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03V-320 ①of①

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* ALSO ADMITTED IN FLORIDA
** ALSO ADMITTED IN INDIANA

August 22, 2003

**VIA FACSIMILE AND
CERTIFIED MAIL
RETURN RECEIPT REQUESTED**

Mr. George H. Person
National Highway Traffic Safety Administration
Office of Defects Investigation
400 Seventh Street, S.W. NSA-11
Washington, DC 20590

**Re: Thor California, Inc. Recall
Defect and Non-Compliance Report**

Dear Mr. Person:

Our office is general counsel for Thor California, Inc. ("Thor California"), which is a manufacturer of travel trailers and fifth wheel trailers. On behalf of Thor California, we are hereby notifying the National Highway Traffic Safety Administration that certain fifth wheel trailers manufactured by Thor California may have a defect that has been determined to be safety related.

A. Manufacturer Identification of Vehicles.

The manufacturer is Thor California, Inc., 14255 Elsworth Street, Moreno Valley, California 92553-9013. Thor California has determined that a defect may be present on certain 2004 model year 367WTB Wanderer and 36WTB Tahoe fifth wheel trailers. These trailers were manufactured between July, 2003 and August, 2003. The total number of trailers that may contain the defect is 38. Based upon the information available to Thor California, it is believed that 100% of the subject trailers contain the defect.

Associate Administrator for Enforcement
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Thor California's records evidence that only 7 of the trailers have been sold at retail as of August 13, 2003. The remaining 31 trailers are still located on dealer lots. A listing of all 38 trailers subject to this recall campaign is set forth in the attached Exhibit "A."

B. Description of Defect.

The defect identified by Thor California involves the location of the axles on the fifth wheel trailers. Depending upon the manner in which the owner stores items in the trailer during transit and the corresponding weight distribution, the trailer could begin to sway while being towed. This defect could result in an accident involving both the trailer and the tow vehicle and could result in injuries to the passengers in the tow vehicle.

C. Remedying of Defect.

The program to be implemented by Thor California to remedy the defect will include notification via telephone and in writing to all known registered owners of the subject trailers, included but not limited to all dealers with such trailers in stock. Thor California will arrange to have the trailers transported to Thor California's factory for repair. As will be set forth in the owner notification letter, the defect will be corrected by Thor California at no expense to the owner.

The remedy involves the relocation of the axles by Thor California to correct the potential weight imbalance problem. Upon completion of this repair, Thor California will return the trailers to the registered owners.

D. Owner Notification.

Enclosed as Exhibit "B" is a draft copy of our proposed notification letter to the registered owners of the trailers that contain the defect. I have also enclosed a sample of the envelope containing the notification letter that will be sent to the registered owners.

The enclosed owner notification letter and envelope are being submitted to NHTSA for your pre-review. Thor California intends to mail the owner notification letters upon receipt of NHTSA's final approval of the recall procedures referred to herein.

E. Campaign Number.

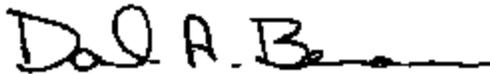
At this time, Thor California does not have a campaign number for this recall. Thor California will use the identification number assigned by NHTSA.

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I would appreciate your providing me with a pre-review determination of the enclosed documents at your earliest convenience. Please contact the undersigned at (937) 492-1271 after you have had an opportunity to review the documents. I trust that you will find the enclosed documents comply with the NHTSA regulations and will approve the documents for form and content.

Thank you for your prompt attention to this matter.

Very truly yours,

A handwritten signature in black ink that reads "D. A. Bensman" followed by a horizontal line.

Daniel A. Bensman

dja/nas

Enclosures

cc: Richard E. Kahler (via fax)
Walter L. Bennett (via fax)
John M. Garmhausen

THOR CALIFORNIA

Shipment Report by Serial Equipped with: 367WTB FW (WANDERER TRUCK).

