



U.S. Department
of Transportation

1200 New Jersey Avenue, SE.
Washington, DC 20590

**National Highway
Traffic Safety
Administration**

December 21, 2010

MR. JEFFERY MARSEE
CHIEF REPRESENTATIVE
EMISSIONS & SAFETY
ISUZU MANUFACTURING SERVICE OF AMERICA, INC.
46401 COMMERCE CENTER DRIVE
PLYMOUTH MI 48170-2473

NVS-215dgl
10V-636

Subject: VACUUM PUMP OIL LEAK

Dear MR. MARSEE:

This letter serves to acknowledge Isuzu Manufacturing Service of America, Inc.'s (Isuzu Motors) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/W3500/2006-2007
CHEVROLET/W4500/2006-2007
CHEVROLET/W5500/2006-2007
GMC/W3500/2006-2007
GMC/W4500/2006-2007
GMC/W5500/2006-2007
ISUZU/NPR/2006-2007
ISUZU/NQR/2006-2007
ISUZU/NRR/2006-2007

NHTSA Campaign Number: 10V-636

Mfg's Report Date: December 15, 2010

Components: ENGINE AND ENGINE COOLING

Potential Number of Units Affected: 2,992

Summary:

ISUZU IS RECALLING CERTAIN MODEL YEAR 2006-2007 ISUZU NPR, NQR, NRR, GMC W3500, W4500, W5500, AND CHEVROLET W3500, W4500, AND W5500 VEHICLES. THE OIL PIPE BOLTS WERE NOT TIGHTENED PROPERLY DURING THE VEHICLE PRODUCTION PROCESS. IF NOT ADEQUATELY TIGHTENED, THE BOLT MAY LOOSEN AFTER PROLONGED VEHICLE OPERATION, WHICH CAN RESULT IN OIL SEEPAGE OR LEAKAGE FROM THE PACKING SEALS. IN GENERAL, AS OIL IS LOST, THE OIL WARNING LAMP WILL ILLUMINATE, AND THERE MAY BE ABNORMAL ENGINE NOISE AND LOSS OF OIL CAN CAUSE ENGINE SEIZURE.

Consequence:

IF THE ENGINE SEIZES WHILE THE VEHICLE IS BEING DRIVEN, THE VEHICLE MAY EXPERIENCE SUDDEN DECELERATION LEADING TO AN INCREASED RISK OF A CRASH.

Remedy:

DEALERS WILL REPLACE THE PACKING SEALS WITH NEW ONES AND THE BOLT WILL BE TIGHTENED WITH A SPECIFIED TORQUE. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN LATE JANUARY OR EARLY FEBRUARY 2011. OWNERS MAY CONTACT ISUZU AT 1-800-255-6727.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

A draft of your proposed owner notification letter must be submitted for review at least 5 working days before you plan to mail those letters. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement