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RECEIVED
2003 NOV 12 AM 11:18
OFFICE OF DEFECTS INVESTIGATION
WASHINGTON, DC

November 4, 2003

03V-465 ① of ③

**VIA FACSIMILE AND
CERTIFIED U.S. MAIL,
RETURN RECEIPT REQUESTED**

Mr. George H. Person
National Highway Traffic Safety Administration
Office of Defects Investigation
400 7th Street, S.W. NSA-11
Washington, DC 20590

Re: Reference: EQ03-024

Dear Mr. Person:

Our firm is general counsel for Dutchmen Manufacturing, Inc. ("Dutchmen"), 305 Steury Avenue, Goshen, Indiana 46528. Dutchmen has been notified by Samsung Electronics Co., Ltd. ("Samsung") that certain microwave ovens sold by Samsung to Dutchmen are subject to safety recall 03E-044. In addition, Dutchmen received the Safety Recall Information Request dated October 23, 2003, in which your office requested information from Dutchmen regarding vehicles containing the microwave ovens subject to safety recall 03E-044. This report is also being filed on behalf of Aero Manufacturing, Inc., which is a division of Dutchmen and which has received the notification from Samsung and the information request from your office.

On behalf of Dutchmen, we are hereby notifying the National Highway Traffic Safety Administration of the travel trailers and fifth wheel trailers manufactured by Dutchmen that contain the microwave ovens determined by Samsung to contain a safety-related defect.

A. Recall Population and Vehicle Identification.

1. Classic Models. The defective microwave ovens have been installed in certain 2001 through 2003 model year Classic trailers manufactured by Dutchmen. These trailers were manufactured during the period from May, 2000 through June, 2002. The total number of trailers subject to this recall is 6,931. Upon the information available to Dutchmen, it is believed that 100% of these trailers contain the defective microwave ovens. The starting VIN for the Classic trailers containing the defective microwave ovens is 502596, and the ending VIN is 509526.

2. Classic Laminate Models. The defective microwave ovens have been installed in certain 2001 through 2003 model year Classic Laminate trailers manufactured by Dutchmen. These trailers were manufactured during the period from May, 2000 through June, 2002. The total number of trailers subject to this recall is 4,061. Upon the information available to Dutchmen, it is believed that 100% of these trailers contain the defective microwave ovens. The starting VIN for the Classic Laminate trailers that may contain the defective microwave ovens is 601399, and the ending VIN is 605459.
 3. Lite Models. The defective microwave ovens have been installed in certain 2001 through 2003 model year Lite trailers manufactured by Dutchmen. These trailers were manufactured during the period from May, 2000 through June, 2002. The total number of trailers subject to this recall is 8,091. Upon the information available to Dutchmen, it is believed that 100% of these trailers contain the defective microwave ovens. The starting VIN for the Lite trailers that may contain the defective microwave ovens is 403577, and the ending VIN is 411667.
 4. Zephyr and Breeze Models. The defective microwave ovens have been installed in certain 2001 through 2003 model year Zephyr and Breeze trailers manufactured by Dutchmen. These trailers were manufactured during the period from May, 2000 through June, 2002. The total number of trailers subject to this recall is 219. Upon the information available to Dutchmen, it is believed that 100% of these trailers contain the defective microwave ovens. The starting VIN for the Zephyr and Breeze trailers that may contain the defective microwave ovens is 300196, and the ending VIN is 300414.
 5. Colorado Models. The defective microwave ovens have been installed in certain 2004 model year Colorado trailers manufactured by Dutchmen. These trailers were manufactured during the period from July, 2003 through October, 2003. The total number of trailers subject to this recall is 212. Upon the information available to Dutchmen, it is believed that 64% of these trailers contain the defective microwave ovens. The starting VIN for the Colorado trailers that may contain the defective microwave ovens is 650000, and the ending VIN is 650291.
 6. Aero and Skamper Models. The defective microwave ovens have been installed in certain 2001 through 2003 model year Aero and Skamper trailers manufactured by Dutchmen. These trailers were manufactured during the period from July, 1999 through June, 2002. The total number of trailers subject to this recall is 4,599. Upon the information available to Dutchmen, it is believed that 100% of these trailers contain the defective microwave ovens. The starting VIN for the Aero and Skamper trailers that may contain the defective microwave ovens is 18467, and the ending VIN is 23065.
- B. Defect Description. All of the trailers subject to this recall contain certain microwave ovens manufactured by Samsung that contain a keypad that can short circuit, which in

turn can cause the microwave oven to automatically activate and result in a fire if an item is located in the microwave oven at such time.

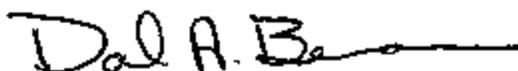
- C. Remedying of Defect. As set forth in the various bulletins and notifications issued by Samsung in connection with recall campaign 03E-044, Samsung service technicians will replace the keypad free of charge.

In order for Samsung to remedy the defective keypads on the microwave ovens subject to this recall, all of the owners of the trailers sold by Dutchmen must be notified. At this time, Dutchmen is in the process of providing Samsung with the names and addresses of the current owners of the trailers subject to this recall campaign. After the owner information has been provided to Samsung, Samsung will implement the recall campaign in accordance with the procedures specified in recall campaign 03E-044.

- D. Owner Notifications. Samsung will provide the notification letters to the owners of the trailers that are subject to this recall campaign.

The enclosed information should comply with the NHTSA regulations and satisfy the obligations of Dutchmen with respect to this recall. However, if you need additional information regarding the participation of Dutchmen in this Samsung recall campaign, please feel free to contact me.

Very truly yours,



Daniel A. Bensman

dja/nas

cc: Mr. Mark Schwartzhoff (via fax)
Mr. Kelly Green (via fax)
Mr. Rich Florea (via fax)
Mr. Walter L. Bennett (via fax)
Mr. Ted Bartus (via fax)
Mr. John M. Garmhausen