



SAFETY RECALL NOTICE

TO: «CUST»
 DATE: May 2011
 SUBJECT: Recall Notice 11V-255 Accelerator Pedal
 Pierce job#: «Product__Number»
 VIN: «VIN»

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Pierce Manufacturing has decided that a defect which relates to motor vehicle safety exists in certain Pierce Dash, Lance, ArrowXT and Enforcer custom fire apparatus models manufactured between June 22, 1999 and May 12, 2008.

Certain Pierce fire apparatus may be equipped with a suspended electronic accelerator pedal. After repeated use with excessive force, the accelerator pedal arm may bend and cause the foot pedal to move closer to the floor. If the pedal arm bends far enough, the foot pedal may contact the cab floor without warning and stick in the full throttle position. If an accelerator pedal becomes stuck, the operator may lose control of the vehicle and a crash may occur.

Your dealer will install a new fabricated pedal arm to replace the original round bar pedal arm. The new pedal arm installation should take less than 15 minutes.

To reduce the risk of a stuck accelerator pedal occurring prior to receiving the remedy kit, inspect your fire apparatus to make sure the accelerator pedal does not contact the floor at the full throttle position. If you do not feel comfortable performing this inspection, contact your dealer.

1. Depress the accelerator pedal as far as it will go.
2. Use a ¼ inch spacer, drill bit, etc. to measure the accelerator pedal clearance with the cab floor.
3. If the full throttle pedal position is less than ¼ inch away from the cab floor, contact your dealer for a replacement pedal arm kit.



IF THE ACCELERATOR PEDAL CONTACTS THE CAB FLOOR, CALL YOUR DEALER FOR A REPLACEMENT PEDAL ARM KIT IMMEDIATELY.

IF AN ACCELERATOR PEDAL BECOMES STUCK WHILE THE APPARATUS IS IN MOTION, IMMEDIATELY STEP ON THE BRAKE PEDAL AND PLACE THE TRANSMISSION IN NEUTRAL. CAREFULLY MOVE THE APPARATUS TO A SAFE LOCATION.



If the accelerator pedal does not contact the floor during your inspection, you should call your dealer to make arrangements to service your apparatus. All service and parts will be supplied at **NO CHARGE** to you.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. If you have questions regarding this matter, please contact your Pierce dealer, or call Pierce Customer Service toll-free at 1-888 974-3723.



If we fail or are unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you have previously paid for repairs to address this specific condition, please mail a copy of the repair order, proof of payment and proof-of-ownership to the following address for reimbursement consideration:

Pierce Manufacturing Inc., Customer Service, 2600 American Drive, Appleton, WI 54912-2017

Include your name, address and telephone number(s) in your request.

Sincerely,
 PIERCE MANUFACTURING INC.