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November 4, 2003

03V-463 ① of ③

**VIA FACSIMILE AND
CERTIFIED U.S. MAIL,
RETURN RECEIPT REQUESTED**

Mr. George H. Person
National Highway Traffic Safety Administration
Office of Defects Investigation
400 7th Street, S.W. NSA-11
Washington, DC 20590

Re: Reference: EQ03-024

Dear Mr. Person:

Our firm is general counsel for Keystone RV Company ("Keystone"), P. O. Box 2000, 17400 Hackberry Drive, Goshen, Indiana 46527-2000. Keystone has been notified by Samsung Electronics Co., Ltd. ("Samsung") that certain microwave ovens sold by Samsung to Keystone are subject to safety recall 03E-044. In addition, Keystone received the Safety Recall Information Request dated October 23, 2003, in which your office requested information from Keystone regarding vehicles containing the microwave ovens subject to safety recall 03E-044. On behalf of Keystone, we are hereby notifying the National Highway Traffic Safety Administration of the travel trailers and fifth wheel trailers manufactured by Keystone that contain the microwave ovens determined by Samsung to contain a safety-related defect.

A. Recall Population and Vehicle Identification.

1. Outback Models (Indiana Facility). The defective microwave ovens have been installed in certain 2002 through 2003 model year Outback trailers manufactured by Keystone at its Indiana facility. These trailers were manufactured during the period from August, 2001 through May, 2002. The total number of trailers subject to this recall is 2,316. Upon the information available to Keystone, it is believed that 100% of these trailers contain the defective microwave ovens.

The starting VIN for the trailers containing the defective microwave ovens is 900101, and the ending VIN is 902417.

2. Outback Models (Oregon Facility). The defective microwave ovens have been installed in certain 2002 through 2003 model year Outback trailers manufactured by Keystone at its Oregon facility. These trailers were manufactured during the period from February, 2002 through February, 2003. The total number of trailers subject to this recall is 378. Upon the information available to Keystone, it is believed that 145 of these trailers contain the defective microwave ovens, which constitute 38% of the total trailers subject to the recall campaign.

The starting VIN for the trailers that may contain the defective microwave ovens is 950101, and the ending VIN is 950479.

3. Sprinter and Springdale Models. The defective microwave ovens have been installed in certain 2001 model year Sprinter and Springdale trailers manufactured by Keystone. These trailers were manufactured during the period from September, 2000 through October, 2000. The total number of trailers subject to this recall is 799. Upon the information available to Keystone, it is believed that 200 of these trailers contain the defective microwave ovens, which constitute 25% of the total trailers subject to the recall campaign.

The starting VIN for the trailers that may contain the defective microwave ovens is 20004, and the ending VIN is 20803.

4. Challenger and Everest Models. The defective microwave ovens have been installed in certain 2003 model year Challenger and Everest trailers manufactured by Keystone. These trailers were manufactured during the period from October, 2002 through November, 2002. The total number of trailers subject to this recall is 148. Upon the information available to Keystone, it is believed that 30 of these trailers contain the defective microwave ovens, which constitute 20% of the total trailers subject to the recall campaign.

The starting VIN for the Challenger trailers that may contain the defective microwave ovens is 401788, and the ending VIN is 401869. The starting VIN for the Everest trailers that may contain the defective microwave ovens is 480859, and the ending VIN is 480926.

- B. Defect Description. All of the trailers subject to this recall contain certain microwave ovens manufactured by Samsung that contain a keypad that can short circuit, which in turn can cause the microwave oven to automatically activate and result in a fire if an item is located in the microwave oven at such time.

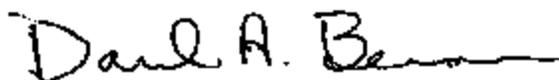
- C. Remedying of Defect. As set forth in the various bulletins and notifications issued by Samsung in connection with recall campaign 03E-044, Samsung service technicians will replace the keypad free of charge.

In order for Samsung to remedy the defective keypads on the microwave ovens subject to this recall, all of the owners of the trailers sold by Keystone must be notified. At this time, Keystone is in the process of providing Samsung with the names and addresses of the current owners of the trailers subject to this recall campaign. After the owner information has been provided to Samsung, Samsung will implement the recall campaign in accordance with the procedures specified in recall campaign 03E-044.

- D. Owner Notifications. Samsung will provide the notification letters to the owners of the trailers that are subject to this recall campaign.

The enclosed information should comply with the NHTSA regulations and satisfy the obligations of Keystone with respect to this recall. However, if you need additional information regarding the participation of Keystone in this Samsung recall campaign, please feel free to contact me.

Very truly yours,



Daniel A. Bensman

dja

cc: Ms. Kim Price (via fax)
Mr. Walter L. Bennett (via fax)
Mr. Ted Bartus (via fax)
Mr. John M. Garmhausen