



SAFETY RECALL NOTICE

TO: «CUST»
DATE: August 2011
SUBJECT: Recall Notice **11V-384** Fuel Tank Straps
Pierce job#: «Product__Number»
VIN: «VIN»

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Pierce Manufacturing has decided that a defect which relates to motor vehicle safety exists in certain ArrowXT, Dash, Custom Contender, Lance, Enforcer, Pierce Arrow, Quantum, Saber & Commercial fire apparatus models manufactured between January 2, 1995 and January 21, 2008.

Certain Pierce fire apparatus may be equipped with steel fuel tank straps. Some fire apparatus may be exposed to winter road salt and road de-icing chemicals. Over a period of time the fuel tank straps may corrode. The corrosion may weaken the fuel tank straps causing the strap(s) to fracture and allowing the fuel tank to drop from the vehicle. If the tank were to fall on the roadway while the vehicle was in motion, the vehicle may stall and lose power. In addition other surrounding vehicles, trying to avoid the fire apparatus, may lose control as well. If either or both of these conditions were to take place, a crash could occur.

To reduce the risk of a broken fuel tank strap incident, you should immediately inspect the fuel tank straps for corrosion. If you do not feel comfortable performing this inspection, contact your Pierce dealer. If the fuel tank straps show significant corrosion contact your Pierce dealer immediately to have the straps replaced. If the straps show only light or moderate corrosion, they do not need to be replaced. Continue to inspect the straps periodically as recommended in your operator's manual and by your commercial vehicle pre-trip inspection requirements.



This voluntary safety recall is an inspect-and-repair campaign. Pierce will replace, free of charge, significantly corroded fuel tank straps with new stainless steel straps on vehicles less than ten (10) years old (delivered after August 1, 2001). The new fuel tank strap installation should take 3 hours or less.

Vehicles of any age should be inspected regularly and the fuel tank straps replaced if they show significant signs of corrosion. New stainless steel straps are available from your Pierce dealer.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. If you have questions regarding this matter, please contact your Pierce dealer, or call Pierce Customer Service toll-free at 1-888 974-3723.

If we fail or are unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you have previously paid for repairs to address this specific condition, please mail a copy of the repair order, proof of payment and proof-of-ownership to the following address for reimbursement consideration:

Pierce Manufacturing Inc., Customer Service, 2600 American Drive, Appleton, WI 54912-2017

Include your name, address and telephone number(s) in your request.

Sincerely,
PIERCE MANUFACTURING INC.