



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 8, 2011

MR. MICHAEL MULRY  
QUALITY ASSURANCE MANAGER  
FRONTLINE COMMUNICATIONS  
12770 44<sup>TH</sup> STREET NORTH  
CLEARWATER, FL 33762

NVS-215dgl  
11V-392

**SUBJECT: HYDRAULIC BRAKE LINE**

DEAR MR. MULRY:

This letter serves to acknowledge Frontline Communications' (Frontline) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FORD/350/2006-2011

**NHTSA Campaign Number:** 11V-392

**Mfg's Report Date:** July 26 2011

**Components:** SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS  
HOSES, LINES/PIPING, AND FITTINGS  
SUSPENSION: REAR

**Potential Number of Units Affected:** 75

**Summary:**

FRONTLINE IS RECALLING CERTAIN MODEL YEAR 2006-2011 ELECTRONIC NEWS GATHERING (ENG) VEHICLES BUILT ON A FORD E-350 CHASSIS WITH AN AFTERMARKET REAR ANTI-SWAY BAR AND MANUFACTURED FROM OCTOBER 31, 2006, THROUGH JULY 12, 2011. THESE VEHICLES MAY BE SUSCEPTIBLE TO REAR HYDRAULIC BRAKE LINE DAMAGE. THE REAR ANTI-SWAY BAR FRAME MOUNTING BOLT THREADS MAY COME IN CONTACT WITH THE STEEL HYDRAULIC BRAKE LINE. IF METAL-TO-METAL ABRASION OCCURS, THE BRAKE LINE MAY EVENTUALLY RUPTURE AND CAUSE A LOSS OF HYDRAULIC SERVICE BRAKE PRESSURE.

**Consequence:**

IF A LOSS OF SERVICE BRAKE PRESSURE OCCURS, THE DRIVER MAY NOT BE ABLE TO CONTROL THE VEHICLE, INCREASING THE RISK OF A CRASH

**Remedy:**

FRONTLINE WILL NOTIFY OWNERS, AND DEALERS WILL REPAIR THE VEHICLES FREE OF CHARGE. REPAIRS WILL BE PERFORMED BY LOCAL FORD DEALERS AND FRONTLINE AUTHORIZED SERVICE FACILITIES. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT FRONTLINE COMMUNICATIONS AT 1-727-573-0400.

**Notes:**

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please be reminded of the following requirements:

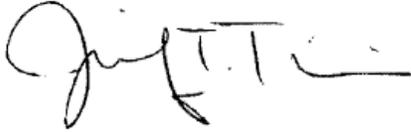
You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement