



February 1, 2011

Mr. Bruce York  
Office of Defects Investigation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue S.E.  
Washington, DC 20590

Dear Mr. York:

RE: PE10-048

Pursuant to your December 14, 2010 letter, please find Winnebago Industries' response provided in duplicate. This response is inclusive of all data up to and including December 25, 2010.

**PRODUCTION DATA**

1. Provide a table that identifies the total number (quantity) of motor homes that Winnebago Industries, Inc. manufactured in Model Years (a) 2005, (b) 2006, and (c) 2007 and sold for use in North America:
  - a. By model year.
  - b. By vehicle model.

Provide the table in Microsoft® Access® 2000, Excel® 2000, or a compatible format, entitled "Request No. 1 - PE10-048, Total Production, Model Years 2005-2007."

**Response:**

**The requested information is provided and titled "Request No. 1.a., 1.b. – PE10-048, Total Production, Model Years 2005-2007" on the enclosed CD.**

2. Provide a table that identifies the number (quantity) of motor homes that Winnebago Industries, Inc. manufactured in Model Years (a) 2005, (b) 2006, and (c) 2007, equipped with a towing hitch assembly installed as original equipment and sold for use in North America:
  - a. By model year.
  - b. By vehicle model.

Provide the table in Microsoft Access 2000, Excel 2000, or a compatible format, entitled "Request No. 1 - PE10-048, Vehicle with Hitch Production Data, Model Years 2005-2007."

**Response:**

**The requested information is identical to our response to Request No. 1 (above).**

3. For each hitch assembly part number installed in vehicles listed in response to Request No. 2, provide a table that identifies by Winnebago Industries, Inc. hitch part number:
  - a. The start date (earliest date) that Winnebago Industries, Inc. installed the identified hitch assembly in a production (nonprototype) motor home as original equipment;
  - b. The end date (last date) that Winnebago Industries, Inc. installed the identified hitch assembly in a production motor home as original equipment;
  - c. The number (quantity) of each hitch assembly installed as original equipment in motor homes listed by vehicle model and vehicle model year. [NOTE: Winnebago Industries, Inc. response to this request may differ from Request No. 2 above in that this request may include model years prior to 2005 and/or after 2007.]

**Response:**

**Hitch Assembly Used by Winnebago Industries, Inc. -  
 2005, 2006, 2007 Model Years (NHTSA PE 10-048)**

<b>Request No. 3 Winnebago Industries, Inc. Part Number</b>	<b>3.a. Start Date</b>	<b>3.b. End Date</b>	<b>3.c. Quantity</b>	<b>Model</b>	<b>Model Year</b>
130339-10-000	09/01/02	11/17/04	2,218	Rialta®	2003, 2004, 2005
130339-11-000	11/25/02	05/18/05	10,464	Minnie® Spirit® Minnie Winnie® Sundancer® Sightseer® Sunova®	2003, 2004, 2005 2003, 2004, 2005 2003, 2004, 2005 2003, 2004, 2005 2005 2005
132643-09-01A	06/10/02	05/19/05	10,838	Adventurer® Suncruiser®	2003, 2004, 2005
132643-11-01A	06/01/03	05/18/05	1,575	Voyage® Sunrise® Adventurer Suncruiser	2005 2005 2004, 2005 2004, 2005
134016-03-01A	01/20/03	01/02/07	8,418	Journey®  Meridian®  Tour® Ellipse® Vectra®  Horizon®	2003, 2004, 2005, 2006, 2007, 2008 2003, 2004, 2005, 2006, 2007, 2008 2006, 2007, 2008 2006, 2007, 2008 2004, 2005, 2006, 2007, 2008 2004, 2005, 2006, 2007, 2008
148064-01-000	04/01/04	06/02/09	4,139	Aspect® Cambria®	2005, 2006, 2007, 2008, 2009
149055-01-01A	05/21/04	04/18/08	240	Voyage Sunrise	2005 2005
149055-02-01A	05/21/04	04/07/05	432	Voyage Sunrise	2005, 2006 2005, 2006
149055-03-01A	04/26/04	04/18/05	145	Voyage Sunrise	2005 2005
149055-04-01A	07/14/04	04/28/05	125	Voyage Sunrise	2005 2005
154052-01-01A	03/03/04	04/18/06	402	Voyage Sunrise Adventurer Suncruiser	2006 2006 2005 2005
154052-02-01A	05/01/05	04/17/08	494	Voyage Sunrise	2005, 2006, 2007 2005, 2006, 2007
154052-03-01A	05/01/05	04/03/09	869	Voyage Sunrise Adventurer	2006, 2007, 2008 2006, 2007, 2008 2009

