

| |
|--|
| |
| |

Service Bulletin

February 2001

Bulletin No: 52 001 01 (007) R (Revised)



B W motorcycles

Recall 00V-289: R 1200 C backrest/seat bracket - REVISION.

| |
|----------------------|
| Operating Manager |
| Sales Department |
| Accessory Department |
| Parts Department |
| Service Department |
| |

Revision Details: Work Package #2 has been added, allowing a retailer to inspect and account for affected vehicles from which the combination back rest/seat bracket has been removed and replaced by the BMW "Comfort Saddle" option, removed and replaced by aftermarket parts and accessories or for which the combination back rest/seat bracket was not part of the standard equipment. The remainder of the information in this Service Bulletin remains unchanged.

Topic: R 1200 C rider backrest / passenger seat bracket breaking.

Concern: There is the possibility of the spring bracket supporting the combination rider backrest/passenger seat pad, on a certain VIN range of the R 1200 C model, breaking if overloaded. Under unfavorable circumstances there is the possibility of the breakage occurring while the motorcycle is in operation or being ridden on the road.

VIN Range: All R 1200 C model motorcycles, produced after 09/98, within the VIN range noted below are affected:

R 1200 C (US), VIN ZA 63421 - ZA 66410 inclusive

Service Measures: All spring brackets stamped with square holes to accept the pressed-in, square nut, fasteners are to be replaced.

The identifying feature of the replacement spring plate is that it has round holes, without the press fitted nuts.

The replacement spring plate will also require the use of a threaded bar into which the mounting screws attach (tightening torque of 20 Nm).

Customer Notification: Current owners of affected vehicles will be notified, by first class mail, of this recall campaign and asked to bring their motorcycle to an authorized BMW motorcycle center for the applicable checks and updates.

Warranty Processing: Enter a warranty campaign claim using the following claim keys and work packages to claim reimbursement for completing this recall.

Work Package #1: Replace spring plate

Defect Code: 00 00 52 04 00

Description: Replacing spring plate for combination rear seat / back rest.

Flat Rate Code: 00 60 060

Description: Replace spring plate for combination rear seat/back rest

FRU: 4



| Parts: | Description | Qty | Part Number |
|--------|--------------|-----|-----------------|
| | Spring Plate | 1 | 52 51 2 324 933 |
| | Threaded bar | 1 | 52 51 7 689 953 |

Work Package #2: Inspection only

Defect Code: 00 00 52 04 00

Description: Replacing spring plate for combination rear seat/back rest.

Flat Rate Code: 52 99 000

Description: Work Package #2 is to be used if an affected vehicle does not have the combination rear seat / back rest installed, has had the combination rear seat /back rest replaced with the R 1200 C "Comfort Saddle" option, or has had the combination rear seat/ back rest replaced with aftermarket parts and accessories.

FRU: 2

Special Action Identification: Affix a **Special Action/Recall Label** to the frame tube under the seat, clearly visible to servicing technicians. The Special Action Label should have #32 punched out to identify that the appropriate checks and updates, as called for in this recall, were completed. Additional Special Action Recall Labels are available from your facing PDC under part number 99 00 0 001 656 (Qty 1 = 10).



Thomas J. Plucinsky
Aftersales Manager

Pat Raymond
Service and Technical Manager
(801) 907 4261
pat.raymond@browns.com