

# DAIMLER

Daimler Trucks North America  
Nasser Zamani  
Senior Manager  
Compliance and Regulatory Affairs

November 22, 2011

Dan Smith  
Associate Administrator for Vehicle Safety  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue S.E.  
Washington D.C. 20590

**Re: Defect Information Report – Supplemental Report No. 1  
11V-478, FL-613, 11C-2 – EPA04 MBE 4000, Low Pressure Fuel Lines  
Interim Recall Notice**

Mr. Smith,

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, Daimler Trucks North America LLC herewith submits supplemental defect information and copies of documents distributed to dealers and purchasers.

Owners of 54,158, vehicles were notified on November 17, 2011.

**(c) (10)** Copy of Communications sent to Owners and Dealers is attached.

Please contact me if you have any questions.

Sincerely yours,



Nasser Zamani

Cc: Amy Martin, CAL-OSHA  
Enclosure

A Daimler Company

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# Daimler Trucks North America LLC

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Detroit Diesel Corporation  
13400 Outer Drive, West  
Detroit, Michigan 48239-4001  
Telephone: 313-592-5000

**Subject: Pre-Recall Notification 11C2 – EPA04 MBE 4000 Low Pressure Fuel Line**

This is the **first** of two letters you will receive regarding the noted subject. This letter is **ONLY** to inform you of an **upcoming** Recall to correct an issue that is noted below.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This notice is also sent in accordance with the Canada Motor Vehicles Safety Act.

Daimler Trucks has decided that a defect which relates to motor vehicle safety exists in certain model year 2004 through 2008 Freightliner (Business Class M2, Columbia, Cascadia, and FLD), Sterling (A-Line and L-Line) and Western Star (4900) vehicles, manufactured from July 11, 2003 through September 28, 2007 and equipped with MBE4000 EPA04 engines built with plastic low pressure fuel lines and fuel filters mounted near the center of the engine on the left-hand side.

Detroit Diesel Corporation has determined that certain certified EPA04 MBE4000 engines are equipped with a plastic low pressure fuel line between engine mounted fuel filter and engine block and may develop a substantial diesel fuel leak, potentially creating a road hazard increasing the risk of a motor vehicle accident.

At this time, replacement parts are not yet available for dealers to order. As soon as parts are available, you will receive a **second notice**. When you do receive the second letter, please contact your Authorized Repair Facility to schedule the Recall for your vehicle.

You may continue to operate your vehicle in the interim, but follow the "Driver Pre-Trip Inspection" guidelines related to the inspection of fuel lines and fittings and inspect your vehicle to ensure that no other components are contacting the low pressure fuel lines. It is expected that parts will be available and the Recall notice will be sent to vehicle owners in the next two months.

However, should the low pressure fuel lines develop leaks from cracking, please contact the closest Authorized Repair Facility to have your unit inspected and repaired, if necessary. To locate an authorized facility, search online at [www.detroitdiesel.com/supportnetwork/](http://www.detroitdiesel.com/supportnetwork/).

If you do not own the unit that corresponds to the identification number(s) which appears on the Pre-Recall Notification, please return the notification with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within ten days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information on this, contact Warranty Administration at Detroit Diesel Corporation, 13400 Outer Drive West, Detroit, MI 48239 or call (313) 592-3708.

If you have questions about this Recall, please contact the **Detroit Diesel Customer Support Center**, 13400 Outer Drive West, Detroit, MI 48239, or call **(800) 445-1980** between **8:00 a.m. to 7:00 p.m. Monday through Friday and 9:00 a.m. to 3:00 p.m. on Saturday Eastern Standard Time**. If your dealer or an authorized Detroit Diesel service center fails or is unable to remedy this defect without charge and within a reasonable time you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call 888 327-4236 (TTY: 800-424-9153), or go to <http://www.safercar.gov> if remedy difficulties exist. For **Canadian** customers, **please** contact our customer service or for additional info about the recall, you can contact **Transport Canada** at **(800) 333-0510**.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.