



A NAVISTAR COMPANY

September 20, 2010

Re: Bosch Recall 51101-C

Dear Workhorse Dealer,

Due to the high demand of calipers required to fulfill the Bosch Caliper Recall 51101-C, Workhorse Parts has adjusted the shipping times on these orders only. This will be effective on orders placed September 20th, 2010 and will remain in effect until further notice.

The purpose of this change is to allow for a consistent output of product through our Parts Distribution Center.

Stock orders received for part number W8006753 will ship prepaid via UPS ground and within 3 business days of receipt of your order. Emergency orders will ship within 1 business day of receipt of your order and the expedited handling fee will be waived for these orders only. In addition to, any emergency order will ship via priority air freight and the associated freight charges will be added to your invoice.

Orders for the W8006753 calipers are only to be used for repairs made under recall number 51101-C and may not be used for any retail sale or other application except those chassis that fall under this recall.

For questions regarding repairs, diagnosing, labor times, or freight reimbursement please contact your local Workhorse Regional Service Manager.

All orders for part number W8006753 must be placed through the "Bosch Campaign 51101-Quick Order" page located in Workhorse Parts Electronic Parts Catalog.

Orders for International Dealers who have an active Workhorse agreement must continue to purchase these calipers through the International Parts-on-line catalog.

For questions or parts assistance please contact 1-877-446-7731.

Sincerely,

Ken Zagroba

Customer Support Manager / Workhorse Parts