**Response:** (Continued)

**Hitch Assembly Used by Winnebago Industries, Inc. -  
 2005, 2006, 2007 Model Years (NHTSA PE 10-048)**

<b>Request No. 3 Winnebago Industries, Inc. Part Number</b>	<b>3.a. Start Date</b>	<b>3.b. End Date</b>	<b>3.c. Quantity</b>	<b>Model</b>	<b>Model Year</b>
154052-04-01A	05/01/05	04/18/06	34	Voyage Sunrise	2006 2006
154052-08-01A	05/01/05	04/03/09	624	Adventurer Suncruiser	2006, 2007, 2008 2006, 2007, 2008
154052-09-01A	05/01/05	06/24/09	1,465	Voyage Sunrise Adventurer Suncruiser	2006 2006 2006, 2007, 2008 2006, 2007, 2008, 2009
154052-11-01A	06/01/05	04/02/09	460	Adventurer Suncruiser	2006, 2007, 2008 2006, 2007, 2008, 2009
154052-13-01A	02/20/06	04/19/07	246	Sightseer Sunova	2007 2007
154052-14-01A	02/20/06	04/26/07	541	Sightseer Sunova	2007 2007
154052-15-01A	02/20/06	05/01/09	954	Sightseer Sunova	2007, 2008, 2009 2007, 2008, 2009
154054-01-01A	05/01/05	04/24/07	1,867	Sightseer Sunova Vista® Sunstar®	2006 2006 2007 2007
154054-02-01A	05/01/05	04/15/09	6,868	Access® Impulse® Outlook® Spirit Minnie Winnie Sundancer®	2007, 2008, 2009 2007, 2008, 2009 2007, 2008, 2009 2007, 2008, 2009 2006 2006
154054-04-01A	01/24/05	02/05/07	3,331	View® Navion®	2006, 2007 2006, 2007

4. For the hitch assemblies listed in response to Request No. 2, provide a table that summarizes:

- a. Winnebago Industries, Inc.'s part number for the installed hitch assembly;
- b. The supplier's part number for the installed hitch assembly;
- c. The hitch assembly supplier's name;
- d. The hitch assembly supplier's address;
- e. The hitch assembly supplier's phone number; and
- f. The hitch assembly supplier's contact name.

Identify "Winnebago" as the supplier for those hitch assemblies manufactured "in-house" by Winnebago Industries, Inc.

**Response:**

**Hitch Assembly Used by Winnebago Industries, Inc. -  
 2005, 2006, 2007 Model Years (NHTSA PE 10-048 )**

Request No. 4.a.	4.b.	4.c.	4.d.	4.e.	4.f.
Winnebago Industries, Inc. Part Number	Valley Industries, Inc. Part Number	Supplier Name	Supplier Address	Supplier Phone Number	Contact
130339-10-000	72410-47	Valley Industries, Inc.	P.O. Box 850 1313 S. Stockton Street Lodi, CA 95240	209-368-8881	Mike Payne Ext. 289
130339-11-000	72770-47				
132643-09-01A	78080-47				
132643-11-01A	78100-47				
134016-03-01A	72760-47				
148064-01-000	72360-47				
149055-01-01A	78120-47				
149055-02-01A	78140-47				
149055-03-01A	78130-47				
149055-04-01A	78150-47				
154052-01-01A	78160-47				
154052-02-01A	78170-47				
154052-03-01A	78180-47				
154052-04-01A	78190-47				
154052-08-01A	78230-47				
154052-09-01A	78240-47				
154052-11-01A	78260-47				
154052-13-01A	78280-47				
154052-14-01A	78290-47				
154052-15-01A	78300-47				
154054-01-01A	73120-47				
154054-02-01A	73140-47				
154054-04-01A	72510-47				

**DESIGN AND FUNCTION**

5. Provide a representative engineering drawing or sketch that depicts each of the hitch assemblies listed in response to Request No. 4.

**Response:**

**Drawings responsive to the request are enclosed and marked "Response to PE10-048 Request No. 5."**

6. Provide a table that provides the hitch assembly ratings for each of the hitch assemblies listed in response to Request No. 4 including, but not limited to:
- Maximum rating for horizontal load or force;
  - Maximum rating for horizontal bending moment, if any (state the location of the centroid from which the maximum rated moment is calculated);
  - Maximum rating for vertical load or force;
  - Maximum rating for vertical bending moment, if any (state the location of the centroid from which the maximum moment is calculated);

- e. All other rating information including, but not limited to, load or usage limitations, restrictions, instructions, and the like;
- f. A copy of all installation instructions, warnings, and stated usage limitations or parameters; and
- g. All description of all maintenance instructions and usage parameters intended for guiding owner (or dealer-provided) maintenance, including, but not limited to, recommendations to visually inspect the hitch for indications of deterioration and the recommended frequency for the identified/listed maintenance or inspection action.

**Response:**

**Hitch Assembly Used by Winnebago Industries, Inc. -  
 2005, 2006, 2007 Model Year (NHTSA PE 10-048 )**

<b>Request No. 6</b>	
<b>Winnebago Industries, Inc. Part Number</b>	<b>Hitch Rating/Class</b>
130339-10-000	1
130339-11-000	3
132643-09-01A	3
132643-11-01A	3
134016-03-01A	4
148064-01-000	3
149055-01-01A	3
149055-02-01A	3
149055-03-01A	3
149055-04-01A	3
154052-01-01A	3
154052-02-01A	3
154052-03-01A	3
154052-04-01A	3
154052-08-01A	3
154052-09-01A	3
154052-11-01A	3
154052-13-01A	3
154052-14-01A	3
154052-15-01A	3
154054-01-01A	3
154054-02-01A	3
154054-04-01A	2

**Information responsive to Request 6.a., 6.b., 6.c., 6.d., and 6.e. is specific to Valley Industries.**

**6.f. Enclosed find 1) a representative photo of the Valley Industries hitch label, 2) drawings of the Winnebago Industries, Inc. hitch information label, and 3) responsive sections of Winnebago Industries, Inc. operator manuals. These documents are enclosed and marked "Response to PE10-048 Request No. 6."**

**6.g. Reference items responsive to 6.f.**

**7. Provide a table that describes the technical basis by which Winnebago Industries, Inc. established each of the ratings, installation, and maintenance parameters listed in response to Request No. 6.**

**Response:**

**Winnebago Industries, Inc. purchased hitches with ratings (Class 1, 2, 3) that were compatible with the chassis GVWR, GAWR, GCWR ratings in coordination with motor home curb weights of the varied models produced. Valley designed hitches to meet desired ratings with installation specific to our models.**

8. Provide a copy of all engineering documentation including, but not limited to, calculations, engineering testing, and/or supplier technical data that Winnebago Industries, Inc. has used to establish the ratings listed in response to Request No. 6.

**Response:**

**The hitches are rated by Valley Industries. Enclosed find a memorandum dated June 12, 1998 with Valley Industries test data. Also, enclosed is a Valley Industries document defining Valley Industries Engineering and Design Specifications. These documents are enclosed and marked as "Response to PE10-048 Request No. 8."**

**COMPLAINT INFORMATION**

9. State the number of each of the following, by vehicle model year and vehicle model, whether or not confirmed, received by Winnebago Industries, Inc., or of which Winnebago Industries, Inc. is otherwise aware, which relate to, or may relate to, the alleged defect in Model Years (a) 2005, (b) 2006, and (c) 2007, vehicles manufactured by Winnebago Industries, Inc. with a hitch installed as original equipment:
- a. Field reports, including dealer field reports;
  - b. Reports involving an injury or a fatality, based on claims against the manufacturer involving a death or injury, notices received by the manufacturer alleging or proving that a death or injury was caused by a possible defect in a 2005-2007 model year vehicle hitch assembly, property damage claims, consumer complaints, or field reports;
  - c. Property damage claims;
  - d. Third-party arbitration proceedings where Winnebago Industries, Inc. is, or was, a party to the arbitration;
  - e. Lawsuits, both pending and closed, in which Winnebago Industries, Inc. is, or was, a party; and
  - f. Warranty claims, whether or not reimbursed, including requests for special policy adjustment, extended warranty, and/or other similar consumer considerations such as "goodwill" and/or any and all other reimbursement request programs.

State the total number of each item (e.g., consumer complaints, field reports, etc.) separately. Multiple reports of the same incident are to be counted separately (i.e., a consumer complaint and a field report involving the same incident are to be counted as a field report and a consumer complaint, etc.).

In addition, for Items "c" through "e," provide a summary description of the alleged problem and causal and contributing factors and Winnebago Industries, Inc.'s assessment of the problem, with a summary of the significant underlying facts and evidence.

For Item "e," identify the parties to the action, as well as the caption, court, docket number, and date on which the complaint or other documents initiating the action was filed.

Provide the table in Microsoft Access or Excel 2003, or a compatible format, entitled "PE10-048, Request No. 7 - PE10-048, Complaint Summary."

**Response:**

**The requested information is provided and titled "Request No. 9 – PE10-048, Complaint Summary" on the enclosed CD.**

10. For each complaint, warranty claim report, etc., identified in response to Request No. 9 above, received by Winnebago Industries, Inc., or of which Winnebago Industries, Inc. is otherwise aware, whether or not confirmed, that alleges, or may reasonably be inferred to describe the alleged defect in Model Years (a) 2005, (b) 2006, and (c) 2007 vehicles manufactured by Winnebago Industries, Inc. with a hitch installed as original equipment identify:
- a. Winnebago Industries, Inc.'s file number or other claim identifier used;
  - b. The category of the incident as identified in response to Request No. 9 (i.e., consumer complaint, field report, etc.);
  - c. The owner's name;
  - d. The owner's address;
  - e. The owner's phone number;
  - f. The incident date;
  - g. The incident location;
  - h. The report or claim date;
  - i. The complete vehicle 17 digit VIN;
  - j. The vehicle model;
  - k. The vehicle model year;
  - l. A brief description of the incident;
  - m. The hitch assembly part number;
  - n. The name of the supplier of the hitch assembly;
  - o. A summary of the information and/or returned parts that Winnebago Industries, Inc. conveyed to the supplier;
  - p. Supplier's response to Winnebago Industries, Inc.;
  - q. Whether property damage is alleged;
  - r. The number of alleged injuries, if any; and
  - s. The number of alleged fatalities, if any.

Provide the table in Microsoft Access 2000, Excel 2000, or a compatible format, entitled "Request No. 8 - PE10-048, Complaint Details."

**Response:**

The requested information is provided and titled "Request No. 10 - PE10-048, Complaint Details" on the enclosed CD.

**HITCH DESIGN/CHANGES**

11. Describe all modifications or changes made by, or on behalf of, Winnebago Industries, Inc. in the design, material composition, manufacture, quality control, supply, or installation of which relate to, or may relate to, the alleged defect. For each such modification or change, provide the following information:
- a. The date or approximate date on which the modification or change was incorporated into vehicle production;
  - b. A detailed description of the modification or change;
  - c. The reason(s) for the modification or change;
  - d. The part numbers (service and engineering) of the original component;
  - e. The part number (service and engineering) of the modified component;
  - f. Whether the original unmodified component was withdrawn from production and/or sale, and if so, when;
  - g. When the modified component was made available as a service component; and,
  - h. Whether the modified component can be interchanged with earlier production components.