Internal Name: Ship @y Serial

Source: [C:\Thor\Deliveries\Reporting\and\REPORTS\Serials_Shipment]

Date: 08/13/2003

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EXHIBIT "A"

Ret Part No	Invoice	Serial	Model	H W	E S	C A	D X	Ch-SP	Dir ID	Dealer	State	QTY	Inv Date	Base	Discount	Freight	Total	Comments
RET WA 1387	47287A	247288	367WTB FW W	H	BE	RW	00408	LINDSEY VARRON TX	1	07/07/03	\$24,410	1	07/07/03	\$29,853	\$0	\$785	\$30,638	7717890JA
RET WA 1387	47287A	247288	367WTB FW W	H	BE	RW	00408	LINDSEY VARRON TX	1	07/07/03	\$24,410	1	07/07/03	\$29,853	\$0	\$785	\$30,638	7717890JA
RET WA 1387	47287A	247288	367WTB FW W	H	MB	BC	00910	RICHARDSON RV CA	1	07/10/03	\$24,880	1	07/10/03	\$24,880	\$0	\$80	\$24,960	828639WON
SH WA 1387	47289A	247289	367WTB FW W	H	MB	BC	02224	FARMINGTON RV NM	1	07/03/03	\$23,214	1	07/03/03	\$23,214	\$0	\$660	\$23,874	310450-S/D
SH WA 1387	47282A	247292	367WTB FW W	H	BE	BC	00638	SUNDANCE RV UT	1	07/22/03	\$22,083	1	07/22/03	\$22,083	\$0	\$885	\$22,968	480021-S/D
SH WA 1387	47283A	247583	367WTB FW W	H	BE	BC	00737	VENTURE OUT RV, CA	1	07/21/03	\$22,380	1	07/21/03	\$22,380	\$0	\$151	\$22,530	708738-S/D
SH WA 1387	47284A	247584	367WTB FW W	H	MB	BC	00905	SKY RIVER RV CA	1	07/24/03	\$22,400	1	07/24/03	\$22,400	\$0	\$241	\$22,640	1042003CA
SH WA 1387	47279A	247578	367WTB FW W	H	BE	RW	00503	OLATHE FORD SA KS	1	07/23/03	\$24,318	1	07/23/03	\$24,318	\$0	\$785	\$25,103	090DAVD
SH WA 1387	47280A	247586	367WTB FW W	H	VG	RW	00304	BLACK HILLS AUT SD	1	07/22/03	\$24,410	1	07/22/03	\$24,410	\$0	\$785	\$25,195	380181-S/D
SH WA 1387	47243A	247743	367WTB FW W	H	VG	GL	00848	BOBS RV SALES A CA	1	07/28/03	\$22,438	1	07/28/03	\$22,438	\$0	\$543	\$22,981	287386-S/D
SH WA 1387	47243B	247743	367WTB FW W	H	VG	GL	00848	BOBS RV SALES A CA	-1	07/28/03	(\$22,438)	1	07/28/03	(\$22,438)	\$1,500	(\$543)	(\$22,981)	
SH WA 1387	47243C	247743	367WTB FW W	H	VG	GL	00848	BOBS RV SALES A CA	1	07/28/03	\$22,981	1	07/28/03	\$22,981	\$0	\$543	\$23,524	387386-S/D
SH WA 1387	47244A	247744	367WTB FW W	H	BE	BC	00310	JOHNNIE WALKER NV	1	07/24/03	\$22,480	1	07/24/03	\$22,480	\$0	\$225	\$22,705	OKTERESA
SH WA 1387	47246A	247746	367WTB FW W	H	BE	BC	00425	MILLER CAMPER & UT	1	07/28/03	\$22,383	1	07/28/03	\$22,383	\$0	\$0	\$22,383	090COMBE
SH WA 1387	47289A	247789	367WTB FW W	H	BE	GL	00810	BOBS RV SALES A CA	1	07/03/03	\$24,383	1	07/03/03	\$24,383	\$0	\$943	\$25,326	013006-S/D
SH WA 1387	47288A	247758	367WTB FW W	H	BE	RW	00645	BENNETT'S CAMPI TX	1	07/21/03	\$24,353	1	07/21/03	\$24,353	\$0	\$785	\$25,138	728891-S/D
SH WA 1387	47281A	247781	367WTB FW W	H	BE	GL	00857	PAUL EMERT'S RV CA	1	07/03/03	\$24,306	1	07/03/03	\$24,306	\$0	\$224	\$24,530	044239WON
								<u>Total:</u>				15		\$303,364	\$1,500	\$6,215	\$310,879	

