



AMERICAN SUZUKI MOTOR CORPORATION

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OFFICE OF
DEFECTS INVESTIGATION

September 11, 2003

Mr. Kenneth N. Weinstein
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 7th Street, S.W.
Washington, D.C. 20590

Dear Mr. Weinstein:

Subject: Recall Campaign No. 03V-333

Enclosed are copies of the following communications related to the subject recall campaign:

1. An electronic message sent to authorized Suzuki automotive dealers in the mainland U.S.
2. The Campaign Bulletin and Technical Bulletin sent to authorized Suzuki automotive dealers in the mainland U.S.

Please contact me if you have any questions concerning this matter.

Sincerely,

AMERICAN SUZUKI MOTOR CORPORATION

Kenneth M. Bush
Regulations Manager
Government Relations Department

- Dealer: 454890
- Service**
- 1. Club Entry
 - Multi Entry
 - Single Entry (coming soon)
 - 2. Vehicle History
 - 3. Vehicle Master
 - 4. Parts Availability
 - 5. Claim Status
 - 6. Part Return
 - 7. Service Bulletins
 - 8. Claim Inquiry
 - 9. Training
- Message Report
- Seat Main Menu



What's New in Service

09/04/03

Important

Update, Stop Sale of Verona

GOOD NEWS, all the replacement seat belt buckles for every Verona currently in your dealer stock will arrive at your dealership tomorrow September 5, 2003. Included in the box you will find written instructions and new Verona Owners Manuals, these must be used to replace the existing Owners Manuals in those same Veronas. Refer to the written instructions for details.

As soon as the new Improved driver's seat belt buckle(s) are installed and Owners Manuals are replaced, you may put the Verona(s) in use and sell them at retail.

08/28/03 **Important**

STOP SALE OF VERONA

Unfortunately we must inform you of a safety defect in the front seat

Useful Links: SuzukiPitStop.com

Technical Bulletin

Division: Automotive
 Category: Technical

Section Title: RESTRAINT SYSTEM
 TSB No. TS 01 09083R

SUBJECT: SAFETY RECALL CAMPAIGN: KA, REPLACEMENT OF DRIVER'S SEAT BELT BUCKLE.
MODEL(S): VERONA
YEAR: 2004

Affected VIN(S)

KL5VJ52L_4B000000 ~ KL5VJ52L_4B102550

KL5VM52L_4B000000 ~ KL5VM52L_4B102550

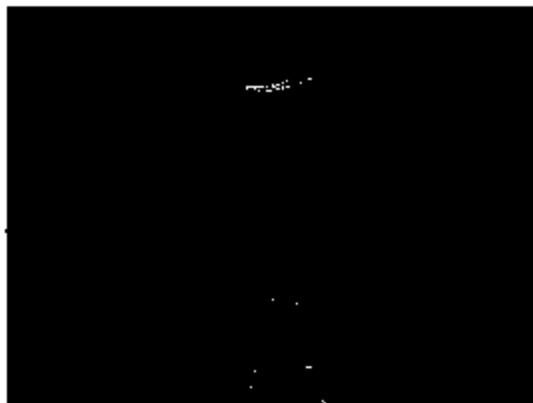
JUNE 16, 2002 THROUGH AUGUST 28, 2003 PRODUCTION

CONDITION: The driver's seat belt latch plate /tongue will not insert into the seat belt buckle.

CAUSE: A sensor was incorrectly installed in the seat belt buckle assembly. This condition prevents the insertion of the retractor latch plate/ tongue into the buckle assembly.

CORRECTION: Replace driver's seat belt buckle assembly using the following procedure

1. Remove the plastic seat track covers and retaining bolts by first moving seat fully forward and removing rear seat track retaining bolt covers and bolts. Move seat fully rearward and remove front seat track retaining bolt covers and bolts.



Technical Service Department
 Dealership Circulation - Initial and file:

Service Manager	Parts Manager	Service Advisor	Technicians				

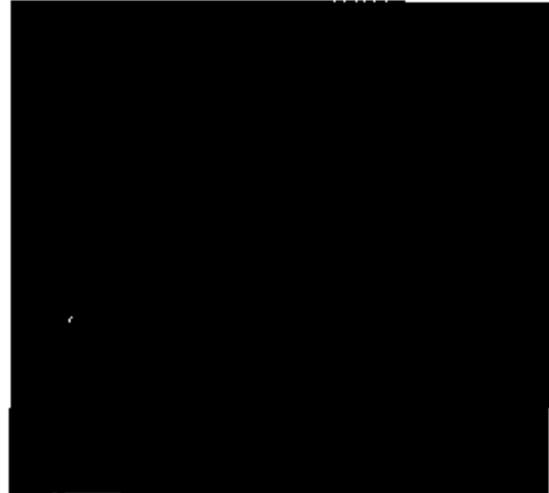
Suzuki bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer." They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your authorized Suzuki dealer for information on whether your vehicle may benefit from the information. Suzuki reserves the right to change technical specifications at any time without prior notice.

2. Record customer's radio stations pre-sets.

3. Disconnect the negative battery cable.

4. Disconnect the seat belt warning switch connector, power seat motor connector (if equipped), and seat heater connector (if equipped).

5. Being careful not to scratch center console when rotating seat to gain access to remove the seat belt buckle retaining nut. Note: Be careful not to lose the wave washer between the seat belt buckle assembly and seat frame.



6. Replace the seat belt buckle with the countermeasure buckle assembly making sure that the wave washer is in its proper location. Reinstall the mounting nut and torque to: 55N.m (41Lb-ft).

7. Route the buckle switch harness under seat, away from moving parts. Reconnect seat belt buckle warning switch connector to floor harness, power seat motor and seat heater connectors (if equipped).

8. Reconnect negative battery cable.

9. Apply thread locker Suzuki thread lock 1342, part number 99000-32050, or Loctite 242 to seat track retaining bolts and torque to: 25N.m (18 Lb-Ft).

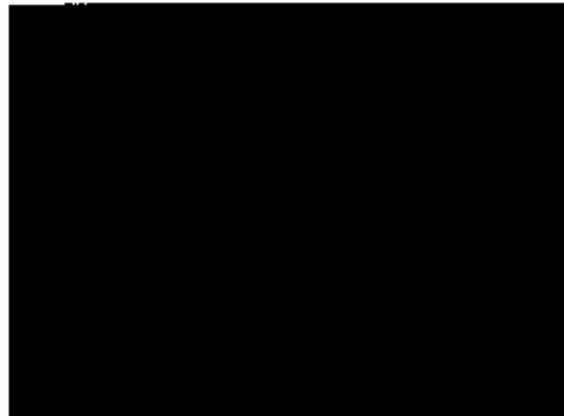
10. Input radio security code from card stored in glove box.

11. Set customer's radio pre sets that were recorded in step 2.

12. Adjust clock.

13. Turn on ignition and verify that the air bag system is working properly.

14. All Verona's received in future shipments from ASMC that are in this VIN range will have a green KA sticker on the radiator core support and have the improved part installed and do not need this voluntary recall completed.



CAMPAIGN

NUMBER : SC-20

PAGE : 1 of 3

**SUBJECT: SAFETY CAMPAIGN DRIVER'S SEATBELT BUCKLE
NOTICE No. KA**

MODEL: 2004 Verona

ASMC has been informed that a defect which relates to motor vehicle safety exists in the 2004 Suzuki Verona driver side seat belt buckle.

Affected vehicles may have a mislocated sensor in the driver's seat belt buckle assembly. This condition can prevent the driver's seat belt tongue from being inserted into the buckle.

ASMC is requesting that Suzuki dealers replace the driver's side seat belt buckle. The recall service will be done at no cost to the customer for parts and labor.

1. Affected Vehicles

Production from June 16, 2003 through August 26, 2003
KL5VJ52L_4B000000~KL5VJ52L_4B102550
KL5VM52L_4B000000~KL5VM52L_4B102550

2. Owner Notification

Very few units have been retailed before the stop sale request on 08/28/03. Please notify the owners of retailed units which were sold through your dealership by phone and have them immediately return to your dealership to complete this Voluntary Safety Recall.

3. Dealer Safety Recall Campaign Responsibility

Dealers are to perform this Voluntary Safety Recall on all affected retailed and in-stock vehicles upon customer request regardless of vehicle age, mileage or date of visit.

All affected in-dealer stock inventory, if any, subject to this Voluntary Safety Recall Campaign must be completed prior to the retail sale or lease of the affected vehicle.

If an affected vehicle is currently in your Service Department or is brought in for other service, use this opportunity to perform this safety recall and notify the customer of the campaign completion.

Issued: 09/04/03

This safety recall may have been previously performed by another dealer or at the port. Refer to Technical Bulletin Verona Restraints TSB No. TS 01-09043 for complete installation and other technical instructions.

All Veronas received in future shipments from ASMC that are in this VIN range will have a green KA sticker on the radiator core support and have the improved part installed and do not need this voluntary recall completed.

4. Parts Information

Parts are required for this Voluntary Safety Recall. Each dealer has been shipped an initial quantity of parts to complete the in-stock dealer inventory and additional parts are included for vehicles which were reported sold prior to 08/28/03.

PART NUMBER	QUANTITY	DEALER NET
84920-86Z00	1	\$19.14

Note: Dealer net price is current as of 09/04/03

5. Basic Information

Campaign Code : KA
Operation Code : QD9999
Complaint Code : 99
Defect Code : KA
Causal Part Number : 84920-86Z00-RKA
Labor Hours : 0.4 hrs.

6. SCAT on the Net (SOTN) Submission Procedures

A) Basic Campaign Completion. Replace left front seat belt buckle.
Refer to Page 11-7, revised 06/01/03, Suzuki Service Policies and Procedures Manual

Number 2-Short Campaign
Campaign : KA
Variation : JB

B) Replacement and/or Repairs Above the Scope of the Campaign
Refer to Page 11-8, revised 06/01/03, Suzuki Service Policies and Procedure Manual.

Number 3-Long Campaign
Campaign : KA
Variation : JK
Actual Hours : To be determined by the DSPM.

7. Special Procedures

All claims with variation code JK must have DSPM authorization.

8. Notes

- A) Only SCAT claims will be accepted for this Voluntary Safety Recall.
- B) Only one variation code per vehicle will be allowed. Do not submit a claim with variation code JB if the vehicle requires repairs above the scope of the campaign. If you are unsure, please contact the Warranty Assistance Helpline at (800) 568-9968 prior to submitting the claim.
- C) Courtesy Vehicle Program does not apply to the initial same day repair.

9. Time and Mileage Limits

Applicable time and mileage limits do not apply.

Please inform all Service, Parts and Warranty Personnel accordingly.

If you have questions, please contact your Suzuki District Service and Parts Manager or the Warranty Assistance Helpline at (800) 568-9968.

AMERICAN SUZUKI MOTOR CORPORATION
Automotive Service Division