



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 27, 2010

MR. ROGER LACKORE
DIRECTOR OF RESEARCH AND DEVELOPMENT
PIERCE MANUFACTURING, INC.
2600 AMERICAN DRIVE P.O. BOX 2017
APPLETON, WI 54912-2017

NVS-215kjs
10V-423

SUBJECT: STEERING GEAR MOUNTING BRACKET

DEAR MR. LACKORE:

This letter serves to acknowledge Pierce Manufacturing, Inc's (Pierce) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PIERCE/ARROW XT/1998-2008
PIERCE/DASH/1998-2008
PIERCE/ENFORCER/1998-2008
PIERCE/IMPEL/1998-2008
PIERCE/LANCE/1998-2008
PIERCE/VELOCITY/1998-2008

NHTSA Campaign Number: 10V-423 **Mfg's Report Date:** September 21, 2010
and amended report of September 22, 2010

Components: STEERING

Potential Number of Units Affected: 2,652

Summary:

PIERCE IS RECALLING CERTAIN MODEL YEAR 1998 THROUGH 2008 ARROW XT, LANCE, VELOCITY, ENFORCER, IMPEL, AND DASH CUSTOM FIRE APPARATUS VEHICLES MANUFACTURED FROM MAY 30, 1998, THROUGH NOVEMBER 25, 2008. THE STEERING GEAR BRACKET MAY FRACTURE AND BREAK. IF THIS OCCURS THE STEERING GEAR MAY DETACH FROM THE VEHICLE.

Consequence:

DETACHMENT OF THE STEERING GEAR WILL RESULT IN A LOSS OF STEERING CONTROL THAT COULD CAUSE A CRASH.

Remedy:

PIERCE WILL NOTIFY OWNERS AND DEALERS WILL INSTALL A NEW STEERING GEAR MOUNTING BRACKET FREE OF CHARGE. THE NOTIFICATION SCHEDULE HAS NOT YET BEEN DETERMINED. OWNERS MAY CONTACT PIERCE AT 1-920-832-3000.

Notes:

PIERCE SAFETY RECALL CAMPAIGN NUMBER IS 74B207. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a long horizontal stroke at the end.

Jennifer Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement