



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 15, 2011

MR. ROBERT BABCOCK
SENIOR MANAGER, REGULATION
AND CERTIFICATION DEPARTMENT
HYUNDAI-KIA AMERICA TECHNICAL CENTER, INC.
6800 GEDDES RD
SUPERIOR TOWNSHIP, MI 48198

NVS-215dgl
11V-472

SUBJECT: CLOCK SPRING CONTACT ASSEMBLY

DEAR MR. BABCOCK:

This letter serves to acknowledge Hyundai-Kia America Technical Center, Inc.'s (Hyundai Motor Company) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HYUNDAI/SANTA FE/2007-2008
HYUNDAI/VERACRUZ/2007-2008

NHTSA Campaign Number: 11V-472

Mfg's Report Date: September 8, 2011

Components: AIR BAGS: FRONTAL

Potential Number of Units Affected: 205,233

Summary:

HYUNDAI IS RECALLING CERTAIN MODEL YEAR 2007-2008 HYUNDAI VERACRUZ VEHICLES MANUFACTURED FROM DECEMBER 26, 2006, THROUGH MARCH 21, 2008, AND MODEL YEAR 2007-2008 HYUNDAI SANTA FE VEHICLES MANUFACTURED FROM APRIL 19, 2006 THROUGH MARCH 20, 2008. THE CLOCK SPRING CONTACT ASSEMBLY FOR THE DRIVER'S AIR BAG SUPPLEMENTAL RESTRAINT SYSTEM (SRS) MAY BECOME DAMAGED THROUGH USAGE OVER TIME. THE DRIVER'S AIR BAG ELECTRICAL CIRCUIT WILL EXPERIENCE A HIGH RESISTANCE CONDITION, POTENTIALLY CAUSING THE DRIVER'S AIR BAG TO NOT DEPLOY.

Consequence:

IF THE CLOCK SPRING DEVELOPS HIGH RESISTANCE, IN THE EVENT OF A CRASH, THE DRIVERS AIR BAG WILL NOT DEPLOY AND WILL NOT BE ABLE TO PROPERLY PROTECT THE DRIVER, INCREASING THE RISK OF INJURIES.

Remedy:

HYUNDAI DEALERS WILL REPLACE THE VEHICLE'S DRIVER'S AIR BAG CLOCK SPRING CONTACT ASSEMBLY AS NECESSARY, FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING SEPTEMBER 2011. OWNERS MAY CONTACT HYUNDAI CUSTOMER CONNECT CENTER AT 1-800-633-5151.

Notes:

HYUNDAI'S SAFETY RECALL CAMPAIGN NUMBER IS 103. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Willard". The signature is fluid and cursive, with a large loop at the end of the last name.

Ric Willard
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement