



January 2011
Safety Recall Campaign 10V-636
Bulletin CB11-J-001

OIL PIPE LEAK SAFETY RECALL

To: All Isuzu Commercial Truck Dealer Service Managers and Parts Managers

This letter, Campaign Bulletin CB11-J-001 and an affected vehicle report (if applicable) are being sent to you to notify you of a Safety Recall affecting certain Isuzu N-Series and GMC/Chevrolet W-Series commercial trucks.

Affected Vehicles:

2006-2007 Isuzu N-Series

2006-2007 GMC/Chevrolet W-Series

Equipped with 5.2L diesel engine and manufactured during December 2006 and January 2007

Condition:

The manufacturer, Isuzu Motors Limited, has decided that a defect, which relates to motor vehicle safety, exists in certain 2006 and 2007 model year Isuzu N-Series and GMC/Chevrolet W-Series vehicles equipped with 5.2L diesel engines and manufactured during December 2006 and January 2007. The engine oil lubrication oil pipe banjo bolt at the vacuum pump may not have been tightened properly during the vehicle production process. If not adequately tightened, the bolt may loosen after prolonged vehicle operation, which can result in oil seepage or leakage from the banjo bolt packing seals. In general, as oil is lost, the oil warning lamp will illuminate, and there may be abnormal engine noise. However, if the problem is not addressed, the loss of oil could eventually lead to engine seizure. If the engine seizes while the vehicle is being driven, the vehicle may experience sudden deceleration leading to an increased risk of a crash.

Dealer Action:

To correct this condition, Isuzu dealers will replace the banjo bolt packing seals and correctly torque the banjo bolt at **no charge to the customer**.

Important: Dealers are to confirm vehicle eligibility prior to beginning repairs by using the Isuzu Vehicle Inquiry System (IVIS). Not all vehicles may be involved.

For dealers with involved vehicles, a listing of involved vehicles containing the complete vehicle identification number has been or will be provided. Dealers will not have a report available if they have no involved vehicles currently assigned.

Owner Notification:

OWNER NOTIFICATION WILL BEGIN JANUARY 28, 2011

Please ensure that all appropriate personnel within your dealership are aware of this safety recall and that the necessary repairs are performed at no charge to the customer on all affected vehicles regardless of mileage, age of vehicle or ownership. In addition, whenever a vehicle subject to this program enters your vehicle inventory, or is in your dealership for service, you must perform the recall remedy before selling or releasing the vehicle.