



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 29, 2010

MR. GARETT CAROLUS
TECHNICAL MANAGER
KEYSTONE RV COMPANY
2642 HACKBERRY DR.
GOSHEN, IN 46526

NVS-215dgl
10V-521

SUBJECT: PLUG IN REMOTE CONTROL RECEIVER FOR FIREPLACE

DEAR MR. CAROLUS:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA), of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KEYSTONE/EVEREST/2003-2004
KEYSTONE/MONTANA/2001-2005
KEYSTONE/MONTANA-BIG SKY/2001-2005

NHTSA Campaign Number: 10V-521

Mfg's Report Date: October 26, 2010

Components: EQUIPMENT

Potential Number of Units Affected: 5633

Summary:

KEYSTONE IS RECALLING CERTAIN RECREATIONAL VEHICLES EQUIPPED WITH DIMPLEX ELECTRAFLAME, SYMPHONY, OR OPTIFLAME BRANDED ELECTRIC FIREPLACES, STOVES, AND FIREPLACE INSERTS. THE PLUG IN REMOTE CONTROL RECEIVER FOR THE FIREPLACE CAN OVERHEAT.

Consequence:

AN OVERHEATED RECEIVER COULD CAUSE A FIRE.

Remedy:

KEYSTONE IS WORKING WITH DIMPLEX AND DIMPLEX WILL PROVIDE OWNERS A FREE REPLACEMENT PLUG-IN REMOTE CONTROL KIT. THE RECALL IS EXPECTED TO BEGIN DURING NOVEMBER 2010. OWNERS MAY CONTACT DIMPLEX NORTH AMERICA CUSTOMER SERVICE AT 1-888-346-7539.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Dimplex will be performing the remedy campaign and the associated quarterly reporting for it. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Dimplex's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in cursive script that reads "Kelly Schuber for".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement