

TO: «DEALER»
FROM: Chad Miller – Customer Service: Field Upgrades and Recalls
DATE: April 2011
SUBJECT: Recall Notice: **11V-255 Accelerator Pedal**



VEHICLE SAFETY DEALER NOTIFICATION – IMPORTANT

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Failure to repair within sixty (60) days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owner may be entitled to an identical or reasonable equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the attached copy of the letter that is being sent to owners, the owners are being instructed to contact Pierce customer service if their dealer does not remedy the condition within three (3) days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

DEFECT OR NONCOMPLIANCE INVOLVED

Pierce has determined that a defect exists which relates to motor vehicle safety in certain Dash, Lance, ArrowXT and Enforcer models.

Certain Pierce fire apparatus may be equipped with a suspended electronic accelerator pedal. After repeated use with excessive force, the accelerator pedal arm may bend and cause the foot pedal to move closer to the floor. If the pedal arm bends far enough, the foot pedal may contact the cab floor without warning and stick in the full throttle position. If an accelerator pedal becomes stuck, the operator may lose control of the vehicle and a crash may occur.

The Pierce dealer will install a new fabricated pedal arm to replace the original round bar pedal arm. The new pedal arm installation should take less than 15 minutes.

VEHICLES INVOLVED

The vehicles involved were built between June 22, 1999 and May 12, 2008.

Involved vehicles have been identified by Pierce job numbers and are listed on the attached report. Computer listings contain the complete job number, owner name and address data. Owner name and address data will enable dealers to follow up with owners involved in this campaign.

DEALER RESPONSIBILITY

It is the dealer's responsibility to contact the fire departments on the attached list and to support service for this remedy. Make sure the customer is aware the remedy will be performed without charge. If repair has been completed prior to this notification, please contact the fire department to prevent confusion.

REMEDY SERVICE INSTRUCTIONS

Service instructions are available at pierceparts.com.

Sincerely,

A handwritten signature in cursive script that reads "Chad Miller".

Chad Miller
Customer Service: Field Upgrades and Recalls