

# Warranty Bulletin



<b>TO:</b> Dealer Principal, Service Mgr., Sales Mgr., and Warranty Claims Administrator	<b>NO:</b> D-11-05
	<b>DATE:</b> February, 2011
<b>SUBJECT:</b> (X32) Inlet Check Valve Extended Warranty- 2007-2008 Jeep Wranglers (JK)	<b>FOR:</b> U.S. Dealers
	U. S. Business Centers

## PURPOSE:

To announce a Limited Warranty Extension for Inlet Check Valve replacement on certain 2007-2008 Jeep Wrangler vehicles to repair a condition that may occur during refueling of the vehicle.

*There is no time or mileage limitation on this warranty extension. (Unlimited time and Miles)*

## TIMING:

Effective Immediately

## ACTION:

**Always** check VIP to verify if a vehicle is involved in this Warranty Extension. **A vehicle involved in this Warranty Extension will display (X32) in VIP. If not, no further action is required on your behalf.**

All technicians should familiarize themselves with Service Bulletin 14-001-11 dated February, 2011 before replacing the Inlet Check Valve on referenced vehicles. This Service Bulletin has been released to assist all dealers in the proper diagnosis and replacement of the Inlet Check Valve for vehicles that exhibit "Fuel Spilling Out of the Filler Port during Refueling" symptoms as noted in the Service Bulletin.

**If a vehicle does not exhibit the fuel spit back condition, there is nothing you are required to do.**

The Global Claim System (GCS) will only honor the extended warranty coverage on the labor operation numbers referenced in the Service Bulletin.

A generic copy of the customer letter is attached to this bulletin and can also be found in DealerCONNECT > eFiles > Service > Warranty > Glove Box Materials > 2007-2008 > X32 Warranty Extension Customer Letter.

**IMPORTANT:** Please print and include a copy of this letter in the glove box package of any involved vehicle as noted in VIP that is in your new or used vehicle inventory.

Please note that damage to the Inlet Check Valve as a result of anything other than defect in material, workmanship or factory preparation is not covered by the Basic Limited Warranty and is therefore not covered by this limited extension. Further, the limited extension does not provide coverage for costs associated with the repair of any other vehicle component such as federal emission components.

**ADDITIONAL INFORMATION:**

If a customer has already experienced this concern and has already paid to have it repaired, the customer should be advised to send their original receipts and/or other adequate proof of payment to the following address for reimbursement:

Chrysler Customer Assistance Center  
P.O. Box 21-8004  
Auburn Hills, Michigan 48321-8004

Customers with questions or concerns about this issue are being asked to contact their dealership. In the event further assistance is necessary, customers may call the Toll Free Jeep Hotline Center at 1-877-IAMJEEP (1-877-426-5337).

**Please ensure that all affected dealership personnel are aware of this bulletin.**

**WARRANTY OPERATIONS**



**NUMBER:** 14-001-11

**GROUP:** Fuel System

**DATE:** February 11, 2011

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**SUBJECT:**

Fuel Spit Back During Refueling (Unlimited Time And Mileage Warranty Extension)

**OVERVIEW:**

This bulletin involves replacing the fuel tank if the condition occurs.

**MODELS:**

2007 - 2008 (JK) Wrangler

**NOTE:** This Extended Warranty Bulletin applies to vehicles equipped with a 3.8L engine (sales code EGT) built between March 1, 2007 (MDH0301XX) and March 31, 2008 (MDH 0331XX).

**SYMPTOM/CONDITION:**

Some customers may experience a fuel spit back condition during a refueling event.

**DIAGNOSIS:**

If the customer experiences the symptom/condition, proceed to the repair procedure.

**PARTS REQUIRED:**

Qty.	Part No.	Description
AR (1)	52059729AG	Tank, Fuel (23 gallon)
AR (1)	52059718AH	Tank, Fuel (18.6 gallon)
(1)	55366298AA	O-ring, Fuel Pump and Level Unit

**REPAIR PROCEDURE:**

1. Replace the fuel tank, following the procedures in available in DealerCONNECT > TechCONNECT Service Info > 14 - Fuel System > Fuel Delivery > Tank, Fuel removal and installation procedures.

**NOTE:** Be sure to install the new Fuel Pump and Level Unit O-ring.



**POLICY:**

Reimbursable within the provisions of the warranty.

**NOTE: Vehicles included in this Service Bulletin have a lifetime coverage - Unlimited Time and Mileage warranty for this repair. See Warranty Bulletins; U.S. D-11-05, Canada SAB-2011-03 or International ID-11-01 for details associated with the extended warranty.**

**TIME ALLOWANCE:**

Labor Operation No:	Description	Amount
14-60-01-90	Tank, Fuel Replace (C)	1.1 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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Owner Name  
1234 Anywhere St  
Anytown, St XXXXX  
VIN: xxxxxxxxxxxxxxxxxxxx

Dear (Name):

This letter is to inform you that the warranty period on certain 2007 – 2008 model year Jeep Wrangler vehicles has been extended to include lifetime coverage to repair a certain condition that may occur during refueling of the vehicle. Our records show that you either own or lease one of the vehicles affected by this extended lifetime warranty.

We are extending the warranty period because some of the affected vehicle population may experience fuel spilling out of the filler port during refueling, typically after the fuel fill station nozzle has automatically shut off. If you are experiencing this condition now or in the future, simply contact your dealer to have the repairs performed. Conversely, if you do not experience this condition, then your fuel fill system is operating correctly and no repair is necessary.

If you have already experienced this fuel spill condition and previously paid for a repair, you may be eligible to receive a reimbursement. You may complete the enclosed Customer Reimbursement Claim Form and send your original receipts, invoices and/or repair order to the following address for reimbursement. Your claim will be acted upon within 60 days of receipt:

Chrysler Customer Assistance Center  
P.O. Box 21-8007  
Auburn Hills, MI 48321-8007

If you have questions or need any assistance, please contact your dealer or the Chrysler Customer Assistance Center between the hours of 8:00 AM and 8:00 PM, EST, Monday through Friday or Saturday 9:00 AM to 5:00 PM, EST. They can be reached at 1-877-426-5337.

Please keep this letter in your glove box along with your vehicle's other warranty information for future reference if necessary. This warranty extension applies only to the inlet check valve/fuel spit back condition described above; the other terms of your warranty remain the same.

Chrysler is taking this action to demonstrate its commitment to your continued satisfaction.

Chrysler Group LLC