



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 29, 2010

MR. SHELDON TROYER  
CONTROLLER  
SUNNYBROOK RV, INC.  
201 14<sup>TH</sup> STREET  
PO BOX 2001  
MIDDLEBURY, IN 46540

NVS-215dgl  
10V-520

**SUBJECT: RANGE/OVEN COMBO/GAS SUPPLY LINE/POSSIBLE FIRE**

**DEAR MR. TROYER:**

This letter serves to acknowledge Sunnybrook RV, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA), of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

SUNNYBROOK/BRISTOL BAY/2006-2009  
SUNNYBROOK/TITAN/2003-2009  
SUNNYBROOK/WEST POINTE/2009

**NHTSA Campaign Number:** 10V-520

**Mfg's Report Date:** October 25, 2010

**Components:** EQUIPMENT

**Potential Number of Units Affected:** 608

**Summary:**

SUNNYBROOK IS RECALLING CERTAIN RECREATIONAL VEHICLES, MANUFACTURED FROM OCTOBER 2002 THROUGH MAY 2008, EQUIPPED WITH DIMPLEX ELECTRAFLAME, SYMPHONY, OR OPTIFLAME BRANDED ELECTRIC FIREPLACES, STOVES, AND FIREPLACE INSERTS. THE PLUG IN REMOTE CONTROL RECEIVER FOR THE FIREPLACE CAN OVERHEAT.

**Consequence:**

AN OVERHEATED RECEIVER COULD CAUSE A FIRE.

**Remedy:**

SUNNYBROOK IS WORKING WITH DIMPLEX AND DIMPLEX WILL PROVIDE OWNERS A FREE REPLACEMENT PLUG-IN REMOTE CONTROL KIT. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT DIMPLEX NORTH AMERICA CUSTOMER SERVICE AT 1-888-346-7539.

**Notes:**

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

Please provide the model years that these vehicles are involved.

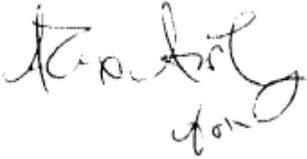
You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

Notification to owners as required by 49 CFR Part 577 must be sent by the vehicle manufacturer(s). Therefore, you are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Dimplex will be performing the remedy campaign and the associated quarterly reporting for it. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Dimplex's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a large initial "J" and a long, sweeping underline.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement