



SERVICE ALERT FAX

THE NEW AMERICAN MOTORCYCLE

Victory Motorcycle Bulletin Number: **V-03-05SAF**

Date: 11/6/2003

Model Years: 1999-2001

Safety Bulletin Safety Recall Service Bulletin Service Alert Fax Production Update Kit

Distribution: Owner / Principle Service Manager Sales Manager Parts Manager Technicians

-Confidential and Proprietary-



SUBJECT: UNEXPECTED SIDESTAND DEPLOYMENT

PURPOSE: The Victory Motorcycle Division of Polaris Industries Inc. has decided that a defect which relates to motor vehicle safety exists in all 1999-2001 model year Victory motorcycles. The sidestand spring and/or pin used to attach the sidestand spring to the frame may be damaged by contact with the ground or other surface. Damage could occur if the vehicle bottoms out, or if the vehicle is moved up or down a steep ramp. The rider may not be aware of damage to the spring or spring pin, and either one could fail while the vehicle is in operation. If this occurs, the sidestand could deploy unexpectedly, potentially leading to a loss of control, which could result in a crash.

SAFETY RECALL TO BE ISSUED: Victory has designed a part that will be much less vulnerable to damage, however, parts are not yet available. A Safety Recall Bulletin V-03-05 that contains complete repair instructions will be sent to your dealership and posted on the Dealer Web Site (www.polarisdealers.com) when the new part is available.

MODEL(S) AFFECTED:

Model(s) Affected	Model Number(s)	Vehicle Identification Number (VIN) Range
1999 Models	ALL	ALL
2000 Models	ALL	ALL
2001 Models	ALL	ALL

WHAT YOU MUST DO:

- 1) READ THE LETTER to registered owners on page 2 of this FAX.
- 2) IF YOU HAVE A 1999, 2000, or 2001 MODEL IN YOUR INVENTORY FOR SALE, inspect the sidestand spring and pin for damage as described in the Owner letter. DO NOT deliver an affected model if the spring and/or pin is damaged. If you sell an affected unit before parts are available, inform the new owner of the impending recall. Read the letter with the new owner and show him/her how to inspect the spring and pin, and how to avoid damage until the parts are available. Register the motorcycle to the new owner immediately.
- 3) IF REPAIR OR PARTS ARE NEEDED PRIOR TO PARTS AVAILABILITY and the vehicle is out of the warranty period, contact a Victory Service Representative for an authorization. Have all required information ready and save all parts that were replaced; they may be recalled by Victory.

CUSTOMER NOTIFICATION:

Victory is sending the letter shown on page 2 to all registered owners of 1999-2001 model Victory motorcycles. When parts become available, another letter will be sent requesting owners to contact an authorized Victory dealer for installation. In addition to the notification letter sent by the Victory Motorcycle Division of Polaris Industries Inc., dealers are required to notify the owners of motorcycles sold by their dealership, and to make arrangements to perform this warranty repair as soon as parts are available.

Sincerely,

Karl Iverslie
Manager, Technical Service & Warranty

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Polaris Sales Inc.
2100 Hwy. 55
Medina, Minnesota 55340
Phone: 763-542-0500
FAX: 763-542-0599



THE NEW AMERICAN MOTORCYCLE

Warning and Recall Notice 03V-336

November 11, 2003

Dear Victory Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

The Victory Motorcycle Division of Polaris Industries Inc. has decided that a defect which relates to motor vehicle safety exists in all 1999-2001 model year Victory motorcycles. Our records indicate that you own one of the potentially affected vehicles.

The sidestand spring and/or pin used to attach the sidestand spring to the frame may be damaged by contact with the ground or other surface. Damage could occur if the vehicle bottoms out, or if the vehicle is moved up or down a steep ramp. You may not be aware of damage to the spring or spring pin, and either one could fail while the vehicle is in operation. If this occurs, the sidestand could deploy unexpectedly, potentially leading to a loss of control, which could result in a crash.

Victory has designed a part that will be much less vulnerable to damage, however, it is not yet available. We will notify you again by mail as soon as this new part becomes available.

In the meantime, there are steps you can take to protect yourself. First, take a close look at the spring and pin on your bike (see photo below). If the spring is visibly damaged or has lost tension, contact your dealer for a free replacement. If the pin is bent, broken, or otherwise damaged, you should contact your dealer.

Second, avoid riding or transporting your motorcycle in any way that may damage the spring or pin.

Third, if the sidestand does deploy while you are riding, move safely to the side of the road. Avoid any sudden changes in direction or speed. Any left turns should be executed as slowly as safety permits. Do not operate the motorcycle with the sidestand deployed.

Please accept our apologies for any inconvenience this may cause you.

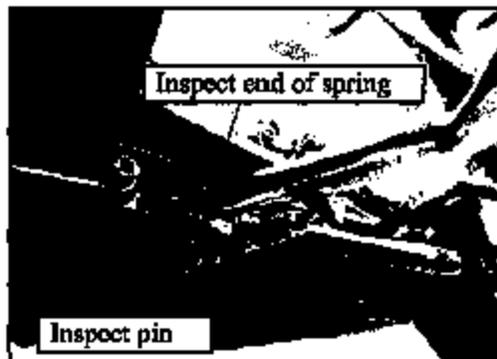
Sincerely,

A handwritten signature in cursive script that reads "Karl Iverslie".

VICTORY MOTORCYCLE DIVISION OF POLARIS
INDUSTRIES INC.

Karl Iverslie

Manager, Technical Service & Warranty



View from beneath sidestand mount (left side)

If you are no longer the owner of the Victory motorcycle indicated by this letter, please contact our Consumer Service Department @ 763-417-8650 so we may update our records. Or write to us at:

Polaris Industries, Inc.
Consumer Service Department
2100 Highway 55
Medina, MN 55340-9982

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

REF: V0305



Polaris Sales Inc.
2100 Hwy. 55
Medina, Minnesota 55340
Phone: 763-542-0500
FAX: 763-542-0599

THE NEW AMERICAN MOTORCYCLE™

EXAMPLE

Warning and Recall Notice 03V-336 (03-220 in Canada)

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Sincerely,

VICTORY MOTORCYCLE DIVISION OF POLARIS
INDUSTRIES INC.

Karl Iversile

Manager, Technical Service & Warranty



View from beneath sidestand mount (left side)

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Polaris Industries, Inc.
Consumer Service Department
2100 Highway 55
Medina, MN 55340-9962

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

REF: V0305

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