**Response:**

- a. Winnebago Industries, Inc. believes that Valley Industries incorporated the changes to design in the production of their hitches on or about December 2007.
  - b. The changes included 1) increasing the frame mounting bracket (left and right) from seven-gauge plate steel to ¼-inch plate steel, 2) changing the holes in the frame mounting brackets from one 17mm hole and two 19mm holes to a quantity of three .531" x .625" slots, 3) adding a ½" H.D. flat washer under the head of each fastener bolt.
  - c. Valley Industries made the modifications based upon review of failures.
  - d. Winnebago Industries, Inc. did not make part number changes.
  - e. Winnebago Industries, Inc. did not make part number changes.
  - f. Valley Industries made changes as running line changes to production. Winnebago Industries, Inc. did not withdraw any parts from production or sale.
  - g. Winnebago Industries, Inc. does not stock hitches as a service part. Rather, they are ordered from Valley Industries on an "as needed" basis. Service parts would be provided from Valley Industries' inventory.
  - h. The hitches are interchangeable.
12. Describe all requested deviations from conformance to specifications received from all sources, the affected vehicle production, and provide a summary of the disposition for each of the requested deviations for the hitches installed as original equipment in Model Years 2005, 2006, and 2007 Winnebago Industries, Inc. motor homes.

**Response:**

None.

**FIELD RETURN INFORMATION**

13. Provide a list that identifies by VIN each of the following associated with reported hitch cracking/fracturing incidents:
- a. A description of the returned parts.
  - b. A copy of the inspection report/observations conducted by Winnebago Industries, Inc., Winnebago Industries, Inc.'s suppliers, and/or sub-contractors;
  - c. The current location of the retained returned components (if known). State if the inspected components have been scrapped.

**Response:**

While a couple of damaged hitches were returned, we did not make reports specific to the inspections. Those hitches were scrapped in late 2007.

**MANUFACTURER'S ASSESSMENT**

14. Describe all assessments, analyses, tests, test results, studies, surveys, simulations, investigations, inquiries, and/or evaluations (collectively, "actions") that relate to, or may relate to, the alleged defect in the subject vehicles that have been conducted, are being conducted, are planned, or are being planned by, or for, Winnebago Industries, Inc. For each such action, provide the following information:
- a. Action title or identifier;
  - b. The actual or planned start date;
  - c. The actual or expected end date;
  - d. Brief summary of the subject and objective of the action;

- e. Engineering group(s)/supplier(s) responsible for designing and for conducting the action; and
- f. A brief summary of the findings and/or conclusions resulting from the action.

For each action identified, provide copies of all documents related to the action, regardless of whether the documents are in interim, draft, or final form. Organize the documents chronologically by action.

**Response:**

- a. Winnebago Industries, Inc. did not assign an action title to this matter.
- b. Investigation into hitch failures began in spring of 2007.
- c. Winnebago Industries, Inc.'s investigation ended in December 2008.
- d. The subject of the investigation was the cause of the metal failure at the mounting points on Class II and Class III hitches. The objective was to reduce/eliminate failures.
- e. Valley Industries, along with Winnebago Industries, Inc.'s Engineering Department, Service Department, and Product Safety Department were involved in the actions. Valley Industries is responsible for the design.
- f. Valley Industries recommended changes to their product. Winnebago Industries, Inc. agreed that Valley Industries' suggestions were reasonable and accepted the upgraded product and cost increase. Based upon our discussion with Valley Industries, Winnebago Industries, Inc. remains in the belief that the major cause of hitch failure is customer misuse and abuse.

Documents responsive to this request are enclosed and marked "Response to PE10-048 Request No. 14."

15. Furnish Winnebago Industries, Inc.'s detailed opinion of the alleged defect in the subject vehicles. Include an assessment of the following:
- a. The causal or contributing factors;
  - b. The failure mode;
  - c. The risk to motor vehicle safety that it poses; and
  - d. What warnings, if any, are provided to the operator and other persons.

**Response:**

- a. Contributing factors include 1) misuse of the hitch by motor home owners, 2) lack of understanding by motor home owners of hitch use limits 3) owner damage, and 4) lack of proper inspection/maintenance as described in the motor home operator's manual.
- b. Failure can present itself as tearing/cracking metal of the hitch at the mounting holes.
- c. There is a risk to motor vehicle safety if the motor home owner damages or does not check and properly use the hitch. It is possible that the hitch can disengage from the motor home frame allowing the tow vehicle or items carried by the hitch to disengage from the vehicle. While this risk does exist, the known failures have almost exclusively been found at a point prior to hitch disengagement. This evaluation includes 29,565 vehicles and six years of history. There are 26 vehicles listed in this response to your inquiry that have any complaint, report, or warranty claim subject to this inquiry. Hitch disengagement, while unquestionably serious, has been limited and we believe avoidable by responsible owner use and maintenance.
- d. Warnings are provided to the customer 1) in the towing section of the motor home operator's manual, 2) in the motor home manual maintenance chart, 3) in "motor home tips" provided in Winnebago Industries, Inc.'s WIT Magazine 4) on the Valley Industries hitch label, and 5) on the Winnebago Industries, Inc. hitch information label.

**INVESTIGATION PLANNING**

16. Provide a list of regional and national Winnebago Industries, Inc. owner rallies scheduled in Calendar Year 2011, whether sponsored by Winnebago Industries, Inc., Winnebago Industries, Inc. Owners Groups, or other entities, that Winnebago Industries, Inc. is aware of, that are likely to be attended by a reasonable number of "subject vehicle" owners and, therefore, likely provide a reasonable opportunity for ODI-NHTSA and/or Winnebago Industries, Inc. to inspect vehicles and interview owners.

For each rally identified, state the location and dates of the scheduled rallies and the names and contact information of the Rally Master.

**Response:**

2011 EVENTS		
Event	2011 Date	Contact
Florida State Rally (Orlando, FL)	March 10 - 13	Nancy Miller (239) 218-0503 <a href="mailto:nmiller1213@yahoo.com">nmiller1213@yahoo.com</a>
Southwest Regional Rally - SWRR (Pahrump, NV)	March 31 - April 3	Sue Chambers (707) 321-1704 <a href="mailto:sueflies@iglide.net">sueflies@iglide.net</a>
Georgia State Rally (Perry, GA)	April 7 - 10	Fred Tomsett (770) 438-1921 <a href="mailto:tomcatt1@bellsouth.net">tomcatt1@bellsouth.net</a>
North Carolina State Rally (Myrtle Beach, SC)	April 8 - 10	Gary Willox (704) 806-6025 <a href="mailto:luckchar@yahoo.com">luckchar@yahoo.com</a>
Oklahoma State Rally (Shawnee, OK)	April 28 - May 1	Gene Parnell (918) 224-3464 <a href="mailto:gparnell510@yahoo.com">gparnell510@yahoo.com</a>
Indiana State Rally (Indianapolis, IN)	June 2 - 5	Kathy Rieck (219) 924-7734 No E-Mail
Southern New England Tri-State (Durham, CT)	June 3 - 5	Linda Martel (978) 314-2791 <a href="mailto:masswit@comcast.net">masswit@comcast.net</a>
Pennsylvania State Rally (Centre Hall, PA)	June 9 - 12	Russ LaForce (717) 567-3612 <a href="mailto:rlaforce@embarqmail.com">rlaforce@embarqmail.com</a>
Ohio State Rally (Mansfield, OH)	June 17 - 19	Mike Vickery (513) 422-5872 <a href="mailto:dvickery@cinci.rr.com">dvickery@cinci.rr.com</a>
Michigan State Rally (Ludington, MI)	June 24 - 26	Bill Hornsby (586) 939-9209 <a href="mailto:charlene.hornsby@sbcglobal.net">charlene.hornsby@sbcglobal.net</a>
Illinois State Rally (Crescent City, IL)	June 24 - 26	Jack Slater (309) 359-8053 <a href="mailto:tractorfactory@yahoo.com">tractorfactory@yahoo.com</a>
Iowa State Rally (Mason City, IA)	July 8 - 10	Louie Walderbach (319) 848-3276 <a href="mailto:jwalderbach@southslope.net">jwalderbach@southslope.net</a>

2011 EVENTS		
Event	2011 Date	Contact
Grand National Rally (Forest City, IA)	July 17 - 22	Doug Formanek (641) 585-6461 <a href="mailto:dformanek@winnebagoind.com">dformanek@winnebagoind.com</a>
Wisconsin State Rally (Weyauwega, WI)	July 24 - 26	Roger Stremer (715) 457-6944 <a href="mailto:rsrstremer@gmail.com">rsrstremer@gmail.com</a>
Colorado State Rally (TBA)	August 5 - 7	Ed Aitken (970) 669-6327 <a href="mailto:ed@lpbroadband.net">ed@lpbroadband.net</a>
Northern NE Rally (Windsor, ME)	August 12 - 14	Bob Watson (207) 590-5542 <a href="mailto:bobbywats@yahoo.com">bobbywats@yahoo.com</a>
New Mexico State Rally (Albuquerque, NM)	August 12 - 14	Stuart Burke (505) 828-2249 <a href="mailto:sjb87109@hotmail.com">sjb87109@hotmail.com</a>
New York State Rally (Herkimer, NY)	September 8 - 11	Karen Welch (585) 223-9689 No E-Mail
Minnesota State Rally (Cambridge, MN)	September 9 - 11	Glenda Erdmann (507) 864-2149 <a href="mailto:jberd@acegroup.cc">jberd@acegroup.cc</a>
Washington State Rally (Lynden, WA)	September 15 - 18	Helen Hesketh (425) 641-0278 <a href="mailto:cpjoehelen@aol.com">cpjoehelen@aol.com</a>
Virginia State Rally (Newmarket, VA)	September 16 - 18	Chauncey Ayers (757) 547-8207 <a href="mailto:bsa1029@aol.com">bsa1029@aol.com</a>
Missouri State Rally (Columbia, MO)	September 16 - 18	Jim Yetter (816) 903-5782 <a href="mailto:jyetter@fairpoint.net">jyetter@fairpoint.net</a>
Oregon State Rally (Rickreall, OR)	September 22 - 25	Perry McCart (541) 878-2091 <a href="mailto:pmcii2@earthlink.net">pmcii2@earthlink.net</a>
California State Rally (Bakersfield, CA)	September 28 - October 2	Sue Chambers (707) 257-2376 <a href="mailto:sueflies@iglide.net">sueflies@iglide.net</a>
Tennessee State Rally (Lebanon, TN)	October 27 - 30	Donnie Burkeen (615) 449-2439 <a href="mailto:nostresstoday@bellsouth.net">nostresstoday@bellsouth.net</a>

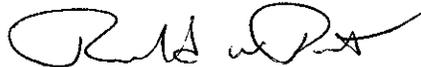
17. Produce copies of all service, warranty, and other documents that relate to, or may relate to, the alleged defect in the subject vehicles, that Winnebago Industries, Inc. has issued to any owners, dealers, regional or zone offices, field offices, fleet purchasers, or other entities. This includes, but is not limited to, bulletins, advisories, informational documents, training documents, or other documents or communications, with the exception of standard shop manuals. Also include the latest draft copy of any communication that Winnebago Industries, Inc. is planning to issue within the next 120 days.

Mr. Bruce York  
February 1, 2011  
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**Response:**

Documents subject to this request include the WIT Club News - March 2008 Service Tips article titled, "Hitch Accessories." Also, enclosed find a representative section of current operator manuals regarding car and trailer towing. These documents are enclosed and marked "Response to PE10-048 Request No. 17." Winnebago Industries, Inc. does not have plans at this time to issue further communications.

Sincerely,



Ronald W. Post  
Product Compliance Manager

Enclosures