



6555 Katella Avenue • Cypress • California • 90630-5101 • (714) 761-7300 • Fax (714) 761-7303

September 03, 2010

Chief Administrator

National Highway Traffic Safety Administration
Associate Administrator for Safety Assurance (NVS-215)
1200 New Jersey Avenue SE, W46-421
Washington, DC 20590

Regarding: Amended
1999 ~ 2010 Model Year Accessory Yamaha Double "T" Fat Handlebars
Insufficient handlebar tube thickness, Factory Modification Campaign

Dear Sir/Madam:

The purpose of this correspondence is to provide preliminary information required by 49 CFR 573 and the National Traffic and Motor Vehicle Safety Act regarding a defect notification campaign we are initiating. Attached are draft copies of the Owner's notification letter, for Agency review and approval, and the dealer technical bulletin. The envelope format has previously been approved by the Agency for prior campaigns.

1. Manufacturers Name: Yamaha Motor Corporation, U.S.A.
6555 Katella Avenue
Cypress, California 90630

Accessory Part Distributor: Yamaha Motor Corporation, U.S.A.
6555 Katella Avenue
Cypress, California 90630

2. Affected Part: Make: Yamaha
Model: Double "T" Fat Handlebars (p/n STR-5PX75-12-00)
2002 ~2009 XV1700PC Warrior Motorcycles
Make: Yamaha
Model: Double "T" Fat Handlebars (p/n STR-4WM75-12-00)
1999 ~ 2003 XV1600 Road Star Motorcycles and
2004 ~ 2010 XV1700 Road Star Motorcycles

Production Period: P/N STR-5PX75-12-00 08/01/2005 – 07/31/2009
P/N STR-4WM75-12-00 08/01/2005 – 07/31/2009

3. The campaign relates to the motorcycle's accessory handlebar tube thickness.

4. Total number of subject parts: Current estimate: 300 units. This will be updated in a supplemental report as we finalize the affected production numbers.
5. VIN Range: As these accessory Double "T" Fat Handlebars are not a serialized part Yamaha is, out of an abundance of caution, notifying all registered owners of Warrior and Road Star motorcycles which might have these accessory handlebars installed. Again, the total number of suspect Double "T" Fat Handlebars is approximately 300. See Identification and exchange procedures in draft Technical Bulletin attached. Likewise this will be updated in a subsequent report as data is confirmed.
6. Chronology of events in Determining the Defect:
 - 5/15/09 Yamaha reviews warranty claim for STR-5PX75-12-00 bars (claim is "broken at diameter transition")
 - 5/27/09 STR-5PX75-12-00 & STR-4WM75-12-00 placed on temp order & shipment hold
 - 5/16/09 Yamaha requests subject bars be returned from dealer for inspection
 - 5/27/09 Ordered examples from stock (Kennesaw GA. parts warehouse) for comparison
 - 5/27/09 Bars received at Yamaha for inspection. Dealers complaint that after bars installed light pressure (turning bars on shop floor while pushing) on bar end caused bar end to snap
 - 6/1/09 result of inspection reviewed, STR-4WM75-12-00 no issue no abnormal, or insufficient bar wall thickness noted
 - 3 sample bars were cut into 6 pieces with 36 inspection points
 - Results of inspection found 4 locations on one sample where tube thickness was minimal
 - 6/3/09 reviewed routing and production instructions to find if production change approved
 - Found that machine operator was having difficulty in maintaining required outside diameter and added external machining process, this additional step thinned tube wall thickness at outside diameter step-down junction
 - Determination of inspection that claimed failure was one off
 - Staff instructed to watch market closely for any change
 - 6/5/09 began process of determining process to verify tube thickness of 100% suspect inventory. Acquire an Ultrasonic thickness gauge
 - 6/17/09 Ultrasonic thickness gauge inconclusive due to shape of tubing used for handlebar production
 - 7/7/09 All STR-5PX75-12-00 & STR-4WM75-12-00 inventory scrapped (42 & 125 pieces respectively)
 - Production process updated to no longer accept bars with this exterior machining process
 - 7/22/09 STR-4WM75-12-00, no history of any reported failures, inspection process found no tube thickness deficiencies. STR-5PX75-12-00, no further failures, no further reports. Inspection found one sample (reported sample) of insufficient thickness
 - 8/09/09 no further reports on either STR-5PX75-12-00 & STR-4WM75-12-00 bar
 - 08/17/09 Started production of replacement stock. Following new machining and production process
 - 11/23/09 Replacement stock available in quantity (295 pieces in stock on 11/23/09)
 - 8/13/10 Corporate Social Responsibility (CSR) committee determined that out of an abundance of caution Yamaha would initiated a safety recall campaign to remove all possible affected stock (STR-5PX75-12-00 & STR-4WM75-12-00 Accessory Fat Double "T" Handlebars) from the market place, even though inspection process indicated no market exposure and no further reports on STR-5PX75-12-00 and zero reports on STR-4WM75-12-00

