



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 28, 2011

MR. JONATHAN LAFORTE  
TECHNICAL MANAGER  
DUCATI NORTH AMERICA  
10443 BANDLEY DRIVE  
CUPERTINO, CA 95014

NVS-215dgl  
11V-253

**SUBJECT: HANDS FREE CONTROL UNIT REPROGRAMMING**

DEAR MR. LAFORTE:

This letter serves to acknowledge Ducati North America's (Ducati) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

DUCATI/DIAVEL/2011  
DUCATI/ MULTISTRADA 1200/2010-2011

**NHTSA Campaign Number:** 11V-253

**Mfg's Report Date:** April 19, 2011

**Components:** STEERING

**Potential Number of Units Affected:** 1,051

**Summary:**

DUCATI IS RECALLING CERTAIN MODEL YEAR 2010-2011 MULTISTRADA 1200, AND MODEL YEAR 2011, DIAVEL MOTORCYCLES. THE ELECTRONIC STEERING LOCK MAY FAIL TO DISENGAGE DURING THE MOTORCYCLE "KEY-ON" PROCESS. THIS HAS BEEN LINKED DIRECTLY TO A CERTAIN REVISION OF THE HANDS FREE DEVICE SOFTWARE. IT COULD RESULT IN A SITUATION WHERE THE MOTORCYCLE'S ENGINE MIGHT START WHILE THE STEERING LOCK IS STILL ENGAGED. A RIDER COULD START THE MOTORCYCLE AND ATTEMPT TO RIDE AWAY WHILE THE STEERING IS STILL LOCKED.

**Consequence:**

THE RIDER COULD EXPERIENCE THE INABILITY TO STEER INCREASING THE RISK OF LOW SPEED TIP-OVER OR COLLISION, THUS INCREASING THE POTENTIAL FOR INJURY TO THE RIDER.

**Remedy:**

THE DEALER WILL UPDATE THE SOFTWARE OF THE HANDS FREE CONTROL UNIT FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN DURING MAY 2011. OWNERS MAY CONTACT DUCATI AT 1-800-231-6696.

**Notes:**

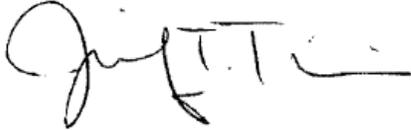
DUCATI SAFETY RECALL NO. RCL-11-001. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement