



February 14, 2000

RECEIVED  
FEB 21 10 34 AM '00  
DEFECTS INVESTIGATION

Ms. Kathleen C. DeMeter, Director  
Office of Defects  
U.S. Department of Transportation  
National Highway Traffic Safety Admin.  
400 - 7th Street S.W.  
Washington, DC 20590

00V-052 (01)

Dear Ms. DeMeter:

Winnebago submits the following report pursuant to Part 573 of the NHTSA regulations. The numbered paragraphs below correspond to those found at Part 573.5(c).

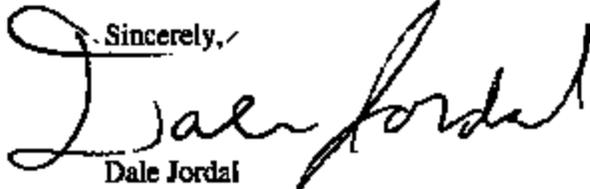
1. Winnebago Industries, Inc.  
P.O. Box 152  
Forest City, IA 50436
2. The motor vehicles potentially containing an improperly sized circuit breaker in the generator are on 2000 model year Winnebago and Itasca motor homes (Models P34B, P36G, P36L, and P36LD). These motor homes were produced between July 20, 1999 and January 23, 2000. The vehicles were identified using the model number and production records showing VINs.
3. The total number of vehicles potentially containing the incorrect circuit breaker is: 235.
4. 100 percent of these vehicles may contain a generator with an improperly sized breaker for its intended application.
5. A 30-amp circuit breaker is installed in the generator where a 20-amp circuit breaker should be. This breaker protects the circuit (12 awg. conductors) that goes to a central air conditioning unit.
6. Winnebago discovered the improper sized circuit breaker as a result of our own Quality Control Program.
7. N/A.
8. Winnebago will correct this defective situation by checking the breaker in question and replacing it with the correct sized breaker, if necessary. Winnebago estimates the dealer letter will be mailed out March 1, 2000 with owner notification to follow two weeks later.
9. Enclosed is a copy of the dealer letter in draft form.
10. Enclosed is a copy of the owner letter in draft form.
11. The recall documents will carry the Winnebago Industries, Inc. Number 75.

DJ149/l

Ms. Kathleen C. DeMeter, Director  
February 14, 2000  
Page Two

00V-052 (02)

Should you have questions regarding this information, please contact the undersigned.

Sincerely,  
  
Dale Jordal  
Codes & Standards Coordinator

DJ149/2

Enclosure

c: Ray Beebe  
Steve Evenson  
Marv Nieman  
Donna Bindel

**RE: BODY SERIAL  
CHASSIS SERIAL**

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate that you have purchased a vehicle with the serial number which appears above.

**REASON FOR THIS RECALL**

Winnebago Industries, Inc. has determined that an improperly sized circuit breaker may be installed in the generator on P34B, P36G, P36L, and P36LD motor homes built between July 20, 1999 and January 23, 2000. The circuit protected by this breaker may not be adequately protected. If an overload were to occur to the circuit, it may ignite the insulation and result in bodily injury and/or property damage.

**WHAT WE WILL DO**

Winnebago/Itasca dealers will inspect the circuit breakers in the generator and, if necessary, replace the breaker in your generator with the correct size breaker at no charge to you.

**WHAT YOU SHOULD DO**

Please contact your Winnebago/Itasca dealer immediately to arrange for an appointment. Please allow sufficient time for your dealer to obtain the circuit breaker. Please allow time for the dealer to process your vehicle.

Winnebago/Itasca dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the agreed date and he does not service this condition on that date or within five days, we recommend you contact Winnebago Industries, Inc., Attn.: Owner Relations Representative (515-582-6939). If you are still unable to obtain such installation without charge to you and within a reasonable time, you may contact the Administrator, N.H.T.S.A., Washington, DC 20590, or call toll free, Auto Safety Hot Line, 800-424-9393 (Washington, DC, residents may call 202-366-0123).

