



September 17, 2003

VEHICLE SAFETY DEFECT SERVICE BULLETIN
Recall Campaign No.02V004007
Monaco File # R02198

Re: Safety Recall -Williams Control Electronic Throttle

Dear Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Monaco Coach Corporation has decided that a defect which relates to motor vehicle safety exists in specific model year 2002 Beaver Patriot, Patriot Thunder, Monterey, Contessa, Marquis and 2002 Safari Zanzibar, Cheetah, Sahara Class A Motorhomes. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. According to our information, your motorhome identified on the enclosed form is affected.

Monaco Coach Corporation became aware that the throttle assembly mounting plate, which secures the throttle to the floor, could fail resulting in the loss of throttle control. If this occurs, the engine will return to idle. A loss of throttle control may result in a possible vehicle crash without prior warning.

The remedy will involve the installation on a new throttle mounting plate.

If you had the defect that is the subject of this letter remedied prior to receiving this letter, you may be eligible for reimbursement by Monaco Coach Corporation for your remedy costs.

You may contact your Monaco Coach corporation dealer to arrange for a service appointment. Instructions for making this correction have been sent to your dealer and parts are readily available.

The labor time necessary to perform this recall campaign is approximately 1 hour. Please ask your dealer if you wish to know how much additional time may be needed to schedule and process your motorhome.

The enclosed Recall Notification Form identifies your motorhome and will serve as an authorization and claim form to have the correction made. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the postage paid reply card and returning it to us promptly.

Your Monaco Coach Corporation dealer is best equipped to provide service to ensure your motorhome is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please call our toll free number of (800) 685-6545.

If, after contacting your dealer, and the recall assistance service line, you believe Monaco Coach Corporation has failed or has been unable to remedy the noncompliance without charge or there has been an unreasonable delay in securing the remedy, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call the toll free Auto Safety Hotline at (888) 327-4236.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your Class A Motorhome.

Sincerely,



Chuck R. Zucker
Technical Coordinator Supervisor
Monaco Coach Corporation

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