THOR CALIFORNIA

Shipment Report, by Serial (equipped with: 36WTS FW TAHOE TRANSPORT)

Invoice Month: Ship By Date

Source: [CaliforniaSalesAccounting, and WFORESR Reports, Shipment]

Date: 09/13/2003

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Net	Post No	Invoice	Serial	Model	M B C D W S A X	Ch	SP	Pr ID	Dealer	State	QTY	Inv Date	Base	Discount	Freight	Total	Comments
NET	TD 1300	42730A	147204	36WTS FW TAHOE					HOLIDAY RV OF O	SD	1	02/08/01	\$7,000	\$0	\$0	\$7,000	
NET	TA 1300	47277A	147277	36WTS FW TAHOE	H				RV'S NORTHWEST	WA	1	07/08/03	\$25,005	\$0	\$0	\$25,005	711585-S/DI
SH	TA 1300	47278A	147278	36WTS FW TAHOE	H				BAYDO'S RV	WA	1	07/08/03	\$25,100	\$0	\$0	\$25,100	347199-S/DI
NET	JA 1300	47279A	147279	36WTS FW TAHOE	H				JOHNNIE WALKER	NV	1	07/08/03	\$24,001	\$0	\$228	\$25,119	OK/TERESA
SH	TA 1300	47301A	147301	36WTS FW TAHOE	H				BLAINE JENSEN	UT	1	07/11/03	\$24,740	\$0	\$0	\$24,740	82809A-DI
SH	TA 1300	47302A	147302	36WTS FW TAHOE	H				DOUBLE-D RV, INC	CA	1	07/09/03	\$24,000	\$0	\$148	\$24,000	987944-S/DI
SH	TA 1300	47303A	147303	36WTS FW TAHOE	H				ALTMANN'S WHEELS	CA	1	07/14/03	\$24,700	\$0	\$100	\$24,000	82805A-DI
SH	TA 1300	47514A	147514	36WTS FW TAHOE	H				P & R COLAS PAT	OR	1	07/21/03	\$25,000	\$0	\$0	\$25,000	026771-S/DI
SH	TA 1300	47515A	147515	36WTS FW TAHOE	H				BAYDO'S RV	WA	1	07/19/03	\$24,005	\$0	\$0	\$25,000	026717-S/DI
SH	TA 1300	47516A	147516	36WTS FW TAHOE	H				COLEMAN RV	LA	1	07/21/03	\$24,733	\$0	\$795	\$25,528	140444-DI
SH	TA 1300	47517A	147517	36WTS FW TAHOE	H				EXPLORE USA RV	TX	1	07/22/03	\$24,733	\$0	\$785	\$25,518	525173-S/DI
SH	TA 1300	47518A	147518	36WTS FW TAHOE	H				EXPLORE USA-S	TX	1	07/22/03	\$24,010	\$0	\$785	\$22,043	025085-S/DI
SH	TA 1300	47518A	147519	36WTS FW TAHOE	H				VENTURE OUT RV, CA		1	07/21/03	\$24,000	\$0	\$161	\$24,000	703885-S/DI
NET	EA 1300	47511A	147511	36WTS FW TAHOE					WESTERN RV CO	AB	1	07/17/03	\$19,503	\$0	\$0	\$20,430	085308-DI
SH	TA 1300	47512A	147512	36WTS FW TAHOE					MARION RV INC	CA	1	07/23/03	\$22,000	\$0	\$0	\$22,000	0718032803V
SH	TA 1300	47758A	147758	36WTS FW TAHOE	H				TRUCK TRAILER	OR	1	07/01/03	\$25,000	\$0	\$0	\$25,000	000444-DI
SH	TA 1300	47755A	147755	36WTS FW TAHOE	H				EXPLORE USA-S	TX	1	07/01/03	\$24,733	\$0	\$785	\$25,518	982990-S/DI
SH	TA 1300	47759A	147759	36WTS FW TAHOE	H				EXPLORE USA RV	TX	1	07/01/03	\$24,733	\$0	\$785	\$25,518	380011-S/DI
SH	TA 1300	47757A	147757	36WTS FW TAHOE	H				BOLEK INCORP	W AR	1	07/01/03	\$24,733	\$0	\$785	\$25,518	104525A-DI
SH	TA 1300	48000A	148000	36WTS FW TAHOE	H				P & R COLAS PAT	OR	1	08/11/03	\$20,000	\$0	\$0	\$25,733	378241-S/DI
SH	TA 1300	48005A	148005	36WTS FW TAHOE	H				MARION RV INC	CA	1	08/11/03	\$24,000	\$0	\$0	\$24,730	0000037222V
SH	TA 1300	48007A	148007	36WTS FW TAHOE	H				BAYDO'S RV	WA	1	08/11/03	\$24,000	\$0	\$0	\$25,000	104570-S/DI
SH	TA 1300	48009A	148009	36WTS FW TAHOE	H				NELSON RV	ID	1	08/11/03	\$24,070	\$0	\$0	\$25,573	OK/PHYLLIS
SH	TA 1300	48009A	148010	36WTS FW TAHOE	H				CURTIS TRAILERS	OR	1	08/11/03	\$25,000	\$0	\$0	\$25,000	148000-S/DI
<u>Totals:</u>													\$678,003	\$0	\$12,128	\$690,131	

