



Service Bulletin

American Honda Motor Co., Inc.

SAFETY RECALL

2010 NT700V Tire Information Label Replacement

Honda Motor Co., Ltd. is conducting a Safety Recall to inspect, and if necessary, replace the Tire Information Label on certain 2010 NT700V motorcycles.

The Tire Information Label is located on the left side of the swingarm and units within the affected range may have had the label from a different model applied, thus listing incorrect tire and inflation pressure information. Improper inflation of tires may affect vehicle handling and lead to premature tire failure, thereby increasing the risk of a crash.

This Service Bulletin details how to inspect and repair affected units.

NOTE:

Some units within the affected VIN range may bear the correct tire information label. Be sure to carefully inspect the tire information label before replacing it.

CUSTOMER NOTIFICATION

American Honda is sending a letter to owners of all potentially affected 2010 NT700V models informing them that their motorcycle may bear an incorrect Tire Information Label. The letter includes a replacement label for their motorcycle and instructions for inspecting and, if necessary, replacing the Tire Information Label. The customer will be advised that they have the option to have a Honda motorcycle dealer inspect and, if necessary, repair

their motorcycle if they would prefer not to do it themselves. They will be instructed to call their dealer to make an appointment to have the Recall performed.

AFFECTED UNITS

2010 NT700V

VTMRC522*AE001443 thru VTMRC522*AE001562

(*) denotes check digits

NOTE:

A very limited number of units are affected, do not file warranty claims for units outside the above VIN range.

DEALER INVENTORY

Do not sell any un-repaired units.

According to Federal Law, any affected new or used unit in your inventory must be inspected and, if necessary, repaired with the correct Tire Information Label before delivery to the customer. To identify affected units in your inventory, refer to your *e-Responsibility Report* and *Unit Information* on **IN**. Then proceed with the PARTS INFORMATION and the REPAIR PROCEDURE section of this Service Bulletin.

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your Honda. These procedures should not be attempted by "do-it yourselfers," and you should not assume this bulletin applies to your Honda, or that your Honda has the condition described. To determine whether this information applies, contact an authorized Honda dealer.

INSPECTION PROCEDURE

Before you begin the repair procedure, check if the recall has been performed on the unit.

See the IDENTIFICATION section of this Service Bulletin for more details.

- If the correct Tire Information Label is applied:
 - No further action is necessary
- If the incorrect Tire Information Label is applied:
 - You must proceed with the REPAIR PROCEDURE section of this Service Bulletin.

If you have any questions about repair verification, please contact TechLine at: (800) 421-1900, option 9.

REPAIR PROCEDURE

1. Locate the Tire Information Label on the left side of the swingarm.

Examine the tire *model* information on the label and compare it to the correct information shown in the IDENTIFICATION section of this bulletin.

- If the tire *model* information is correct:
 - No further action is necessary.
- If the tire *model* information is incorrect (anything other than shown):
 - Proceed with the remaining steps of the repair procedure.



2. Remove the incorrect tire information label from the swingarm by peeling it up from the corner.

3. Clean any remaining adhesive from the swingarm. Wash the area with soap and water and dry it.
4. Peel the replacement Tire Information Label from its backing sheet and apply it to the clean area as shown.

Once the label is in position, use finger pressure to firmly affix it.
5. Check the tire pressures and, if necessary, adjust them to the specification on the replacement Tire Information Label.
6. File a template warranty claim according to the WARRANTY INFORMATION section of this bulletin.



IDENTIFICATION

A correct Tire Information Label can be identified by the *tire model* information on the label. The correct information is:

Front	Rear
BT020F RADIAL J	BT020R RADIAL U



WARRANTY INFORMATION

This Safety Recall has no expiration date. Normal claim submission requirements apply.

After replacing the Tire Information Label, submit one warranty claim per unit with the following information:

WARRANTY CLAIM TEMPLATE:

Template: S02A (Reads: S-zero-two-A)

Flat Rate Time: 0.2 hrs

PARTS INFORMATION

An initial supply of Tire Information Labels has been automatically sent to dealerships with affected new unit inventory.

Customers with an affected unit will receive a corrected Tire Information Label in November 2011.

For additional Tire Information Labels please contact TechLine at (800) 421-1900, option 9.