



September 3, 2003

Dear Kenworth Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has determined that a defect which relates to motor vehicle safety exists in certain Kenworth trucks with optional battery box-mounted 50 amp and/or 60 amp circuit breakers manufactured July 1, 2002 through July 28, 2003. Your vehicle has been identified as having been manufactured with this defect.

Kenworth Field Service received reports of wiring problems with Chillicothe-built vehicles that were manufactured with the optional 50 amp and/or 60 amp circuit breaker mounted in the battery box. Upon investigation, it was discovered that the optional battery box-mounted 50 amp and/or 60 amp circuit breaker had been wired incorrectly. If enough accessories are being used simultaneously during operation of these vehicles, this error in wiring can cause the cab power and engine to shut down prematurely without warning which could result in loss of vehicle control and cause a crash.

Kenworth has initiated a recall to correct this condition by inspecting and correcting the 50 amp and/or 60 amp circuit breaker wiring, if necessary. As of the date of this letter, Kenworth urges you to immediately contact your nearest authorized Kenworth dealer to have this work completed. This work may take up to 2 hours and will be performed at no charge to you.

If you believe you had this repair made prior to receiving this notification, please contact your nearest dealership for possible reimbursement.

If you require further information about this recall or experience any difficulty in making arrangements for the inspection or correction, please contact: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department, phone 425-828-5000.

If you conclude that Kenworth Truck Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator for Safety Assurance, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll free Auto Safety Hotline at 1-888-327-4236.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. The enclosed card may be used for this purpose.

We regret any inconvenience that this work may cause.

Sincerely,

Mike Kalkoske

Director of Customer Service