



RECEIVED

YAMAHA MOTOR CORPORATION, U.S.A.

8556 KATELLA AVENUE, CYPRESS, CALIFORNIA 90630-5101 714/781-7717 FAX 714/781-7888

SEP 21 AM 10:02  
OFFICE  
DEFECTS INVESTIGATION

September 20, 2000

**VIA FACSIMILE (202) 366-7882**  
**ALSO VIA FEDERAL EXPRESS**

00V-281 (07)

Office of Defects Investigation  
National Highway Traffic Safety Administration  
400 Seventh Street SW  
Room 5319  
Washington, DC 20590

Dear Sir or Madam:

Yamaha Motor Corporation, U.S.A. is initiating a recall campaign on CY50 motorcycles.

Enclosed herewith is a draft copy of our proposed owner letter, dealer bulletin and envelope we wish to use with this campaign. The envelope was approved by the Agency for use in a previous campaign. The owner letter will of course be on letterhead and the dealer bulletin on Technical Bulletin stock. Your expeditious review and acknowledgement is appreciated. We would like to commence owner notification as soon as possible when the materials are approved by the Agency.

Please contact me directly with any comments on either the owners' letter or envelope. You may reach me at (714) 761-7709 or via facsimile at (714) 761-7836.

Thank you in advance.

Sincerely,

Russell D. Jura  
Senior Vice President  
and General Counsel

RDJ/dlb

Enclosures: Owners Letter  
Dealer Bulletin  
Owners Envelope



CUSTOMER SUPPORT GROUP

6555 Katella Avenue, Cypress, California 90630-5101 (714) 761-7300

### SAFETY RECALL NOTICE

XX XX, 2000

00V-281 (02)

Dear Yamaha Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Yamaha Motor Corporation, U.S.A. has decided that a defect which relates to motor vehicle safety exists in certain 2001-model CY50N ("Jog") Riva Scooters. Our records show that you own one of these scooters.

**The reason for this recall:**

The drain bolt for the transmission oil could come loose during scooter operation. If this occurs, oil could flow out from the drain hole onto the pavement, which could make the rear tire slip. This could lead to an accident/crash and resulting personal injury or death. This failure is because the drain bolt may not have been tightened enough from the factory.

**What Yamaha and your dealer will do:**

To correct this defect, your authorized Yamaha scooter dealer will tighten the drain bolt to the proper specification. There will be no charge to you for this procedure.

**What you should do now:**

Please call your Yamaha dealer and make a service appointment to have this procedure performed. Remember to take this letter with you when you take in your scooter.

**You are requested to avoid riding your CY50N ("Jog") scooter until this modification is performed.**

If you are unable to return to the Yamaha dealer who sold you the scooter, this service will be performed by any authorized Yamaha Riva Scooter dealer. For the name of a dealer near you, call 1-800-6-YAMAHA or visit the Yamaha web site at [www.yamaha-motor.com](http://www.yamaha-motor.com)

**If you need help:**

If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please write to:

Yamaha Motor Corporation, U.S.A.  
Customer Relations Department  
P.O. Box 6555  
Cypress, CA 90630

If, after contacting Yamaha Customer Relations, you are still not satisfied that we have done our best to remedy the situation without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh St. Washington, DC 20590, or call the Toll-Free Auto Safety Hotline at 1-800-424-9393. Washington, DC residents may call 1-202-386-0123.

00V-281 (03)

**If you no longer own  
this Yamaha:**

If you have sold your scooter to another party, please call us toll-free at 1-800-962-7926 with the name and address of the new owner, along with the serial number shown above your name on the address label above.

We're sorry to cause you any inconvenience, but we are sincerely concerned about your safety and continued satisfaction with our products. Thank you for giving your attention to this important matter.

Sincerely,  
Customer Support Group  
Yamaha Motor Corporation, U.S.A.

# TECHNICAL BULLETIN

© 2000 YAMAHA MOTOR CORPORATION, U.S.A.

00V-281 (04)

## RECALL

This modification has top priority. This bulletin must be performed immediately to ensure customer satisfaction.

