

08V-069

Central Office  
Chevrolet Motor Division  
General Motors Corporation  
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Date: March 29, 2000

To: Gunderson Chevrolet - Kurt Fairbrother, City Chevrolet - Jack Atkins, Nalley Chevrolet - Jeff Socha, Bill Wink Chevrolet - George Brown, Georgia Power - Tony Saxon

General Motors has decided that a defect which relates to motor vehicle safety exists in 1997 and 1998 Chevrolet S-10 Electric trucks (Campaign 00025). These vehicles were produced with a charge port assembly that may fail during a charging event. If this occurs, heat could build up within the charge port and a vehicle fire could result without prior warning. Persons could suffer burn injuries and property could be damaged.

Chevrolet dealers will replace the charge port assembly with a redesigned charge port assembly. This service will be performed at no charge to customers. Necessary engineering work is underway at this time, and parts should be available later in 2000. In the meantime, General Motors is having these vehicles transported to an authorized GM location, so that we can maintain the battery packs under controlled conditions.

In the event a vehicle requires service at a certified repair facility and charging is necessary to verify the service performed, the following guidelines must be followed:

- Charging should be limited to the time required to confirm the repair was completed properly.
- Charging should occur outdoors whenever possible.
- Charging must be monitored regardless of whether it occurs inside or outside.
- The observer must remain in the immediate area of charging with a CO<sub>2</sub> fire extinguisher available for use.
- In the unlikely event of fire, the observer is to:
  1. Turn the charger off, if possible, using the on/off switch located on the side of the charger.
  2. Extinguish the flame with CO<sub>2</sub>

**If these guidelines cannot be met, the vehicle is to be returned uncharged to the authorized GM storage facility.**

If you have any questions on the guidelines please contact Rick Knoth at 248-680-5732.

Thank you for your continued support.