

December 18, 2003

SENT VIA FACSIMILE (202) 366-7882 & E-Mail

George Person, Chief
Recall Management Division
Office of Defects Investigation (NEB-111)
Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street SW, Room 5319
Washington, D.C. 20590

**Re: Dana Spicer Steer Axle Integral Knuckle
NHTSA Recall No.: 03V-410
Peterbilt Recall No.: 1003G**

Dear Mr. Person:

Enclosed is the notification letter that was sent by Peterbilt to its dealers/service managers on December 1, 2003. Also enclosed is the owner notification letter that was mailed on December 5, 2003.

Very truly yours,



Kenneth R. Brownstein
Senior Counsel

Enclosure
KRB: ptg
E-mail: ken.brownstein@paccar.com

November 17, 2003

**SUBJECT: SAFETY RECALL #1003G
DANA SPICER STEER AXLE
EXPIRATION DATE: NONE**

Dear Peterbilt Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Peterbilt Motors Company has decided that a defect which relates to motor vehicle safety exists in certain Peterbilt vehicles which were manufactured between August 5, 2003 and October 8, 2003. Your vehicle was built during this timeframe with the affected components.

Certain Dana steer axles may contain an integral knuckle and steer arm that may have a longitudinal crack in the steer arm. The cracks may intersect a tapered hole that is machined into the part; this hole is used to mount a steer arm ball stud. If the crack should propagate, the ball stud could become loose, resulting in a loss of steering and/or a vehicle crash without prior warning.

Peterbilt has initiated a recall campaign to correct this condition by having the axle inspected and, if necessary, having the integral knuckle and steer arm assembly replaced. As of the date of this letter, please contact the nearest Peterbilt dealership immediately to have this condition corrected. This procedure should take no more than 4.5 hours and will be performed at no charge to you.

If you require further information about this recall, or experience any difficulty in making arrangements for the repair, please contact: Peterbilt Motors Company, 1700 Woodbrook Street, Denton, Texas 76205-7864, attention: Customer Service Department, phone 940/591-4171.

If you conclude that Peterbilt Motors Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator for Safety Assurance, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington DC 20590, or call the toll free Auto Safety Hotline at 1-888-327-4236.

Federal regulation requires that any vehicle owner receiving this recall notice must forward a copy of this notice to the leasee within ten days.

If you no longer own this truck, we would appreciate your advising us of the new owner, if the name is known to you. The enclosed postage-paid envelope may be used for this purpose.

If you paid to have this service done prior to receiving this letter, Peterbilt is offering a full refund. For information required to submit a claim for reimbursement, please call TruckCare 1-800-473-8372 and press 8 for TTY access.

We regret any inconvenience this may cause you and appreciate your cooperation in this matter.

Sincerely,

Mike Conroy
Quality Services Manager