



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 15, 2010

MR. MARK E. COLGLAZIER
CARRIAGE INCORPORATED
P.O. BOX 246
MILLERSBURG, IN 46543

NVS-215dgl
10V-484

DEAR MR. COLGLAZIER:

SUBJECT: PLUG IN REMOTE CONTROL RECEIVER FOR FIREPLACE

This letter serves to acknowledge Carriage Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CARRIAGE/CAMEO/2002-2010
CARRIAGE/CARRI-LITE/2002-2008
CARRIAGE/CARRIAGE/2004
CARRIAGE/COMPASS/2005-2006
CARRIAGE/ROYALS/2004

NHTSA Campaign Number: 10V-484

Mfg's Report Date: October 5, 2010

Components: EQUIPMENT

Potential Number of Units Affected: 394

Summary:

CARRIAGE IS RECALLING CERTAIN RECREATIONAL VEHICLES EQUIPPED WITH DIMPLEX ELECTRAFLAME, SYMPHONY, OR OPTIFLAME BRANDED ELECTRIC FIREPLACES, STOVES, AND FIREPLACE INSERTS. THE PLUG IN REMOTE CONTROL RECEIVER FOR THE FIREPLACE CAN OVERHEAT.

Consequence:

AN OVERHEATED RECEIVER COULD CAUSE A FIRE.

Remedy:

CARRIAGE IS WORKING WITH DIMPLEX AND DIMPLEX WILL PROVIDE OWNERS A FREE REPLACEMENT PLUG-IN REMOTE CONTROL KIT. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT DIMPLEX NORTH AMERICA CUSTOMER SERVICE AT 1-888-346-7539.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

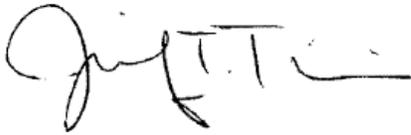
You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

Notification to owners as required by 49 CFR Part 577 must be sent by the vehicle manufacturer(s). Therefore, you are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Dimplex will assist Carriage in notifying the affected Carriage owners, and Dimplex will be performing the free remedy and filing the associated quarterly reports for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Dimplex's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a long horizontal stroke at the end.

Jennifer Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement