

**ACKNOWLEDGMENT FAX SHEET OF RECEIPT OF NONCOMPLIANCE
INFORMATION REPORT SUBMITTED UNDER 49 CFR PART 573**

Assigned Recall No. 04V-091 by the
National Highway Traffic Safety Administration

Part 573 Report Date: February 12, 2004

Date Faxed: February 27, 2004

Manufacturer: Setra of North America, Inc.

Manufacturer Contact: Mr. Joe Davis
Assistant Vice President

FAX: (336) 878-5410

SUBJECT: 117 Setra 2003-2004 S417 motor coaches manufactured from September 2002 through November 2004. These motor coaches fail to comply with the requirements of Federal Motor Vehicle Safety Standard 101, "Controls and Displays." The illumination of the controls for the Hazard Warning Signal, Heating/Air-conditioning Fan, and Windshield Defrosting and Defogging System has only one level of brightness and is not adjustable as required. The correct brightness should provide at least two levels of brightness and be adjustable.

This is an acknowledgment for this recall. A formal acknowledgment letter will be written only if we have additional comments or concerns.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have reviewed your proposed owner notification letter and suggest the following changes:

- In the second paragraph, please change "Regulations" to "Standards". At the end of this paragraph, add the consequence or result, "If this were to occur during a night-time driving situation, the driver may not be able to see the controls and displays."

As stated in Part 573.6, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. As stated in your report, Field Service Representatives are contacting customers to arrange an appointment for the completion of the remedy program. Remedial measures are planned to begin April 1, 2004, with completion planned for September 30, 2004. Therefore, the first quarterly report will be due by July 30, 2004.

If you have any questions, please call:

 Judith Taylor, Safety Defects Analyst on (202) 366-9525 or
George Person, Chief on (202) 366-5210
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Recall Management Division