

November 3, 2003

SENT VIA FACSIMILE (202) 366-7882 & E-Mail

George Person, Chief
Recall Management Division
Office of Defects Investigation (NEF-111)
Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street SW, Room 5319
Washington, D.C. 20590

**Re: Caterpillar C7 or 3126E 2002 Engine and Horton Fan Hub
NHTSA Recall No.: 03V-306
Kenworth Recall No.: 03KW9**

Dear Mr. Person:

Enclosed is the notification letter that was sent by Kenworth to its dealers/service managers on October 16, 2003. Also enclosed is the owner notification letter that was mailed on October 31, 2003.

Very truly yours,

A rectangular box with a dashed border, containing a small square icon with an 'x' inside, indicating a redacted signature.

Kenneth R. Brownstein
Senior Counsel

Enclosure
KRB: dtg

11/10/2003



October 15, 2003

Dear Kenworth Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain Kenworth trucks manufactured September 1, 2002 through September 26, 2003 with CAT C7 & 3126E engine and Horton fan hubs. Your vehicle has been identified as having been manufactured with this defect.

Kenworth was notified that on some vehicles the above referenced hub and fan assembly can become separated from the engine. Following an intensive investigation, it was determined that there is a reduction of bolt clamp load during normal vehicle operation. This loss of clamp load may lead to premature failure of the bolt(s), which could cause the hub assembly to separate from the engine. This sequence of events may result in equipment damage and/or personal injury.

Kenworth has initiated a recall to correct this condition. As of the date of this letter, Kenworth urges you to immediately contact your nearest authorized Kenworth dealer to have this work completed. This work may take up to 4 hours and will be performed at no charge to you.

If you believe you had this repair made prior to receiving this notification, please contact your nearest dealership for possible reimbursement.

If you require further information about this recall or experience any difficulty in making arrangements for the inspection or correction, please contact: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department, phone 425-828-5000.

If you conclude that Kenworth Truck Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator for Safety Assurance, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll free Auto Safety Hotline at 1-888-327-4236.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. The enclosed card may be used for this purpose.

We regret any inconvenience that this work may cause.

Sincerely,

Mike Kalkoske

Director of Customer Service