

  
**RECALL CAMPAIGN**  
2600 Campbell Road  
Sidney OH 45365-8867

RECEIVED  
94 JUN 23 PM 3:21  
OFFICE  
DEFECTS INVESTIGATION

June 20, 1994

CERTIFIED MAIL

Jonathan White  
Office of Defects Investigations  
US Department of Transportation  
National Highway Traffic Safety Administration  
400 Seventh St SW  
Washington DC 20590

Recall Campaign ID Number 92E-025

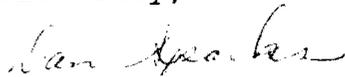
Dear Mr White:

Enclosed is a document related to the referenced Norcold refrigerator recall.

Attachment #1 We are notifying the known owners of Norcold refrigerators who have not responded to our previous letters to have the Recall Kit installed

Other information will be forwarded to your attention as it develops.

Sincerely,



Dan Sparks  
Recall Campaign Manager

  
**RECALL CAMPAIGN**  
2600 Campbell Road  
Sidney OH 45365-8867

June 15, 1994

Dear Norcold Owner:

Norcold has determined that a safety hazard exists in two refrigerator models that were manufactured from 1983 to 1986. The models involved are 838 and 8310 gas/electric refrigerators.

Norcold has contacted the known owners of these refrigerators three times by letter to notify them that the refrigerator they own is involved in the recall. The letters have detailed how to have refrigerators repaired and eliminate the chance of an electrical malfunction and possible fire. The recall service can be performed easily and without cost for parts or labor within 90 minutes by a qualified service center.

Our records indicate that your refrigerator still has not been updated with the new recall kit. Norcold is very concerned about your safety and the safety of anyone that might be in your RV should an electrical malfunction occur.

**PLEASE RESPOND IMMEDIATELY TO THIS REQUEST AND HAVE YOUR REFRIGERATOR CHECKED. TO OBTAIN INFORMATION ABOUT SERVICE CALL 1-800-847-6143.**

By not having the recall kit installed by a qualified service center, you are assuming the liability should a safety malfunction or fire occur.

If you no longer own this model Norcold refrigerator, please notify us by calling our toll-free number, 1-800-847-6143, so your records can be updated.

Sincerely,

Dan Sparks  
Manager Recall Campaign

**P.S. IF YOUR REFRIGERATOR HAS BEEN UPDATED SINCE FEBRUARY 1, 1993, OR HAS THE TWO BUTTON EYEBROW , YOU MAY DISREGARD THIS LETTER.**