7. The campaign involves the replacement of the accessory Double "T" Fat Handlebars. Due to a manufacturing error, these accessory Double "T" Fat Handlebars, part numbers STR-5PX75-12-00 and STR-4WM75-12-00, manufactured from August 1, 2008 through July 31, 2009, may have tubing thinner than designed where the bars narrow for the switch housings and grips. The affected handlebars could be weak enough in this area to break. If breakage occurs while the motorcycle is being ridden, the operator could lose control of the motorcycle which could result in a crash with injury or death. Please refer to the draft Technical Bulletin which will be furnished to the Agency and Yamaha dealers upon completion describing the situation which is the subject of this campaign.
8. On August 13, 2010, Yamaha Motor Corporation, U.S.A. determined that such a situation exists. This was determined pursuant to a quality control review, testing and a review of substantially similar parts design.

We anticipate commencing dealer/owner notification shortly after the owner's notification letter is approved by NHTSA, the affected VIN range is ascertained and the Technical Bulletin service procedure is confirmed by Yamaha service staff. Assuming the Agency can approve the letter within 5 days of receipt (perhaps August 27) we will have the letter and Technical Bulletin printed. Normal turn-around time is 3 working days for such printing. Hence the materials will be ready for mailing approximately September 1st. Final copies of these notification documents will be forwarded to the Agency as soon as possible.

In the event we can answer any questions or provide supplemental information, please do not hesitate to contact me. My direct telephone number is 714-761-7842. The fax number is 714-229-7944. My email is brad_franklin@yamaha-motor.com.

Sincerely,



Brad Franklin
Manager, Government Relations

BRF/lf

cc: By US mail and Facsimile
Defects & Recall Information Analysis Division
Ms. Kelly Schuler (via email)
Mr. Robert Young (via email)

Initial Failure Report

(Sample failed part: STR-5PX75-12-00)

Menu New Delete Query

MIR #: 1-9912701
*MIR Type: YPAD
SR / CR #:

*Status: NCMR Filed
*Owner: YPDJXJ1

PID:
True Model:

*Created: 5/15/2009 11:54:11 AM
Created By: SVCDAR1
*Updated: 12/7/2009 05:23:21 PM
Updated By: YPDJXJ1

Assignment Comments

Part: STR5PX751200 BAR, DOUBLE T FAT

Motorsports Details PID Parts Notes Solutions Attachments

Menu New Query

Subject: Double T fat handle bars broken on left hand side taper.

Symptom: 2A Improper appearance (cuts breakage deformation)

Condition: F1 Broken, broken off

Claim Sample Part: Just information Repair Code: Replaced parts Information Source: Dealer's comment

Result: Solved Country: USA

Importance: Normal Area: Indiana

Report in Claimants Language: Customer purchased handlebars and had them installed at dealership. The following day customer returned with broken handle bars stating they had broken when he mounted bike in parking lot.

Comments: Failed part will be returned to vendor unless requested by tech coordinator.

Optional Information

Custom: Yes Where Custom was done: Handlebars and aftermarket pipes

Principal Use: Touring Loading Weight: Unknown

Tandem: Unknown Usual Usage Condition: Dealer states customer is recreational rider.

Rider Information

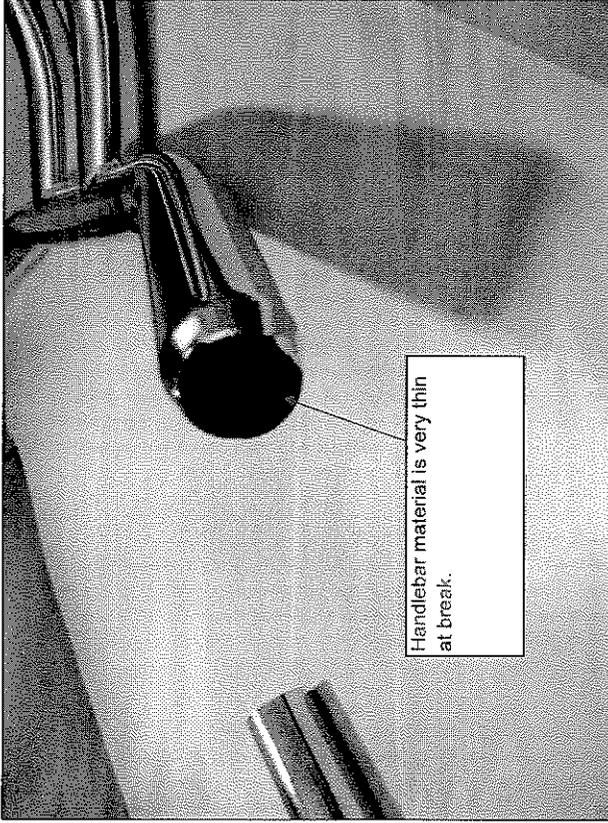
Rider Gender: Male Rider Age: 20-29 Rider Height: 5-9-8.0ft Rider Weight: 210-249lbs

Rider Information:

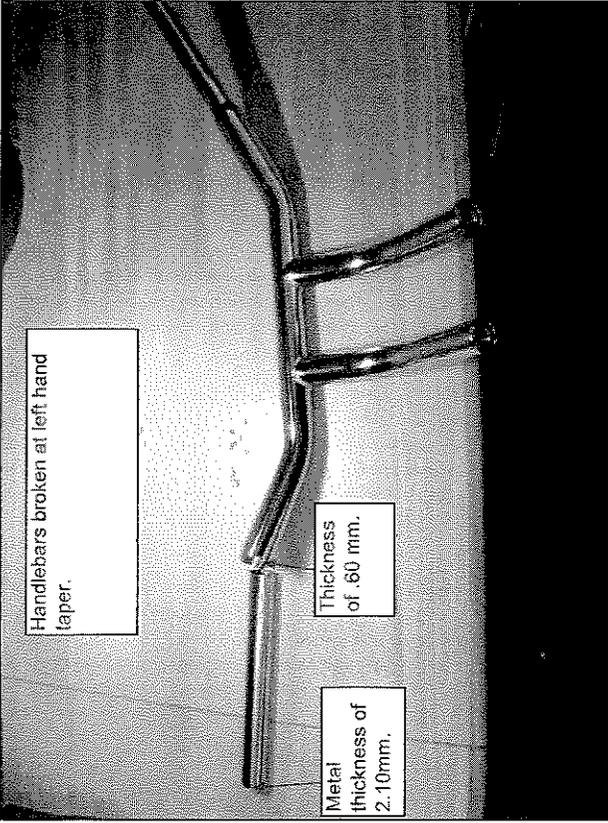
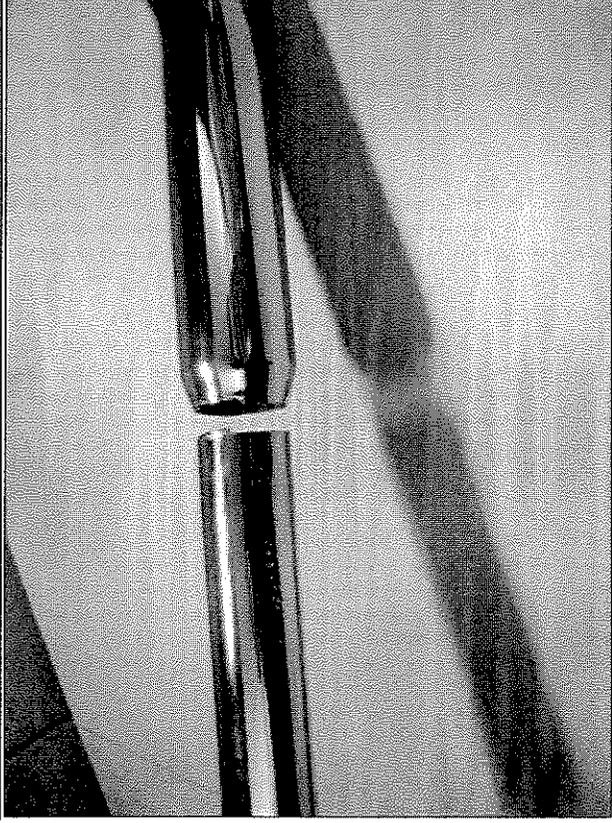
Storage Situation:

