

JUL 27 2000

Mr. Charles Christy  
National Service Manager  
Workhorse Custom Chassis, L.L.C.  
29508 Southfield Road  
Southfield, MI 48076

NSA-11paw  
00V-139

Dear Mr. Christy:

We have reviewed Workhorse Custom Chassis' (Workhorse) Defect Information Report dated May 9, 2000, submitted in accordance with 49 CFR Part 573, "Defect and Noncompliance Reports." This recall involves 476 Workhorse 1999-2000 P320032 motor home chassis and P320042 commercial chassis equipped with JB8 power hydraulic brake option and manufactured from October 7, 1999 through January 25, 2000. An incorrect anti-lock brake control module was installed on these vehicles. The incorrect module does not reduce brake power to the rear axle brakes. In the event of a anti-lock module failure, the additional brake power can cause the rear wheels to lock up causing rear tire skid. **The assigned identification number for this recall is 00V-139 (Workhorse Recall No. 50001-C).**

**Workhorse is responsible for the remedy of these vehicles from this date forward, regardless of vehicle age, mileage, or ownership.**

**Quarterly Status Reports**

As stated in Part 573.6, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. As stated in your report, owner notification was expected to begin May 15, 2000. Therefore, the first quarterly report will be due by July 30, 2000. The following chart provides due dates for each of the six quarterly reports.

<b><u>QUARTER</u></b>	<b><u>QUARTER BEGINS</u></b>	<b><u>QUARTER ENDS</u></b>	<b><u>DUE DATE</u></b>
1st Quarter	April 1, 2000	June 30, 2000	July 30, 2000
2nd Quarter	July 1, 2000	September 30, 2000	October 30, 2000
3rd Quarter	October 1, 2000	December 31, 2000	January 30, 2001
4th Quarter	January 1, 2001	March 31, 2001	April 30, 2001
5th Quarter	April 1, 2001	June 30, 2001	July 30, 2001
6th Quarter	July 1, 2001	September 30, 2001	October 30, 2001

For your assistance, we have enclosed a copy of a quarterly report guide which may be used by Workhorse in developing its quarterly reports for submission to the agency, updated at the end of each calendar quarter.

### **Recall Communications**

Communications pertaining to safety recalls and issued by Workhorse to more than one distributor, dealer, purchaser, or owner are to be submitted to this office within 5 days of issuance as described under 49 CFR Part 573.5(o)(9). Where this information is sent over a period time, the communications are to be submitted within 5 days from the date the communications were first sent, and furnish the date, or range of dates, each communication was issued. This includes information transmitted by computer, telefax, or other electronic means; and initial or interim communications. All copies are to be in readable form and a written transcript should be provided for each non-written communication. Also, if the communication was not nationally and uniformly distributed, then identify the criteria used for the distribution.

### **Manufacturer Communications**

Part 573.8, "Notices, Bulletins and Other Communications," requires that every motor vehicle or motor vehicle equipment manufacturer shall furnish a copy of **all notices, bulletins, and other communications (including warranty and policy extension communiques and product improvement bulletins)** to manufacturers, distributors, dealers, or purchasers, regarding any defect in its vehicle or items of equipment (including any failure or malfunction beyond normal deterioration in use, any failure of performance, or any flaw or unintended deviation from design specifications), **whether or not such defect is safety related**. These notices or communications are to be submitted, regardless of the media used to transmit the information. Where communications are made orally or electronically, provide a transcript. In all other cases, provide the information in the media form used to transmit the information. On a case by case basis, we may require written transcripts of this material as well. Copies are to be submitted monthly, not more than 5 working days after the end of each month.

If you have any questions, please contact Mrs. Pat Wallace at (202) 366-5232 or fax at (202) 366-7882.

Sincerely,



Jonathan D. White, Chief  
Recall Analysis Division  
Office of Defects Investigation  
Safety Assurance

Enclosure:  
Quarterly Report Guide

**INITIAL ACKNOWLEDGMENT FAX SHEET OF RECEIPT OF  
DEFECT INFORMATION REPORT SUBMITTED UNDER 49 CFR PART 573**

Assigned Recall No. 00V-139 by the  
National Highway Traffic Safety Administration

**MAY 17 2000**

Part 573 Report Date: **May 9, 2000**

**MANUFACTURER: Workhorse Custom Chassis**

**MANUFACTURER CONTACT: Winston M. Moore, President  
Charles Christy, National Service Manager**

**FAX: (248) 443-1491**

**SUBJECT: 476 Workhorse 1999-2000 P320032 motor home chassis and P320042 commercial chassis equipped with JB8 power hydraulic brake option and manufactured from October 7, 1999 through January 25, 2000. An incorrect anti-lock brake control module was installed on these vehicles. The incorrect module does not reduce brake power to the rear axle brakes. In the event of a anti-lock module failure, the additional brake power can cause the rear wheels to lock up causing rear tire skid. Workhorse Recall No. 50001-C.**

This is an initial acknowledgment for this recall. A formal acknowledgment letter will be forthcoming shortly. After our review of your report and associated documents, we may have additional comments or concerns.

We have reviewed your proposed owner notification letter and it does not meet all the requirements of Part 577. Under "WHAT YOU MUST DO" paragraph, please add how long the repair will take, i.e., 3 hours.

As stated in Part 573.6, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. As stated in your report, owner notification was expected to begin May 15, 2000. Therefore, the first quarterly report will be due by July 30, 2000.

If you have any questions, please call:



Patricia Wallace, Recall Analyst on (202) 366-5232  
or Jonathan White, Chief on (202) 366-5226  
or by FAX (202) 366-7882  
Recall Analysis Division