

TOYOTA's SEPTEMBER 13, 2010 SUPPLEMENTAL RESPONSE
TO ODI's INFORMATION REQUEST IN RQ10-003

On April 9, 2010, Toyota Motor Corporation (TMC) and its affiliated companies (referred to herein as "Toyota") submitted an extensive response to the above-referenced Information Request issued by NHTSA's Office of Defect Investigations (ODI) on February 16, 2010. Toyota has supplemented its initial response on several occasions. In an effort to provide as complete an answer as possible, Toyota is once again supplementing its response to the IR.

- A. Included in this submission are revised versions of the responses to IRs 3, 4, 6, 7, 13 and 14. Toyota has learned that many of the field technical reports (FTRs) responsive to these Requests were double counted, therefore, the counts have been updated to more accurately reflect the number of FTRs received by Toyota that relate to or may relate to unintended acceleration in subject vehicles manufactured for sale or lease in the United States, other than those that clearly relate to interference between the accelerator pedal and driver's side floor mat identified in Toyota's response to NHTSA's information requests in TQ10-001 and other than those that clearly relate to sticking accelerator pedals identified in Toyota's response to NHTSA's information requests in TQ10-002. Specifically, 15 domestic FTRs responsive to IRs 3, 4 and 13 were double counted and 170 FTRs responsive to IRs 6, 7 and 17 were double counted. The revised counts for each IR are included with this submission in their respective folders as follows: "IR 3 - MANUFACTURER REPORT COUNT - US_20100913Supplement.xls," "IR 4 - REQUEST NUMBER FOUR DATA - US_20100913Supplement.mdb," "IR 6 - MANUFACTURER REPORT COUNT - Outside US_20100913Supplement.xls," "IR 7 - REQUEST NUMBER SEVEN DATA - OUTSIDE US_20100913Supplement.mdb," "IR 13 - ATTACHMENT 13_20100913Supplement.mdb" and "IR 17 - ATTACHMENT 13_20100913Supplement.mdb."
- B. Toyota has recently completed translation of foreign warranty information in the following languages: Japanese, French, German, Spanish, Dutch and Italian. Included in this submission is a revised version of the responses to Requests 9 and 11. The revised version of response 9 now contains 2,600 claims rather than the 2,488 submitted previously. The additional 112 claims were originally submitted in response to IR 11 but have since been identified as U.S. rather than foreign claims. In addition, this submission includes 19 updated claims that consist of translations of records that were originally in Spanish. The revised response 9 is located in the folder "Response 9" as "WARRANTY DATA SUMMARY - US_20100913Supplement.xls" and "WARRANTY DATA - US_20100913Supplement.mdb." The revised version of response 11 now contains 6,106 claims rather than the 3,794 submitted previously. Today, Toyota is producing 2,432 newly translated claims.¹ The revised response to Request 11 is located in the folder "Response 11" as "IR 11 - WARRANTY DATA SUMMARY - OUTSIDE

¹ The previous foreign warranty count was 3,794. Today's submission includes 2,432 newly translated claims. As noted in the text, 112 claims that originally were identified as foreign warranty claims have been identified as U.S. claims and, accordingly, have been deducted from the foreign claim counts. We also have deleted eight claims that had been submitted previously that overlapped with the recently-translated claims.

US_20100913Supplement.xls” and “WARRANTY DATA - OUTSIDE
US_20100913Supplement.mdb.”

- C. Toyota recently discovered a small number of corrupted documents previously submitted in response to the IR. The corrupted documents appear as jumbled text, making them unreadable. Today, 10 images and 32 documents, along with their translations, are being re-submitted. These documents were produced in response to IR 20 (11 documents along with translations), IR 8 and IR 18 (15 documents along with translations and 10 images), IR 43 (one document along with its translation), and IR 47 (five documents along with translations). Please see the attached index listing the previously corrupted documents.

Several of the documents in today’s submission consist of confidential business information. Toyota is submitting a request for confidential treatment with this response and the accompanying documents.

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IR	Production Date	Starting Bates	Revised Starting Bates	Ending Bates	Revised Ending Bates	Reason for Reproduction	Confidentiality
43	June 4, 2010	TOY-RQ-00165741	TOY-RQ-00202252	TOY-RQ-00165745	TOY-RQ-00202256	Document associated with corrected document	Non-Confidential - Entire
43	June 4, 2010	TOY-RQ-00165745T-0001	TOY-RQ-00202256T-0001	TOY-RQ-00165745T-0008	TOY-RQ-00202256T-0008	Translation of document associated with corrected document	Non-Confidential - Entire
47	June 4, 2010	TOY-RQ-00165746	TOY-RQ-00202257	TOY-RQ-00165746	TOY-RQ-00202257	Technical Issue	Non-Confidential - Entire
47	June 4, 2010	TOY-RQ-00165746T-0001	TOY-RQ-00202257T-0001	TOY-RQ-00165746T-0003	TOY-RQ-00202257T-0003	Translation of Document With Technical Issue	Non-Confidential - Entire
47	June 4, 2010	TOY-RQ-00165747	TOY-RQ-00202258	TOY-RQ-00165747	TOY-RQ-00202259	Technical Issue	Non-Confidential - Entire
47	June 4, 2010	TOY-RQ-00165747T-0001	TOY-RQ-00202259T-0001	TOY-RQ-00165747T-0002	TOY-RQ-00202259T-0002	Translation of Document With Technical Issue	Non-Confidential - Entire
47	June 4, 2010	TOY-RQ-00165748	TOY-RQ-00202260	TOY-RQ-165748	TOY-RQ-00202268	Technical Issue	Confidential - Entire
47	June 4, 2010	TOY-RQ-00165748T-0001	TOY-RQ-00202268T-0001	TOY-RQ-00165748T-0009	TOY-RQ-00202268T-0009	Translation of Document With Technical Issue	Confidential - Entire
47	June 4, 2010	TOY-RQ-00165749	TOY-RQ-00202269	TOY-RQ-00165749	TOY-RQ-00202269	Technical Issue	Non-Confidential - Entire
47	June 4, 2010	TOY-RQ-00165749T-0001	TOY-RQ-00202269T-0001	TOY-RQ-00165749T-0002	TOY-RQ-00202269T-0002	Translation of Document With Technical Issue	Non-Confidential - Entire
47	June 4, 2010	TOY-RQ-00165750	TOY-RQ-00202270	TOY-RQ-00165750	TOY-RQ-00202270	Technical Issue	Confidential - Entire
47	June 4, 2010	TOY-RQ-00165750T-0001	TOY-RQ-00202270T-0001	TOY-RQ-00165750T-0001	TOY-RQ-00202270T-0001	Translation of Document With Technical Issue	Confidential - Entire
20	June 4, 2010	TOY-RQ-00196977	TOY-RQ-00202323	TOY-RQ-00196977	TOY-RQ-00202353	Technical Issue	Non-Confidential - Entire
20	June 4, 2010	TOY-RQ-00196977T-0001	TOY-RQ-00202353T-0001	TOY-RQ-00196977T-0026	TOY-RQ-00202353T-0026	Translation of Document With Technical Issue	Non-Confidential - Entire
20	June 4, 2010	TOY-RQ-00197552	TOY-RQ-00202354	TOY-RQ-00197552	TOY-RQ-00202360	Technical Issue	Non-Confidential - Entire
20	June 4, 2010	TOY-RQ-00197552T-0001	TOY-RQ-00202360T-0001	TOY-RQ-00197552T-0009	TOY-RQ-00202360T-0009	Translation of Document With Technical Issue	Non-Confidential - Entire
20	June 4, 2010	TOY-RQ-00197701	TOY-RQ-00202361	TOY-RQ-00197701	TOY-RQ-00202372	Technical Issue	Non-Confidential - Entire

IR	Production Date	Starting Bates	Revised Starting Bates	Ending Bates	Revised Ending Bates	Reason for Reproduction	Confidentiality
20	June 4, 2010	TOY-RQ-00197701T-0001	TOY-RQ-00202372T-0001	TOY-RQ-00197701T-0012	TOY-RQ-00202372T-0012	Translation of Document With Technical Issue	Non-Confidential - Entire
20	June 4, 2010	TOY-RQ-00197743	TOY-RQ-00202373	TOY-RQ-00197743	TOY-RQ-00202382	Technical Issue	Non-Confidential - Entire
20	June 4, 2010	TOY-RQ-00197743T-0001	TOY-RQ-00202382T-0001	TOY-RQ-00197743T-0014	TOY-RQ-00202382T-0014	Translation of Document With Technical Issue	Non-Confidential - Entire
20	June 4, 2010	TOY-RQ-00197843	TOY-RQ-00202383	TOY-RQ-00197843	TOY-RQ-00202389	Technical Issue	Non-Confidential - Entire
20	June 4, 2010	TOY-RQ-00197843T-0001	TOY-RQ-00202389T-0001	TOY-RQ-00197843T-0010	TOY-RQ-00202389T-0010	Translation of Document With Technical Issue	Non-Confidential - Entire
20	June 4, 2010	TOY-RQ-00197947	TOY-RQ-00202390	TOY-RQ-00197947	TOY-RQ-00202398	Technical Issue	Non-Confidential - Entire
20	June 4, 2010	TOY-RQ-00197947T-0001	TOY-RQ-00202398T-0001	TOY-RQ-00197947T-0010	TOY-RQ-00202398T-0010	Translation of Document With Technical Issue	Non-Confidential - Entire
20	June 4, 2010	TOY-RQ-00199249	TOY-RQ-00202399	TOY-RQ-00199249	TOY-RQ-00202415	Technical Issue	Non-Confidential - Entire
20	June 4, 2010	TOY-RQ-00199249T-0001	TOY-RQ-00202415T-0001	TOY-RQ-00199249T-0021	TOY-RQ-00202415T-0021	Translation of Document With Technical Issue	Non-Confidential - Entire
20	June 4, 2010	TOY-RQ-00199568	TOY-RQ-00202416	TOY-RQ-00199568	TOY-RQ-00202424	Technical Issue	Non-Confidential - Entire
20	June 4, 2010	TOY-RQ-00199568T-0001	TOY-RQ-00202424T-0001	TOY-RQ-00199568T-0009	TOY-RQ-00202424T-0009	Translation of Document With Technical Issue	Non-Confidential - Entire
20	June 4, 2010	TOY-RQ-00199933	TOY-RQ-00202425	TOY-RQ-00199933	TOY-RQ-00202435	Technical Issue	Non-Confidential - Entire
20	June 4, 2010	TOY-RQ-00199933T-0001	TOY-RQ-00202435T-0001	TOY-RQ-00199933T-0013	TOY-RQ-00202435T-0013	Translation of Document With Technical Issue	Non-Confidential - Entire
20	June 4, 2010	TOY-RQ-00199948	TOY-RQ-00202436	TOY-RQ-00199948	TOY-RQ-00202442	Technical Issue	Non-Confidential - Entire
20	June 4, 2010	TOY-RQ-00199948T-0001	TOY-RQ-00202442T-0001	TOY-RQ-00199948T-0010	TOY-RQ-00202442T-0010	Translation of Document With Technical Issue	Non-Confidential - Entire
20	June 4, 2010	TOY-RQ-00200241	TOY-RQ-00202443	TOY-RQ-00200241	TOY-RQ-00202451	Technical Issue	Non-Confidential - Entire
20	June 4, 2010	TOY-RQ-00200241T-0001	TOY-RQ-00202451T-0001	TOY-RQ-00200241T-0009	TOY-RQ-00202451T-0009	Translation of Document With Technical Issue	Non-Confidential - Entire

