



605 West Crystal Lake Rd  
Forest City, Iowa 50436  
PH: 641/585-3535 FAX: 641/585-6966

DECEMBER 2010

RE: BODY SERIAL  
CHASSIS SERIAL

Dear Owner:

RE: New Norcold® Safety Recall Notice

This notice is sent to you in accordance with requirements of the National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

Winnebago Industries, Inc. has decided that a defect which relates to motor vehicle safety exists in certain Norcold 1200, 1201, 1210, and 1211 model gas/electric refrigerators with serial numbers from 315525 to 13088811, nonconsecutively, and should be recalled. The serial number of the refrigerator is located inside the fresh-food compartment. These refrigerators may have cooling units with a cooling unit serial number between 700000 to 13085759. This is a new recall campaign to include all 1200, 1201, 1210, and 1211 models.

Even if your refrigerator was repaired as part of a previous recall, it is necessary to have it repaired again to minimize the risk of injury or death due to fire.

The installation of the high temperature sensor will be at no cost to you.

Owners of recalled refrigerators should NOT operate their refrigerator until it can be professionally repaired by your dealer or a Norcold authorized service center.

CUT ON THIS LINE

Please cut on this line  
and drop this card in  
the mail. THANK YOU

BODY SERIAL:

NORCOLD RC

CHASSIS SERIAL:

PLEASE FILL IN APPROPRIATE BOX AND SIGN

- 1.  I have never owned this vehicle.
- 2.  I sold this vehicle to:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

- 3. I cannot comply with the instructions in your letter because vehicle:  Stolen  Scrapped  Other

- 4.  Repair Completed: Date \_\_\_\_\_  
Location \_\_\_\_\_

Signature \_\_\_\_\_

If you have one of the recalled refrigerators and you:

<p><b>Currently reside in the RV, you should immediately:</b></p> <ol style="list-style-type: none"> <li>1. Set the refrigerator controls to "OFF."</li> <li>2. Unplug the refrigerator through the service vent on the outside of the vehicle.</li> <li>3. Contact your dealer, a Norcold authorized service center, or Norcold's Recall Center at (800) 767-9101 as soon as possible to get assistance.</li> </ol>	<p><b>Do not currently reside in the RV, you should immediately:</b></p> <ol style="list-style-type: none"> <li>1. Set the refrigerator controls to "OFF."</li> <li>2. Unplug the refrigerator through the service vent on the outside of the vehicle.</li> <li>3. Disconnect from shore power.</li> <li>4. Contact your dealer, a Norcold authorized service center, or Norcold's Recall Center at (800) 767-9101 as soon as possible to get assistance.</li> </ol>
--	--

Failure to follow these instructions can result in a fire causing injury or death.

To locate a service center nearest you, go to [www.norcoldrecall.com](http://www.norcoldrecall.com). You can also check online at [www.norcoldrecall.com](http://www.norcoldrecall.com) to see if your cooling unit is under recall by clicking on the 'Check Status' button.

If an authorized Norcold service center fails or is unable to remedy this defect without charge and within a reasonable time, please contact Norcold at (800) 767-9101. You may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, DC 20590 or call (888) 327-4236 (TTY: 800-424-9153) or go to <http://www.safercar.gov> if remedy difficulties exist. In the event you no longer own the vehicle, please help us locate the new owner by completing the enclosed postage-paid reply card and returning it to us.

We regret any inconvenience related to this recall campaign. Our first priority is the safety of our products and the satisfaction of our customers. Thank you for your attention to this important matter.

Winnebago Industries, Inc.  
Forest City, Iowa 50436

Enclosure



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO. 28 FOREST CITY, IA

POSTAGE WILL BE PAID BY ADDRESSEE

**WINNEBAGO INDUSTRIES INC.**  
SERVICE DEPARTMENT  
P O BOX 152  
FOREST CITY IA 50436-9900