## CY50N

## FACTORY MODIFICATION CAMPAIGN



### INTRODUCTION

Yamaha Motor Corporation, U.S.A. has determined that a defect which relates to motor vehicle safety exists in 2001 CY50N ("Jog") scooters. The drain bolt for the transmission oil could come loose during scooter operation. If this occurs, oil could flow out from the drain hole onto the pavement, which could make the rear tire slip. This could lead to an accident/crash and resulting personal injury or death. This failure is because the drain bolt may not have been tightened enough from the factory.

To correct this defect, Yamaha is initiating a Factory Modification Campaign. Affected scooters must have the transmission drain bolt tightened to specification.

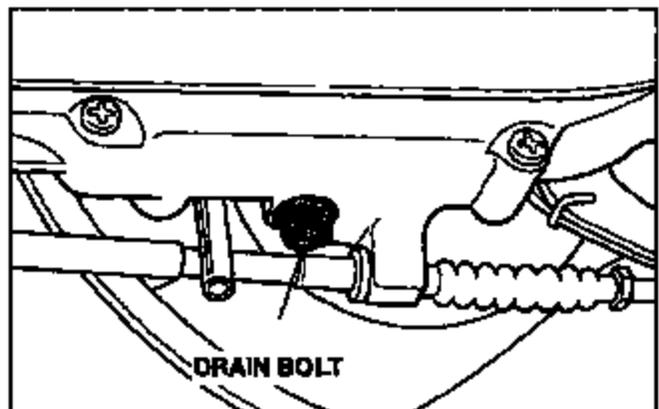
Yamaha is notifying all registered owners of affected scooters by mail. A copy of this letter is included in this bulletin. The customer should take the letter along with the affected scooter to an authorized Yamaha dealer for the modification.

A computer report listing all affected scooters invoiced to your dealership is included with this bulletin. Use the list to help ensure all scooters are modified. All sold scooters that have been registered with Yamaha will show the customer's name and address. Your dealership must notify the owner of any affected scooter that was actually sold but is listed as "unsold" on the report.

You must modify all affected scooters in your inventory, as well as all customer-owned scooters brought to you for this service. Any affected scooters that you purchase from Yamaha in the future will also require modification. If you purchase a scooter from another dealer, check to see if the procedures in this bulletin have already been performed before you sell the scooter.

**Scooters that are affected should not be operated until they are modified. It is a violation of Yamaha policy for your dealership to deliver any new affected scooters to customers until the procedures in this bulletin are performed.**

When the modification on each scooter is performed, follow the Warranty Information section of this bulletin to receive reimbursement. Be sure to use the Factory Modification Campaign procedures in Chapter 8 of the Warranty and Y.E.S. Handbook (LIT-11790-00-95).





## DEALER ACTION SUMMARY

00V-281 (05)

**Modify:** All affected 2001 CY50N ("Jog") scooters

**Parts  
Required:** No.

**Warranty:** Factory Modification Campaign (see the Warranty Information section of this bulletin).

### Notify

**Customers:** Yes. You must immediately contact any customer whose scooters shows as unregistered on the enclosed report. Yamaha has sent letters to the customers whose scooters were registered for warranty as of xx/xx/2000.



