

BAKER DANIELS

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Indiana
Washington, D.C.
Ohio

August 22, 2003

03V-315 (1/8)

VIA FAX (202)366-7882

National Highway Traffic Safety Administration
Associate Administrator for Enforcement
400 Seventh Street, S.W.
Room 5321
Washington, D.C. 20590

Re: Starcraft RV, Inc. - Bed Bracket Recall

Dear Sir/Madam:

Enclosed you will find the Vehicle PART 573 Defect and Noncompliance Report and instructions involving Starcraft RV Expandable Travel Trailers, model year 2002 (models 19CK, 21SSO, 17SD, and 21RB) and all model year 2003 and 2004 Expandables except for the NXT models. The serial numbers for each model are set forth in the enclosure with this letter. Starcraft has determined that 2,966 units should be notified to have the remedy performed as detailed in the attached instructions.

Starcraft will forward the Owner letter and Dealer letter to you once a recall number has been assigned. Upon your approval of the enclosed documents and the forthcoming Owner and Dealer letters, we will immediately begin this recall. If you have any questions, please feel free to contact me.

Sincerely,



Kennard R. Weaver

Attachment

cc: Amy J. Johnston
Joyce Skinner

RECEIVED
2003 AUG 26 P 14:14
OFFICE OF DEFECTS
INVESTIGATION

**Safety Defect and Noncompliance Report Guide for Vehicle
PART 573 Defect and Noncompliance Report¹**

03V-315 (2/8)

Date this report was prepared: **August 20, 2003**

Furnish the manufacturer's identification code for this recall (if applicable):

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Starcraft RV, Inc.
c/o Kennard R. Weaver
Baker & Daniels
317 West Franklin Street
Elkhart, Indiana 46516

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Kennard R. Weaver, Corporate Counsel and Secretary

Telephone Number: 574.296.6000

Name and Title of Person who prepared this report.

Kennard R. Weaver, Corporate Counsel and Secretary

Signed:


Kennard R. Weaver

8-22-03
Date

¹Each manufacturer must furnish a report to the Associate Administrator for Safety Assurance for each defect or noncompliance condition in its vehicles which relate to motor vehicle safety.

03V-315 (3/8)

I. Identifying the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), furnish:

Make(s): Expandable Travel Trailers
 Model(s): 2002: 19CK, 21SSO, 17SD, 21RB and all 2003 and 2004 Expandables except for the NXT models.
 Model Year(s) Involved: 2002, 2003 and 2004
 Production Dates: Beginning: November 2001 Ending: August 2002 + Aug. 6, 2003
 VIN Range: Beginning: *See attached list. Ending: *See attached list.
 Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicle from those model vehicles not included in the recall:

Bed size change.

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1993, through April 1, 1993, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.

100%

II. Identifying the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

<u>Model</u>	<u>Year</u>	<u>Number of Vehicles Potentially Involved</u>
19CK	2002	120
17SD	2002	69
21SSO	2002	188
21RB	2002	81
17FK	2003	117
19CK	2003	305
17SD	2003	67

21SSO	2003	292
23RBS	2003	60
215SB	2003	54
21RB	2003	153
21SB	2003	279
195CK	2003	220
215RB	2003	98
215SSO	2003	170
235SDS	2003	53
23SDS	2003	60
23TB	2003	86
19CK	2004	96
21SSO	2004	78
215SB	2004	54
21RB	2004	20
21SB	2004	62
195CK	2004	78
215RB	2004	30
215SSO	2004	56
23TB	2004	20

Total Number Potentially Affected by the Recall: 2,966

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: 100%

Identify and describe how the recall population was determined -- in particular how the recalled models were selected and the basis for the inclusive dates of manufacture:

Bed size was the determining factor.

III. Identifying the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

The rear bed is large enough that excess weight may be placed on the bed, exceeding the support capacity of the brackets.

Describe the cause(s) of the defect or noncompliance condition.

The rear bed support works itself loose from the support bracket.

Describe the consequence(s) of the defect or noncompliance condition.

Bed collapses.

Identify any warning which can (a) precede or (b) occur.

The bed may collapse, with possible resulting personal injury.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name, address, and telephone number.

None.

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

Not applicable.