IR	Production Date	Starting Bates	Revised Starting Bates	Ending Bates	Revised Ending Bates	Reason for Reproduction	Confidentiality
08 18	June 4, 2010	TOY-RQ-00188297	TOY-RQ-00202297	TOY-RQ-00188297	TOY-RQ-00202297	Technical Issue	Non-Confidential - Entire
08 18	Not Previously Produced	N/A	TOY-RQ-00202297T-0001	N/A	TOY-RQ-00202297T-0001	Translation of Document With Technical Issue	Non-Confidential - Entire
08 18	May 28, 2010	TOY-RQ-00141175	TOY-RQ-00202249	TOY-RQ-00146909	TOY-RQ-00202249	Technical Issue	Non-Confidential - Entire
08 18	Not Previously Produced	N/A	TOY-RQ-00202249T-0001	N/A	TOY-RQ-00202249T-0001	Translation of Document With Technical Issue	Non-Confidential - Entire
08 18	May 28, 2010	TOY-RQ-00152670	TOY-RQ-00202250	TOY-RQ-00154917	TOY-RQ-00202250	Technical Issue	Non-Confidential - Entire
08 18	Not Previously Produced	N/A	TOY-RQ-00202250T-0001	N/A	TOY-RQ-00202250T-0001	Translation of Document With Technical Issue	Non-Confidential - Entire
08 18	May 28, 2010	TOY-RQ-00154918	TOY-RQ-00202251	TOY-RQ-00161676	TOY-RQ-00202251	Technical Issue	Non-Confidential - Entire
08 18	Not Previously Produced	N/A	TOY-RQ-00202251T-0001	N/A	TOY-RQ-00202251T-0001	Translation of Document With Technical Issue	Non-Confidential - Entire
08 18	June 4, 2010	TOY-RQ-00196217	TOY-RQ-00202313	TOY-RQ-00196217	TOY-RQ-00202322	Technical Issue	Non-Confidential - Entire
08 18	June 4, 2010	TOY-RQ-00196217T-0001	TOY-RQ-00202322T-0001	TOY-RQ-00196217T-0010	TOY-RQ-00202322T-0010	Translation of Document With Technical Issue	Non-Confidential - Entire
08 18	June 4, 2010	TOY-RQ-00202174	TOY-RQ-00202455	TOY-RQ-00202174	TOY-RQ-00202456	Technical Issue	Non-Confidential - Entire
08 18	June 4, 2010	TOY-RQ-00202174T-0001	TOY-RQ-00202456T-0001	TOY-RQ-00202174T-0002	TOY-RQ-00202456T-0002	Translation of Document With Technical Issue	Non-Confidential - Entire
08 18	June 4, 2010	TOY-RQ-00168835	TOY-RQ-00202271	TOY-RQ-00168835	TOY-RQ-00202271	Technical Issue	Non-Confidential - Entire
08 18	June 4, 2010	TOY-RQ-00168835T-0001	TOY-RQ-00202271T-0001	TOY-RQ-00168835T-0001	TOY-RQ-00202271T-0001	Translation of Document With Technical Issue	Non-Confidential - Entire
08 18	June 4, 2010	TOY-RQ-00194990	TOY-RQ-00202301	TOY-RQ-00194990	TOY-RQ-00202307	Technical Issue	Non-Confidential - Entire
08 18	June 4, 2010	TOY-RQ-00194990T-0001	TOY-RQ-00202307T-0001	TOY-RQ-00194990T-0012	TOY-RQ-00202307T-0012	Translation of Document With Technical Issue	Non-Confidential - Entire
08 18	June 4, 2010	TOY-RQ-00194991	TOY-RQ-00202308	TOY-RQ-00194991	TOY-RQ-00202310	Technical Issue	Non-Confidential - Entire

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08 18	June 4, 2010	TOY-RQ-00194991T-0001	TOY-RQ-00202310T-0001	TOY-RQ-00194991T-0004	TOY-RQ-00202310T-0004	Translation of Document With Technical Issue	Non-Confidential - Entire
08 18	June 4, 2010	TOY-RQ-00195133	TOY-RQ-00202311	TOY-RQ-00195133	TOY-RQ-00202311	Technical Issue	Non-Confidential - Entire
08 18	June 4, 2010	TOY-RQ-00195133T-0001	TOY-RQ-00202311T-0001	TOY-RQ-00195133T-0042	TOY-RQ-00202311T-0042	Translation of Document With Technical Issue	Non-Confidential - Entire
08 18	June 4, 2010	TOY-RQ-00173568	TOY-RQ-00202272	TOY-RQ-00173568	TOY-RQ-00202272	Technical Issue	Non-Confidential - Entire
08 18	June 4, 2010	TOY-RQ-00173568T-0001	TOY-RQ-00202272T-0001	TOY-RQ-00173568T-0001	TOY-RQ-00202272T-0001	Translation of Document With Technical Issue	Non-Confidential - Entire
08 18	June 4, 2010	TOY-RQ-00173569	TOY-RQ-00202273	TOY-RQ-00173569	TOY-RQ-00202274	Technical Issue	Non-Confidential - Entire
08 18	June 4, 2010	TOY-RQ-00173569T-0001	TOY-RQ-00202274T-0001	TOY-RQ-00173569T-0001	TOY-RQ-00202274T-0001	Translation of Document With Technical Issue	Non-Confidential - Entire
08 18	June 4, 2010	TOY-RQ-00173574	TOY-RQ-00202275	TOY-RQ-00173574	TOY-RQ-00202276	Technical Issue	Non-Confidential - Entire
08 18	June 4, 2010	TOY-RQ-00173574T-0001	TOY-RQ-00202276T-0001	TOY-RQ-00173574T-0001	TOY-RQ-00202276T-0001	Translation of Document With Technical Issue	Non-Confidential - Entire
08 18	June 4, 2010	TOY-RQ-00173575	TOY-RQ-00202277	TOY-RQ-00173575	TOY-RQ-00202277	Technical Issue	Non-Confidential - Entire
08 18	June 4, 2010	TOY-RQ-00173575T-0001	TOY-RQ-00202277T-0001	TOY-RQ-00173575T-0001	TOY-RQ-00202277T-0001	Translation of Document With Technical Issue	Non-Confidential - Entire
08 18	June 4, 2010	TOY-RQ-00174354	TOY-RQ-00202278	TOY-RQ-00174354	TOY-RQ-00202279	Technical Issue	Non-Confidential - Entire
08 18	June 4, 2010	TOY-RQ-00174354T-0001	TOY-RQ-00202279T-0001	TOY-RQ-00174354T-0003	TOY-RQ-00202279T-0003	Translation of Document With Technical Issue	Non-Confidential - Entire
08 18	June 4, 2010	TOY-RQ-00176408	TOY-RQ-00202280	TOY-RQ-00179830	TOY-RQ-00202285	Technical Issue - Image Document	Non-Confidential - Entire
08 18	June 4, 2010	TOY-RQ-00179831	TOY-RQ-00202286	TOY-RQ-00182175	TOY-RQ-00202290	Technical Issue - Image Document	Non-Confidential - Entire
08 18	June 4, 2010	TOY-RQ-00182176	TOY-RQ-00202291	TOY-RQ-00185158	TOY-RQ-00202295	Technical Issue - Image Document	Non-Confidential - Entire
08 18	June 4, 2010	TOY-RQ-00186853	TOY-RQ-00202296	TOY-RQ-00186853	TOY-RQ-00202296	Technical Issue - Image Document	Non-Confidential - Entire

JR	Production Date	Starting Bates	Revised Starting Bates	Ending Bates	Revised Ending Bates	Reason for Reproduction	Confidentiality
08 18	June 4, 2010	TOY-RQ-00189040	TOY-RQ-00202298	TOY-RQ-00191729	TOY-RQ-00202298	Technical Issue - Image Document	Non-Confidential - Entire
08 18	June 4, 2010	TOY-RQ-00191730	TOY-RQ-00202299	TOY-RQ-00194987	TOY-RQ-00202300	Technical Issue - Image Document	Non-Confidential - Entire
08 18	June 4, 2010	TOY-RQ-00196160	TOY-RQ-00202312	TOY-RQ-00196160	TOY-RQ-00202312	Technical Issue - Image Document	Non-Confidential - Entire
08 18	June 4, 2010	TOY-RQ-00202171	TOY-RQ-00202452	TOY-RQ-00202171	TOY-RQ-00202452	Technical Issue - Image Document	Non-Confidential - Entire
08 18	June 4, 2010	TOY-RQ-00202172	TOY-RQ-00202453	TOY-RQ-00202172	TOY-RQ-00202453	Technical Issue - Image Document	Non-Confidential - Entire
08 18	June 4, 2010	TOY-RQ-00202173	TOY-RQ-00202454	TOY-RQ-00202173	TOY-RQ-00202454	Technical Issue - Image Document	Non-Confidential - Entire