

December 31, 2003

SENT VIA FACSIMILE (202) 366-7882 & E-Mail

George Person, Chief
Recall Management Division
Office of Defects Investigation (NEF-111)
Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street SW, Room 5319
Washington, D.C. 20590

RECEIVED
2004 JAN -6 A 8:28
OFFICE OF DEFECTS
INVESTIGATION

**Re: Dana Spicer Steer Axle Integral Knuckle
NHTSA Recall No.: 03V-410
Kenworth Recall No.: 03KWA**

Dear Mr. Person:

Enclosed is the notification letter that was sent by Kenworth to its dealers/service managers on December 22, 2003. Also enclosed is the owner notification letter that will be mailed on January 2, 2004.

Very truly yours,



Kenneth R. Brownstein
Senior Counsel

Enclosure
KRB: ptg
E-mail: ken.brownstein@paccar.com

December 23, 2003

Dear Kenworth Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain Kenworth trucks manufactured August 12, 2003 through August 21, 2003. Your vehicle has been identified as having been manufactured with this defect.

Kenworth was notified by the Dana Corporation that the integral steering arm on the E-1000I, E-1200I, E-1320I, and E-1460I series front axles may have a manufacturing defect. The steering arm was manufactured from a forging that may have a longitudinal crack. This crack may intersect a tapered hole that is machined into the part and used to mount the draglink ball stud to the steer arm. If the crack should propagate over time, the ball stud could become loose resulting in a loss of steering, which may result in a crash.

Kenworth has initiated a recall to inspect and replace the knuckle and steer arm assembly, if necessary. As of the date of this letter, Kenworth urges you to immediately contact your nearest authorized Kenworth dealer to have this work completed. This work may take up to 8 hours and will be performed at no charge to you.

If you believe you had this repair made prior to receiving this notification, please contact your nearest dealership for possible reimbursement.

If you require further information about this recall or experience any difficulty in making arrangements for the inspection or correction, please contact: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department, phone 425-828-5000.

If you conclude that Kenworth Truck Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator for Safety Assurance, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll free Auto Safety Hotline at 1-888-327-4236.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. The enclosed card may be used for this purpose.

We regret any inconvenience that this work may cause.

Sincerely,

Mike Kalkoske
Quality Services Manager