IV. Identifying the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

Between June 2003 and July 2003, we have received approximately 10 reports of beds collapsing. A review of these reports lead to an investigation, resulting in this recall.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

V. Identifying the Remedy

8. Furnish a description of the manufacturer's remedy for the defect of noncompliance. Clearly describe the difference between the recall condition and the remedy.

Modified size and strength of support bracket to allow use of more fasteners per bracket. See attached drawing.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Two-hole aluminum bracket (old) vs. six-hole aluminum bracket (new).

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the products was discontinued, so state.

Modification in production identical to recall remedy. All production revised effective 8/6/03.

VI. Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

Within 1-2 weeks of NHTSA approval.

VII. Recall Communications

9. Furnish a final copy of all notes, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications concerning this recall from the time your company determines the defect or noncompliance condition onward, not just the initial notification. A DRAFT copy of the notification documents SHOULD BE submitted to this office by telex (FAX: 202/366-7882) for review prior to mailing.

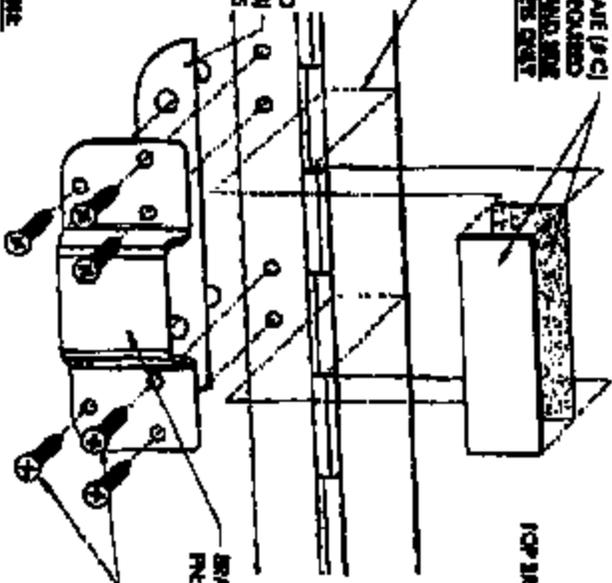
Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.

VIN Range for Bed Bracket Recall - Starcraft RV, Inc.

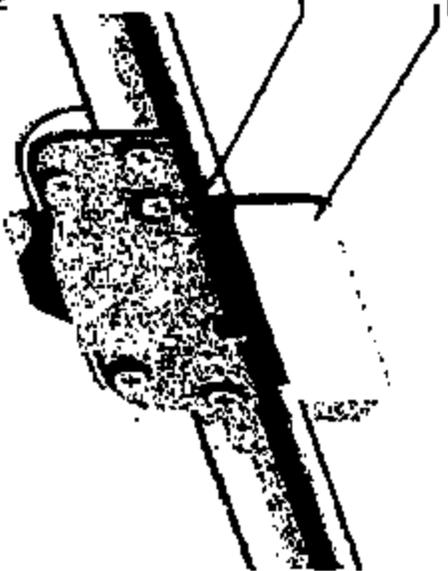
Year	Model	VIN Range
2002	19CK	21EB3246 THRU 21EB3365
	17SD	21EC6506 THRU 21EC6574
	21SSO	21ED6606 THRU 21ED6793
	21RB	21EJ6906 THRU 21EJ6986
2003	17FK	31EA3506 THRU 31EA3622
	19CK	31EB3106 THRU 31EB3410
	17SD	31EC3906 THRU 31EC3972
	21SSO	31ED6906 THRU 31ED7197
	23RBS	31EF4406 THRU 31EF4465
	215SB	31EG1906 THRU 31EG1959
	21RB	31EJ8006 THRU 31EJ8158
	21SB	31EK8106 THRU 31EK8384
	195CK	31EM3406, 31EM5306 THRU 31EM5524
	215RB	31EN1006 THRU 31EN1103
	215SSO	31EP1506 THRU 31EP1675
	235SDS	31ER2006 THRU 31ER2058
	23SDS	31ES4706 THRU 31ES4765
	23TB	31EZ5006 THRU 31EZ5091
	2004	19CK
21SSO		41ED2507 THRU 41ED2583
215SB		41EG6506 THRU 41EG6559
21RB		41EJ1906 THRU 41EJ1925
21SB		41EK2206 THRU 41EK2267
195CK		41EM7106 THRU 41EM7183
215RB		41EN5906 THRU 41EN5935
215SSO		41EP6206 THRU 41EP6261
23TB		41EZ3106 THRU 41EZ3125