Inspection Photos

(Sample failed part: STR-5PX75-12-00)



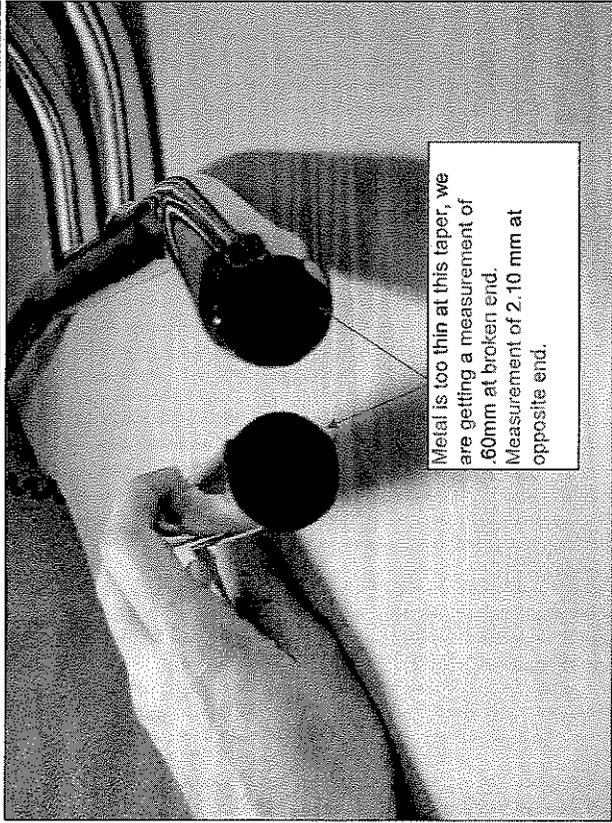
Handlebar material is very thin at break.



Handlebars broken at left hand taper.

Metal thickness of 2.10mm.

Thickness of .60 mm.



Metal is too thin at this taper, we are getting a measurement of .60mm at broken end. Measurement of 2.10 mm at opposite end.

