

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance¹

On February 13, 2003 Jayco Inc. was notified of a potential defect which relates to motor vehicle safety exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: 1/14/04

Furnish the manufacturer's identification code for this recall (if applicable):

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Jayco Inc
P.O. Box 460
903 S. Main
Middlebury IN 46540

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Janae' Kurtz
Director of After Market Services

Name and Title of Person who prepared this report.

David VanderMolen
Technical research Liaison

Signed:

David C. Vander Molen

1/14/04

Date

¹Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition, which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. Jon White at (202) 366-5227 or by FAX at (202) 366-7882.

04V-030 ②of③

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, *for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:*

Make(s) **Jayco** Model Years Involved: **2002-03**

Model(s): **33A, 35L, 36B, 33E, & 35F Firezza**

Production Dates: Beginning: **9/21/01** Ending: **6/19/03**

VIN Range: Beginning: **26GL0050** (1FCNF538010A18837) Ending: **36GB0071** (5B4MFP67G721343214)

Vehicle Type: **RECREATIONAL VEHICLE** Body style: **Class A**

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

The campaign is inclusive of all models manufactured prior to this product discontinuation.

Make(s): **Jayco** Model Years Involved: **2002 - 03** Model(s): **3800K & 3860C Avatar**

Production Dates: Beginning: **10/01/01** Ending: **4/17/03**

VIN Range: Beginning **26HK0050** (4UZAABAK21CH99231) Ending: **36HK0097** (4UZAABAK3CL84182)

Vehicle Type: **RECREATIONAL VEHICLE** Body style: **Class A**

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Effective August 27, 2002, Jayco implemented manufacturing changes which relocated the harness due to a change in radiator location. Only vehicles manufactured with Freightliner rear radiators are included in the recall population.

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect noncompliance.

Model	Year	Number of Vehicles Potentially Involved
33A Firenza	2002-2003	47
35L Firenza	2002-2003	51
36B Firenza	2003	21
33E Firenza	2003	31
35F Firenza	2003	24
3800K Avatar	2002-2003	106
3860C Avatar	2003	28

Total Number Potentially Affected by the Recall:

306

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

100%

Identify and describe how the recall population was determined—in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

The population for the Firenza Model Class A includes all of the units produced on both the Ford and Workhorse Chassis. The Avatar population was determined by inspection of a rear radiator v/s a side radiator chassis from Freightliner and Spartan. Inspection determined that the defect only applied to the Freightliner rear radiator chassis. ECN (Engineering Change Notice) 20030016 stated the change from rear radiator to side radiator. ECN stated that the on line production date of the side radiator of 9/27/02.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

Describe the cause(s) of the defect or noncompliance condition.

Exposure to heat in the engine compartment may decrease the life of the cable constraint components, allowing electrical cables to come in contact with, or be damaged by exhaust components.

Describe the consequence(s) of the defect or noncompliance condition.

Deterioration of cable insulation, or shorting of electrical cables, which could result in a fire.

Identify any warning, which can (a) precede or (b) occur.

Intermittent or complete failure of component operation, including interior lighting and chassis electrical systems.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

N/A

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

N/A

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

Jayco received complaints of wire harness damage with no property damage on August and November of 2003. Subsequent research indicated that the potential exists for deterioration due to heat exposure. No fires or property, or losses have been reported to Jayco as of this letter.

7. With respect to a noncompliance identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

N/A

V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

Jayco will have dealers install metal cable ties and install heat shields. A copy of the final repair instructions will be included with the dealer notification letter for your approval.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

N/A

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

Production of these vehicles has been discontinued!

VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

Jayco intends to submit the final repair instructions to NHTSA within 30 days. Notifications to dealers and owners will begin within 30 days of notification of the campaign number with completion within 30 days thereafter.

VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.