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time. If you have sold or traded your vehicle, please let us know by completing the postage-paid owner reply card and returning it to us.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgment of legal liability.

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Winnebago Industries, Inc.  
Forest City, Iowa 50436

DJ149/4  
Enclosure

**TO: Winnebago/Itasca Dealers**

**SUBJECT: Campaign #75 - Improperly Sized Circuit Breaker in Generator**

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter which is being sent to owners, the owners are being instructed to contact Winnebago Industries, Inc. if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

#### **REASON FOR THIS RECALL**

Winnebago Industries, Inc. has determined that an improperly sized circuit breaker may be installed in the generator on P34B, P36G, P36L, and P36LD motor homes built between July 20, 1999 and January 23, 2000. The circuit protected by this breaker may not be adequately protected. If an overload were to occur to the circuit, it may ignite the insulation and result in bodily injury and/or property damage.

#### **OWNER NOTIFICATION**

Owners will be notified of this campaign on their vehicles by Winnebago Industries, Inc. For all units in your inventory, the notification will be mailed to you. **DO NOT DELIVER TO A CUSTOMER ANY SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN.** Enclosed is a list of vehicles shipped to you.

#### **DEALER CAMPAIGN RESPONSIBILITY**

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory, or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer, and arrangements made to make the required correction according to instructions contained in this campaign.

**INSTRUCTION TO PERFORM CAMPAIGN #75**

**Affected Models:**

2000 models with the designation of P34B, P36G, P36L, and P36LD built between July 20, 1999 and January 23, 2000.

**Repair Procedure:**

At the generator on the air conditioning circuit, replace the 30-amp breaker with Winnebago Part Number 112365-04-000 (20-amp HACR type breaker), and relabel breaker panel, per enclosed instruction sheet.

**Parts Information:**

Order the following from the Winnebago Parts Administrator at 800/556-9670. When ordering, use Dealer Number 7645 or you will be charged for these parts.

<u>Quantity</u>	<u>Part Description</u>	<u>Part Number</u>
1	20-Amp HACR Circuit Breaker	112365-04-000

**REIMBURSEMENT**

When the service has been completed, fill out your repair order that has the labor amount and labor operation number listed below. The repair order must be properly signed by both dealer and owner before it is submitted to Winnebago Industries.

	<u>REPAIR</u>	<u>TIME ALLOWANCE</u>
LABOR OPERATION INSPECTION NUMBER:	<u>24750101</u>	<u>.4</u>
- or -		
LABOR OPERATION REPAIR NUMBER:	<u>24750201</u>	<u>.7</u>

Thank you for your cooperation.

Winnebago Industries, Inc.  
Forest City, Iowa 50436

DJI49/6

Enclosures

**REPAIR PROCEDURE – CAMPAIGN #75:****2000 Winnebago Journey and Itasca Horizon coaches with Onan Marquis 7000 Generator  
Inspection and Replacement of Air Conditioning Circuit Breaker**

The basic procedure involves inspecting the air conditioner circuit breaker (shown in photo 75-01) and replacing if necessary.

**INSPECTION**

Locate the air conditioner circuit breaker mounted on the front of the generator as shown in photo 75-01. Use a small mirror to read the circuit breaker ratings on the side panel cover. If the lower circuit breaker label reads "H.A.C.R. CB2 – 20A" as shown, then it is correct and no further action is required. If the CB2 breaker rating reads 30A, the breaker must be replaced.

**CIRCUIT BREAKER****REPLACEMENT PROCEDURE**

**NOTE:** As you see in photo 75-02, accessibility to the generator control box is limited so you will be working mostly by "feel" rather than by sight.

1. Remove the 2 cover plate screws (see 75-03) to access the inside of the control box.
2. Pull the cover out carefully a couple of inches to avoid disconnecting wire connectors from the control panel.
3. Pry the electrical connectors from the rear of the circuit breaker position as shown in photo 75-04. Then remove the mounting screws to extract the breaker.
4. Reverse the removal procedures for installation of the new breaker.
5. Place the new 20A circuit breaker rating label (supplied) over the existing label on the cover panel.