Inspection Photos

(Sample parts from stock: STR-5PX75-12-00)

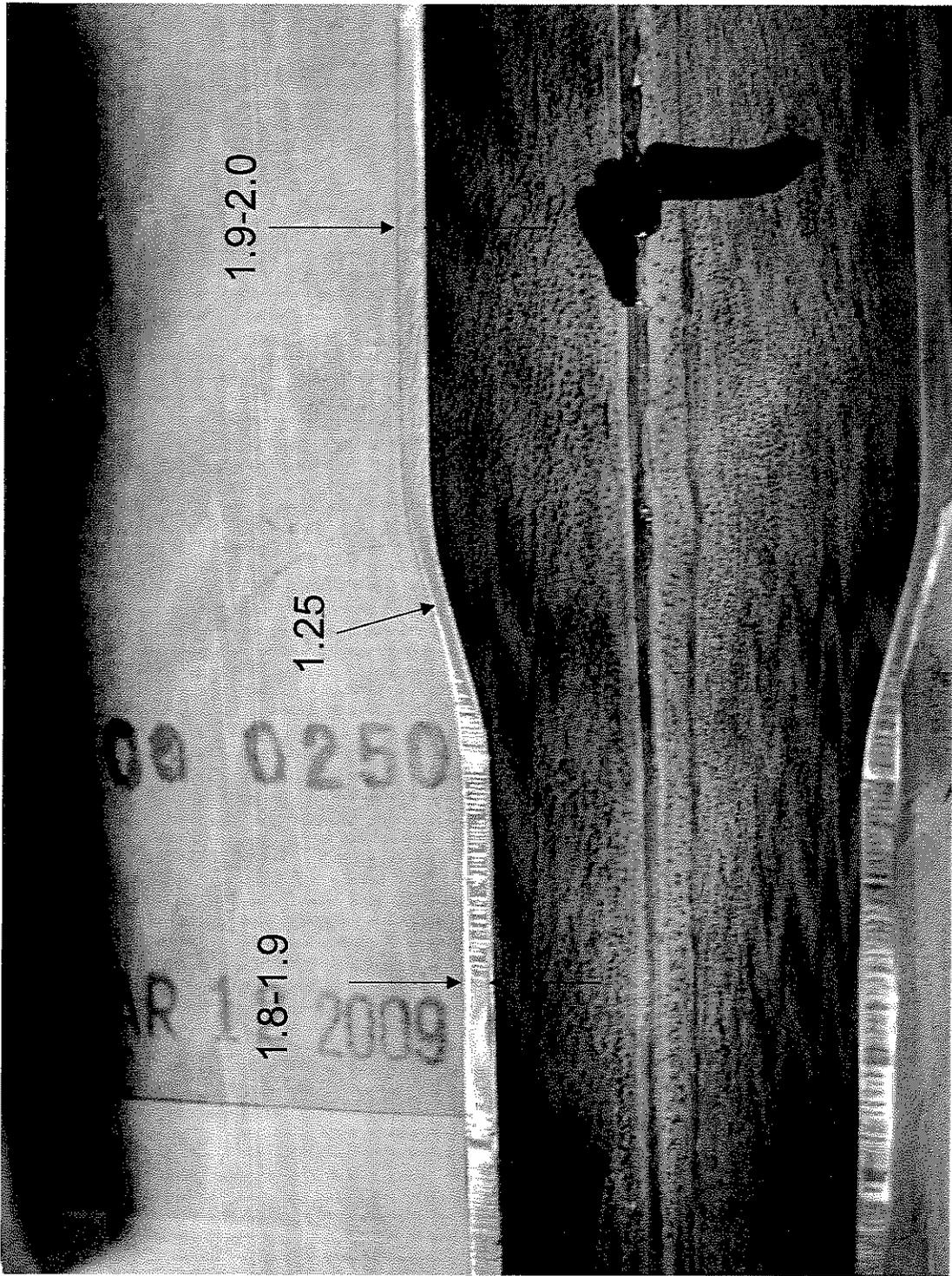
H-BAR-#)



(3-SPX BARS CUT FROM KENNESAW'S STOCK.)

