



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: RQ 11-001
Prompted by:
Date Opened: 05/23/2011
Investigator: Nate Seymour **Reviewer:** Bruce York-B
Approver: Frank Borris
Subject: Volvo Sleep glass de-bonding

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: VOLVO TRUCKS NORTH AMERICA
Products: 2002-2012 Volvo Vehicles with Sleepers
Population: 100,000 (Estimated)
Problem Description: The side windows on the sleeper unit may separate due to a failure of the bonding agent used to install the window.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	1	TBD	TBD
Crashes/Fires:	0	TBD	TBD
Injury Incidents:	0	TBD	TBD
Fatality Incidents:	0	TBD	TBD
Other*:	4	TBD	TBD

***Description of Other:** 3 Volvo recalls relative to sleeper windows
 1 Field report since the last recall was announced.

ACTION / SUMMARY INFORMATION

Action: A Recall Query has been opened.

Summary:

During ODI's routine review of EWR Field Reports it discovered a fleet had the lower bunk windows replaced in all 125 MY 2010 and 2011 vehicles. This action occurred shortly after Recall 10V-359 was issued for upper bunk windows separating on 3,984 MY 2010 and 2011 vehicles.

Volvo issued two additional recalls to address bunk window concerns. Recall 10V-086 remedied 3,526 vehicles on 9 March 2010 and 03V-038 remedied 2,435 vehicles on 6 Feb 2003.

Volvo issued TSB 844-03 (July 2009) and Parts Information Bulletin 844-005 (July 2009) to address a new upper bunk window. ODI contacted Volvo after receiving these documents and a VOQ but did not open an investigation at that time.

ODI is concerned that there may be unidentified/unremedied vehicles in operation. Therefore an RQ has been opened to fully identify all vehicles that may have been effected during any of the several manufacturing periods when the inadequate bonding agent was utilized.