reason for this campaign:

Volvo Cars of North America, LLC (Volvo) has decided that a defect related to motor vehicle safety exists in the rear left and right brake light relays of certain model year 2002 V70 and V70XC (Cross Country) vehicles. In some cases, the brake lights may not function when the brake pedal is depressed or may stay on continuously. In both cases, the high positioned brake light and all other tail lights will not be affected. If the brake lights fail to come on, there will be no lower brake lights to indicate to following vehicles that the vehicle is decelerating, which could result in a crash.

The corrective action will be to replace the brake light relay with two relays of a modified design.

What you need to do:

Please call your authorized Volvo retailer as soon as possible to schedule an appointment. This procedure will be completed at no cost and will take approximately one-half hour. Due to service scheduling, your Volvo retailer may require your vehicle for a longer period of time.

If you previously paid to have this corrective action performed, Volvo will honor your receipt with a refund. Please contact your Volvo retailer for details.

Please contact:

If you have any questions, please contact your Volvo retailer. If your retailer is unable to answer your questions, please contact Volvo Customer Care at 7 Volvo Drive Rockleigh, New Jersey 07647 or phone 1-800-458-1552, Monday through Friday, 8:30 A.M. to 7:00 P.M. Eastern Time. You may also e-mail us at customercare@volvocars.com.

We have advised the National Highway Traffic Safety Administration (NHTSA) that we are conducting this recall. If you are unable to have this procedure performed without charge and within a reasonable period of time, you may contact the NHTSA Auto Safety Hotline at 1-888-327-4236. The address is 400 Seventh Street SW, Washington, DC 20590.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.

Your safety and continued satisfaction with your Volvo and the Volvo organization are very important to us. We apologize for any inconvenience this may cause and we appreciate your cooperation in arranging to have this important service completed as quickly as possible.

Sincerely,

Eunice Stern
Manager, Customer Care

Please note: According to Insurance Institute for Highway Safety President Brian O'Neill, "It is very important that owners of vehicles in which safety-related problems have been identified take those vehicles back to dealerships as soon as they receive notice of a recall or service campaign. Such notices should not be ignored or taken lightly. There is just no reason to drive around in a vehicle with a safety-related defect."