## AFFECTED RANGE

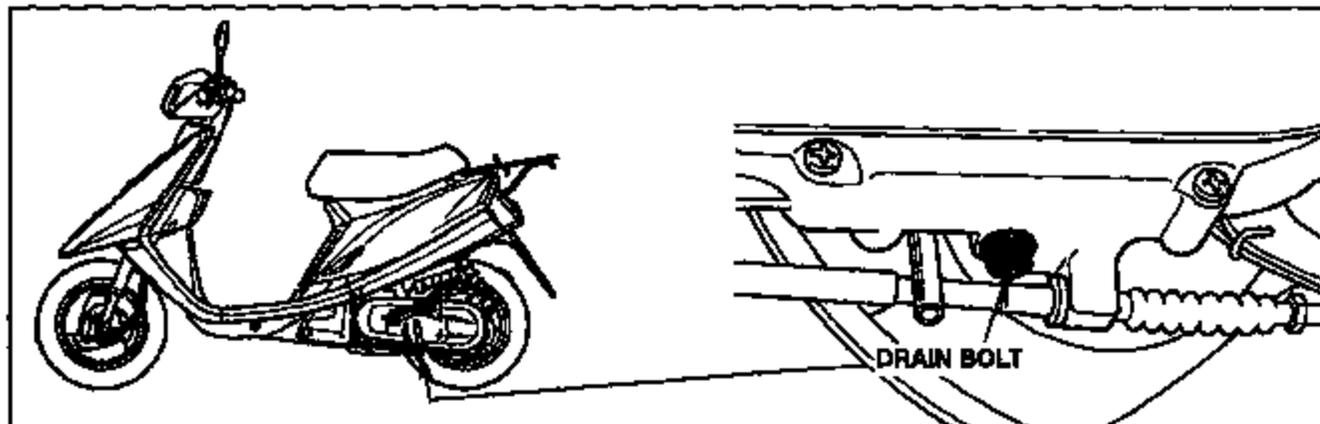
CY50N 4FB-052689 ~ 052988



## SERVICE PROCEDURES

1. Tighten the transmission drain bolt to specification.
2. Check the transmission oil level per the Service Manual (LIT-11616-08-16). Add oil if necessary.

Drain bolt tightening torque:  
18 Nm (1.8 m-kg, 13.0 ft-lb)

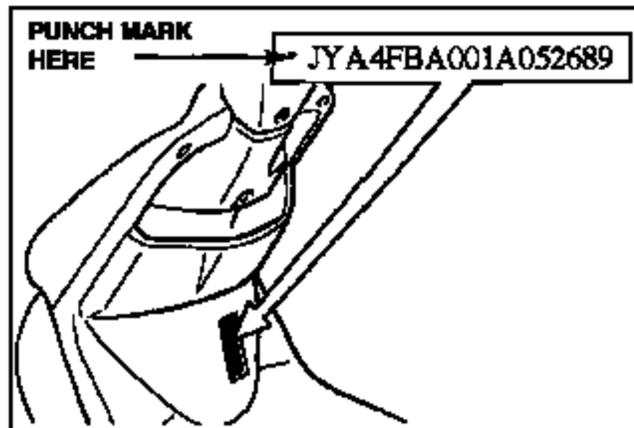




### IDENTIFICATION PROCEDURE

After modifying a scooter, make a punch mark at the beginning of the frame number (VIN) on the frame as shown in the illustration.

If you encounter an unfamiliar scooter, and you are unsure whether or not it has been modified, check for the punch mark. You can also check a scooter's status on YCS, or by contacting your Regional Technical Advisor (RTA).



### WARRANTY INFORMATION

The owner of each warranty-registered unit will receive a letter announcing this campaign. The letter has a label that includes the Primary ID and Recall Number. Use this information when submitting for reimbursement as described below.

This modification is authorized for all affected scooters, both sold and unsold, regardless of ownership or warranty status. You do not need the customer's letter to perform the modification or to file for warranty reimbursement.

Submit a Recall Request for the drain bolt tightening as described below using Recall Number **990009**. Choose the Status "M." You will be reimbursed a labor allowance of **0.2 hour**.

**YCS:**

Select YCS On-Line, then choose Recall Request Input from the on-line menu. Follow the prompts on the screen.

**MAIL:**

Complete a Recall Reimbursement Request (LIT-11790-00-97) as shown below.

Dealer Number:	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	Dealer Name:	
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Recall Number	Primary ID.	Date Completed	Status
990009	4FB - 052XXX	09 - XX - 2000	M I
			M I
			M I
			M I

If you have any questions about proper procedures for Factory Modification Campaigns, see Chapter 8 in your Warranty and Y.E.S. Handbook (LIT-11960-00-95).



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**What Yamaha and your dealer will do:**

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**What you should do now:**

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P.O. Box 6555  
Cypress, CA 90630

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We're sorry to cause you any inconvenience, but we are sincerely concerned about your safety and continued satisfaction with our products. Thank you for giving your attention to this important matter.

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Customer Support Group  
Yamaha Motor Corporation, U.S.A.