

TMS-NTC-10245
November 18, 2010

Delia Lopez
Recall Management Division
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

Re: Toyota Safety Recall 10V-499

Dear Ms. Lopez:

As indicated in the previously submitted scheduled, please find attached the previously approved Owner Notification Letters (remedy) for Safety Recall 10V-499 on the following models which began mailing in mid-November (Nov. 15), 2010:

2005-2006 Toyota Avalon
2004-2006 Toyota Highlander
2004-2006 Lexus RX330
2006 Lexus GS300, IS250/350

These documents are being submitted in accordance with regulation 49 CFR 573.6 (c)(10).

If you have any questions regarding this matter, please contact me at (310) 468-3392.

Sincerely,



George Morino
National Manager, Quality Compliance

Attachments:

- 10V-499 (A0M) Toyota Owner Notification (remedy)
- 10V-499 (ALG) Lexus Owner Notification (remedy)



Toyota Motor Sales, U.S.A., Inc.
19001 South Western Avenue
P.O. Box 2991
Torrance, CA 90509-2991

**Certain 2005 through 2006 Avalon Vehicles & Certain 2004 through 2006 Highlander Vehicles
Brake Master Cylinder Cup (Rubber Seal)
Safety Recall Notice**

VIN:

Dear Toyota Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in a rubber seal (the Brake Master Cylinder Cup) on certain 2005 through 2006 model year Avalon vehicles and certain 2004 through 2006 model year Highlander (Non Hybrid) vehicles.

What is the condition?

During vehicle assembly, Toyota uses brake fluids containing polymers that act as lubricants for certain brake system components. If replacement brake fluid is used that does not contain such polymers, or contains only small amounts, a part of the rubber seal (the Brake Master Cylinder Cup) located at the rear of the brake master cylinder may become dry, and the rubber seal may curl during movement of the piston. If this occurs, a small amount of the brake fluid could slowly leak from the seal into the brake booster, resulting in illumination of the brake warning lamp [**BRAKE** or 

If the vehicle continues to be operated in this condition, the brake pedal feel could change, and braking performance could eventually begin to gradually degrade. If the warnings provided by the lamp illumination and the change in pedal feel are not heeded, a vehicle crash could occur.

What is Toyota going to do?

Any Toyota dealer will replace the rubber seal (Brake Master Cylinder Cup) with a newly designed one at **NO CHARGE** to you.

If during the rubber seal replacement, it is determined that brake fluid leakage has damaged the brake booster it will also be replaced at **NO CHARGE** to you.

What should you do?

This is an important Safety Recall

Please contact your authorized Toyota dealer to make an appointment to have this important remedy performed on your vehicle as soon as possible.

The rubber seal (Brake Master Cylinder Cup) replacement will take approximately two hours. However, depending on the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

In the event the brake warning light has illuminated and/or you notice the feel of the brake pedal change, please verify the brake fluid level in the reservoir. If the brake fluid level is low it is an indication that brake fluid is leaking. Please add DOT3 brake fluid and make an appointment to have this remedy completed immediately.

You do not need an owner letter to have this recall completed; however, to assist the dealer in confirming vehicle eligibility, we request that you present this notice at the time of your service appointment.

If you would like to update your vehicle ownership or contact information, please go to www.toyota.com/ownersupdate. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

What if you have other questions?

Your local Toyota dealer will be more than happy to answer any of your questions and set up an appointment to perform this Safety Recall. If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, Saturday 7:00 am through 4:00 pm Pacific Time.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

What if you have previously paid for repairs for this condition?

If you have previously paid for repairs to address this specific condition, please mail a copy of the repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration:

Toyota Motor Sales, U.S.A., Inc., Toyota Customer Experience, WC10, 19001 South Western Avenue, Torrance, CA 90509

Include your name, address, and telephone number(s) in your request. Please allow us 6-8 weeks to process your request.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the vehicle lessee within ten days of your receipt of this letter.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.

Spanish translation on back side
Traducción en español en el reverso