Form Approved: O.M.B. No. 2127-0004

Safety Defect and Noncompliance Report Guide for Vehicles

PART 573 Defect and Noncompliance Report[1]

On October 02, 2003, Samsung [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. _____) exits in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: October 10, 2003

Furnish the manufacturer's identification code for this recall (if applicable): _____

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Thor America Inc.

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Quinten Dorman Jr.

Telephone Number: 570-837-1663 Fax No.: 570-837-3274

Name and Title of Person who prepared this report.

Quinten Dorman Jr
Product Manager

Signed: Quinten Dorman Jr.

[1]Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. Jon White at (202) 366-5227 or by FAX at (202) 366-7882.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, ***for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:***

Make(s): Citation **Model Years Involved:** 4 **Model(s):** All

Production Dates: Beginning: 8/25/99 **Ending:** 4/12/02

VIN Range: Beginning: 4CHTH8622XM001289 **Ending:** 1CNTD 76252M002157

Vehicle Type: TRAILER **Bodystyle:** Travel trailer & Fifth Wheel

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:
Last 8 Digits of the VIN* That Begin with XM, YM, 1M, 2M, or 3M
Beginning with XM001289 and ending with 2M002157

Make(s): Chateau **Model Years Involved:** 4 **Model(s):** All

Production Dates: Beginning: 8/25/99 **Ending:** 4/12/02

VIN Range: Beginning: 4CHTH8622XM001289 **Ending:** 1CNTD76252M002157

Vehicle Type: TRAILER **Bodystyle:** Travel Trailer & Fifth wheel

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:
Last 8 Digits of the VIN* that Begin with XM, YM, 1M, 2M, or 3M
beginning with XM001289 and ending with 2M002157

Make(s): Skydeck **Model Years Involved:** 2 **Model(s):** All

Production Dates: Beginning: 9/1/01 **Ending:** 4/12/02

VIN Range: Beginning: 1CNFD78283M001001 **Ending:** 1CNFD78263M001109

Vehicle Type: TRAILER **Bodystyle:** Travel Trailer & Fifth wheel

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:
Last 8 Digits of the VIN that Start with 3M
Starting with 3M001001 Ending with 3M001109

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.

95%

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Year	Number of Vehicles Potentially Involved
Citation - Chateau	1999	1400
Citation - Chateau	2000	1344
Citation - Chateau	2001	1339
Citation - Chateau	2002	1280
Citation Chateau	2003	1313
Skydeck	2002-2003	73

Total Number Potentially Affected by the Recall: 6749

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: 95%

Identify and describe how the recall population was determined—in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

Figures were calculated from invoiced shipments from our vendor "River Park" from 7/99 - 4/02 and coordinated with our consecutive serial numbers for each given model year.

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

10·02·03 Recieved letter from Samsung Concerning Potential Recall 10·03·03 Recieved invoiced list from River Park of ME Purchased Samsung Microwaves 10·7·03 Sent Customer Data to Samsung Regarding Recall 10·9·03 check NHTSA website concerning Recalls, 10·7·03 Confirmed Recall

V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

WE HAVE Supplied Samsung with Customer NAMES Addresses & Phone numbers of AFFECTED units in Question

UNSURE of The Recall condition

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

THE MEMBRANE PANEL FOR Remedy component will not have overlapped wiring on the circuit Board & UPPER AND LOWER circuit Patterns will NOT be on the SAME wiring SURFACE

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

THE Product was Discontinued

VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

Currently working with Samsung & AND OUR VENDOR to ESTABLISH A RECALL NETWORK
10/06/03 PROVIDED Samsung with Potential AFFECTED Customer List AND Dealer List AS WELL AS VENDOR INVOICE LIST OF MICROWAVE units WE have AQUIRED

VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. ***A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.***

Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.

RIVER PARK, INC.
Item Sales Analysis Report
History File On or After 07/01/98
Cust = THORP Item = MR5491

