



FLEETWOOD ENTERPRISES, INC.  
3030 Myers Street, P. O. Box 7638  
Riverside California 92513-7638  
(909) 351-3856 Fax (909) 353-7805

## IMPORTANT RECALL INFORMATION # 30815 September, 2003

Dear Valued Fleetwood Motor Home Customer:

This notice is sent to you in accordance with the requirements of the National Traffic Safety and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc., has decided that a defect relating to motor vehicle safety exists in certain 2002, 2003 and early 2004 model year Revolution motor homes built at our Decatur, Indiana manufacturing plant.

***What is the problem?***

On motor homes affected by this recall, the electric power for the entry doorstep "Last Out" feature has not been provided and the entry doorstep will therefore not operate in "Last Out" mode as described below and in the Owner's manual. Owners may fall or slip if the entry doorstep has not operated properly. "Last Out" is a safety feature that causes the entry doorstep to extend one last time if the entry doorstep power switch is off and the vehicle ignition is turned off. Note: "Last Out" mode will extend the step *once* only.

On affected motor homes, after one extension in the "Last Out" mode (with switches off) any additional step activation requires the battery disconnect switch be in the "use" position and the doorstep power switch "on". Until repairs can be made Fleetwood recommends that the battery disconnect be left in the "use position" and the door power switch left "on" while using the motor home.

***What will Fleetwood do?***

Fleetwood will inspect and provide power so the entry doorstep "Last Out" feature is active. This inspection and repair will take approximately 15 minutes.

***What should you do?***

Due to safety related reasons, please make certain your motor home is immediately repaired by contacting the dealer who sold you the motor home and making an appointment to have this repair performed. If they are not available, another Fleetwood motor home dealer may do this work for you.

If you have had this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information contact Fleetwood Owner Relations at (800) 322-8216.

**What**

**should you do?** When you deliver your motor home for repairs, your dealer will complete a Fleetwood Repair Order. Upon completion of the repair, please sign the Fleetwood Repair Order.  
*(continued)*

If you no longer own this vehicle, please take a moment to provide the name and address of the new owner on the enclosed *Vehicle Information Update Card* and return it to Fleetwood. This will enable us to send this important recall information to the new owner.

*Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

If you are unable to obtain the specified repair promptly and without charge, please contact:

**Fleetwood Owner Relations  
P.O. Box 59933  
Riverside, California 92517  
(800) 322-8216**

If you believe that the dealer and Fleetwood Enterprises, Inc., have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

**Administrator  
National Highway Traffic Safety Administration  
400 Seventh Street S.W.  
Washington, DC 20590**

**Or call the toll-free Auto Safety Hotline at (888) 327-4236.**

Fleetwood Enterprises, Inc., regrets any inconvenience this may cause you. We are taking these steps in the interest of your safety. We appreciate your prompt assistance in eliminating this potential hazard.

This letter does not constitute an acknowledgment of legal liability.

Sincerely,

**FLEETWOOD ENTERPRISES, INC.**

Tina Inkrote  
Service Administrator  
Motor Home Division