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Sent on 07 18 2011 Expires on 08 01 2011

From Parts and Service Division

Subject Honda Airbag Inflator Service Part Recall Campaign Update

DATE: July 18, 2011
TO: All Honda Service Management & Personnel
FROM: American Honda Parts and Service Divisions
RE: Honda Airbag Inflator Service Part Recall Campaign Update

It has come to our attention some dealers may be confused regarding the inspection and repair procedures related to Service Bulletin 10-039.

Service Bulletin 10-039 was posted for viewing 5/17/11. This Service Bulletin supports a recall of Honda models which may have had the original airbag replaced. The replacement airbag module may have a defective inflator installed.

This recall is for replacement airbag inflators **only**.

The following procedures **MUST** be followed when a suspect vehicle arrives at your dealership:

- **VIN Status Inquiry must be used BEFORE any inspection or repair begins to ensure eligibility for this campaign.**
- **The TORX bolts listed in the bulletin MUST be replaced in all cases.**
- **The correct serial number from the new inflator box MUST be included in the DTC fields on the warranty claim; this is the 13 digit serial number located on the outside of the new inflator box.**
- **ALL Autoliv inflators are expected to be known good parts, and should not be replaced; only Takata inflators are affected by this campaign.**

American Honda expects that the vast majority (over 99% of the affected units) of the vehicles in the affected range will **NOT** require inflator replacement. For this reason, American Honda requests that replacement inflators not be ordered until an inspection has been completed, and a replacement deemed necessary.

American Honda's warranty department has recently implemented controls to ensure submitted claims include correct information; claiming multiple packages of TORX bolts, inputting incorrect or incomplete serial numbers, or including replaced inflators on inspection claims may result in a debit.

Also, please note that S/B 10-039 (Safety Recall: **Replacement** Driver's Airbag Inflator Can Be Over-Pressurized) does **NOT** supersede S/B 08-093 (Safety Recall: Driver's Airbag Inflator Can Be Over-Pressurized).

- **S/B 08-093 is intended to cover vehicles that were originally manufactured with suspect inflators, and will result in inflator replacement for all affected units.**
- **S/B 10-039 applies to vehicles that received replacement inflators as a service repair, the majority of which will NOT require replacement.**

Conducting a VIN inquiry prior to repair will ensure the proper procedure is applied to the affected vehicle.

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