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EXHIBIT "B"**THOR CALIFORNIA, INC.
AXLE RELOCATION RECALL**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Thor California, Inc. ("Thor California") has ^{decided} ~~determined~~ that a defect which relates to vehicle safety exists in certain 2004 model year 367WTB Wanderer and 36WTB Tahoe fifth wheel trailers manufactured during the period from July, 2003 through August, 2003. According to our records, your trailer may contain this defect.

Description of Defect.

The defect identified by Thor California involves the location of the axles on the fifth wheel trailers. Depending upon the manner in which you store items in the trailer during transit and the corresponding weight distribution, the trailer could begin to sway while being towed. This defect could result in an accident involving both the trailer and the tow vehicle and could result in injuries to the passengers in the tow vehicle.

Remedying of Defect.

The program to be implemented by Thor California to remedy the defect includes this notification to all known registered owners of the subject trailers. Thor California will call you directly to arrange to have your trailer transported to Thor California's factory for repair. This defect will be corrected by Thor California at no expense to you.

The remedy involves the relocation of the axles by Thor California to correct the potential weight imbalance problem. Upon completion of this repair, Thor California will return the trailer to you.

Scheduling and Time Frame for Remedy.

To schedule the repair of your trailer, Thor California will contact you directly. If you have not heard from Thor California prior to receipt of this letter, you should contact Thor California's Customer Service Department at (888) 697-8467, extension 215.

The modifications necessary to remedy the defect will be made at no charge to you. While the total repair time for the remedy is approximately eight (8) hours, it will take several days at a minimum to transport the trailer to and from Thor California's factory and to complete the repair.

If the defect referred to above has been repaired on your trailer prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may seek reimbursement from Thor California. In order to obtain such reimbursement, you must submit the following information: (1) your name and mailing address; (2) the Vehicle Identification Number for your trailer; (3) a reference to this recall campaign (_____); and (4) a copy of the receipt or invoice for the repair. This reimbursement may be obtained by sending your request for reimbursement along with the information referred to above to Thor California, Inc., 14253 Elsworth Street, Moreno Valley, California 92553-9013.

We have notified the National Highway Traffic Safety Administration of this recall and the procedures involved. However, should Thor California fail or be unable to correct the defect without charge, you may write to Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll free Auto Safety Hotline at (888) 327-4236.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

Please contact Thor California's Customer Service Department, telephone number (888) 697-8467, extension 215, if you have any questions regarding this recall or questions concerning the scheduling of your repair appointment.

Richard E. Kahler,
Director of Customer Relations

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Exh B-Axle Relocation Recall.doc
DAB-dja

SAFETY RECALL NOTICE

**JOHN DOE
1234 MAIN STREET
ANYTOWN USA 34567**