Customer	Invoice	Invoice Date	Slsprn	Unit of Meas		Qty Ship - Trn	Extended Price
Item: MR5491G-1 / SAMSUNG MICROWAVE W/TK							
THORP	52168	10/23/01	CAD	EA		60.000	3960.00
THORP	54276	11/30/01	CAD	EA		60.000	3960.00
THORP	56214	12/27/01	CAD	EA		60.000	3960.00
THORP	67327	01/07/02	CAD	EA		60.000	3960.00
THORP	68914	02/01/02	CAD	EA		60.000	3960.00
THORP	71359	03/15/02	CAD	EA		60.000	3960.00
THORP	72122	03/29/02	CAD	EA		60.000	3960.00
THORP	72876	04/12/02	CAD	EA		30.000	1980.00
					Subtotal:	3528.000	248433.00
Item: MR5491G-1 / SAMSUNG BLACK 1.6 MICROWAVE							
THORP	68587	02/11/02	CAD	EA		60.000	3960.00
THORP	70778	03/06/02	CAD	EA		60.000	3960.00
					Subtotal:	120.000	7920.00
Item: MR5493W / SAMSUNG 1.6 WHITE W/TK							
THORP	30962	06/26/99	CAD	EA		1.000	71.75
THORP	21899	09/13/99	CAD	EA		1.000	71.75
THORP	41883	09/21/00	CAD	EA		1.000	71.75
THORP	60703	03/23/01	CAD	EA		1.000	71.75
					Subtotal:	4.000	287.00
Item: MR5493W-1 / SAMSUNG WHITE 1.6 MICROWAVE							
THORP	48276	02/05/01	CAD	EA		1.000	69.75
					Subtotal:	1.000	69.75
Item: MR5493G / SAMSUNG 1.6 BLACK W/TK							
THORP	72878	04/12/02	CAD	EA		30.000	1980.00
					Subtotal:	30.000	1980.00
					Total:	3683.000	258589.75

Attn Quinten

RIVER PARK, INC.
Item Sales Analysis Report
History File On or After 07/01/98
Cust = THORP Item = MR549

Customer	Invoice	Invoice Date	Slspn	Unit of Meas	Qty Ship - Trn	Extended Price
Item: MR5491Q / .9 SAMSUNG MICROWAVE WTK						
THORP	18577	07/13/99	CAD	EA	84.000	6027.00
THORP	19184	07/28/99	CAD	EA	84.000	6027.00
THORP	19804	08/04/99	HOU	EA	1.000	99.25
THORP	20604	08/18/99	CAD	EA	84.000	6027.00
THORP	21882	09/09/99	CAD	EA	84.000	6027.00
THORP	25281	11/16/99	CAD	EA	84.000	6027.00
THORP	26399	12/08/99	CAD	EA	84.000	6027.00
THORP	26510	12/09/99	HOU	EA	1.000	71.75
THORP	27384	12/28/99	CAD	EA	84.000	6027.00
THORP	28101	01/13/00	CAD	EA	84.000	6027.00
THORP	29115	02/09/00	CAD	EA	84.000	6027.00
THORP	30382	02/25/00	CAD	EA	81.000	5811.75
THORP	31811	03/22/00	CAD	EA	84.000	6027.00
THORP	32778	04/10/00	CAD	EA	85.000	6098.75
THORP	33189	04/20/00	HOU	EA	1.000	71.75
THORP	33550	04/24/00	CAD	EA	84.000	6027.00
THORP	34626	05/10/00	CAD	EA	84.000	6027.00
THORP	35826	06/02/00	CAD	EA	84.000	6027.00
THORP	36981	06/28/00	CAD	EA	84.000	6027.00
THORP	37977	07/14/00	CAD	EA	84.000	5859.00
THORP	39647	08/17/00	CAD	EA	84.000	5859.00
THORP	40639	09/06/00	CAD	EA	84.000	5859.00
THORP	40735	09/06/00	CAD	EA	84.000	5859.00
THORP	41100	09/13/00	HOU	EA	1.000	69.75
THORP	42571	10/10/00	CAD	EA	84.000	5859.00
THORP	44266	11/03/00	CAD	EA	84.000	5859.00
THORP	45633	12/06/00	CAD	EA	84.000	5859.00
THORP	46928	01/10/01	CAD	EA	84.000	5859.00
THORP	48102	02/01/01	CAD	EA	84.000	5859.00
THORP	48145	02/21/01	CAD	EA	84.000	5859.00
THORP	49606	03/07/01	CAD	EA	84.000	5859.00
THORP	51360	04/10/01	CAD	EA	84.000	5859.00
THORP	52227	04/23/01	CAD	EA	84.000	5859.00
THORP	53447	05/15/01	CAD	EA	84.000	5859.00
THORP	54007	05/24/01	CAD	EA	84.000	5859.00
THORP	55287	06/18/01	CAD	EA	84.000	5859.00
THORP	56285	07/06/01	CAD	EA	84.000	5859.00
THORP	57822	08/03/01	CAD	EA	84.000	5859.00
THORP	59003	08/23/01	CAD	EA	40.000	2790.00
THORP	59804	09/07/01	CAD	EA	60.000	3960.00
THORP	60618	09/20/01	CAD	EA	60.000	3960.00
THORP	60947	09/28/01	CAD	EA	60.000	3960.00