PLASTIC HOLD DOWN PLATE (P/C)
AND ADHESIVE TAPE REQUIRED
ON LEAF AND SIDE
BED DECKS ONLY

LOCATION OF
TAPE AND HOLD DOWN



PLASTIC SUPPORT
HOLD DOWN PLATE
CENTERED OVER BRACKET,
FRONT AND SIDE BED DECKS
TOP BRACKET RANGES UP AGAINST
BOTTOM SIDE OF RIBBLE.



INSTALLATION INSTRUCTIONS:

1. REMOVE THE OLD BRACKET, BECAUSE ANY PLASTIC HELD DOWN TAPE REMAINS FROM THE OLD BRACKET. BEYOND THE POINTS WHERE THE BRACKET IS ATTACHED TO THE SHEA BED.
2. LOCATE THE NEW BRACKET BY THE TOP RANGE OF THE BRACKET UP AGAINST THE TOP EDGE OF THE JOINTS. SET TWO NEW BRACKET SUPPORT BRACKET HOLES TO THE LEFT OF THE HOLES OF THE OLD BRACKET. OFFSET THE BRACKET FROM THE ORIGINAL POSITION TO INITIAL BUT MARK.
3. MAKE ALL SPACES FOR PER-DRILLING.
4. DRILL THE TOP HOLES WITH A 1/4" DIA. DR. DRILL ONLY THROUGH THE ALUMINUM EXTRUSION AND THE SURFACE OF THE RIBBLE.
5. DRILL THE LOWER 2 HOLES WITH A 3/8" DIA. DR. DRILL. DRILL ONLY THROUGH THE RIBBLE AND THE BED DECK.
6. PLACE NUTS, SCREWS ON BACK SIDE OF THE UPPER TWO HOLES OF THE NEW SUPPORT BRACKET (P/A), AND THE BACK SIDE OF THE SHEA BED.

2. MARK THE INITIAL BRACKET WITH 9/16" X 1 1/2" FLAT HEAD SCREWS IN THE TOP HOLES, AND 21/16" X 1 1/2" FLAT HEAD SCREWS IN THE BOTTOM HOLES.

4. DRILL AND RE-DRILL, INITIAL BRACKET WITH 9/16" X 1 1/2" FLAT HEAD SCREWS IN THE TOP HOLES, AND 21/16" X 1 1/2" FLAT HEAD SCREWS IN THE BOTTOM HOLES.

STEP 1 AND 10 APPLY TO REAR AND SIDE BED BRACKET INSTALLATIONS ONLY.

5. THE LOWER ALUMINUM RANGE OF THE BED BY CIRCUMFERENTIAL SURFACE WITH A SQUARE OF ROUNDTOP ALCOXIL (P/N: E029 0061) AND WATER ALLOY TO SET.

10. WILL THE LOWER END OF THE RIBBLE OF PERMANENT HOLD DOWN PLATE (P/C) BE CENTERED TO THE RIBBLE OF THE BRACKET. CENTER THE HOLD DOWN PLATE OVER THE BRACKET AND ON THE BOTTOM RANGE OF THE BED AS SHOWN ABOVE.

PARTS REQUIRED

ITEM NO.	DESCRIPTION	QTY	UNIT
1	BRACKET, BED SUPPORT, STEEL (P/A) P/N: E029 0061	1	EA
2	PLASTIC HOLD DOWN PLATE (P/C)	1	EA
3	ADHESIVE TAPE	1	EA
4	9/16" X 1 1/2" FLAT HEAD SCREW	2	EA
5	21/16" X 1 1/2" FLAT HEAD SCREW	2	EA
6	1/4" DIA. DR. DRILL	1	EA
7	3/8" DIA. DR. DRILL	1	EA
8	NUT, 9/16"	2	EA
9	WASHER, ALUMINUM	2	EA
10	WASHER, ALUMINUM	2	EA

STARCRRAFT RV, INC.

EO390006