DATE OF CUTTING
6/2/2009

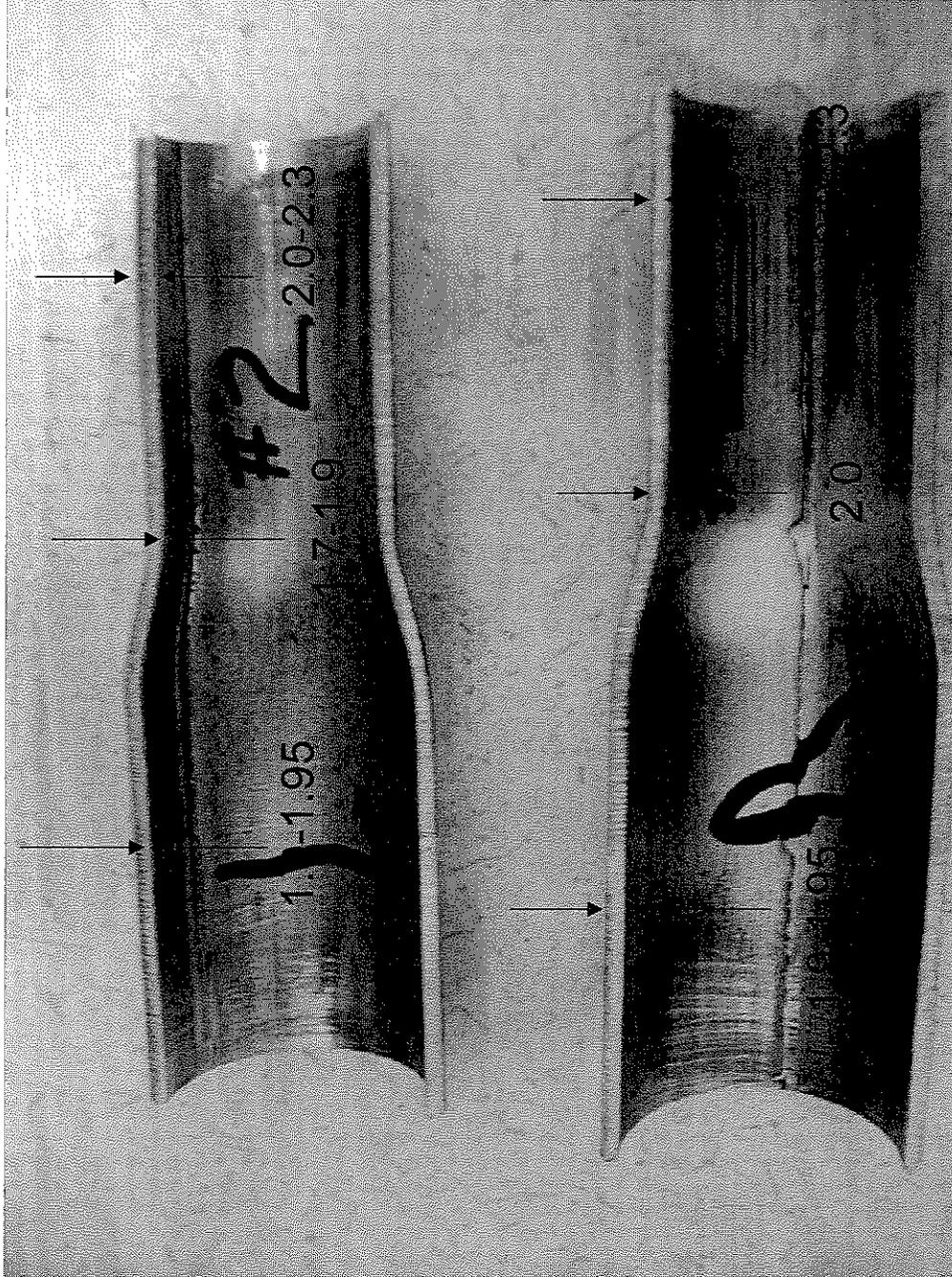
H BAR #1



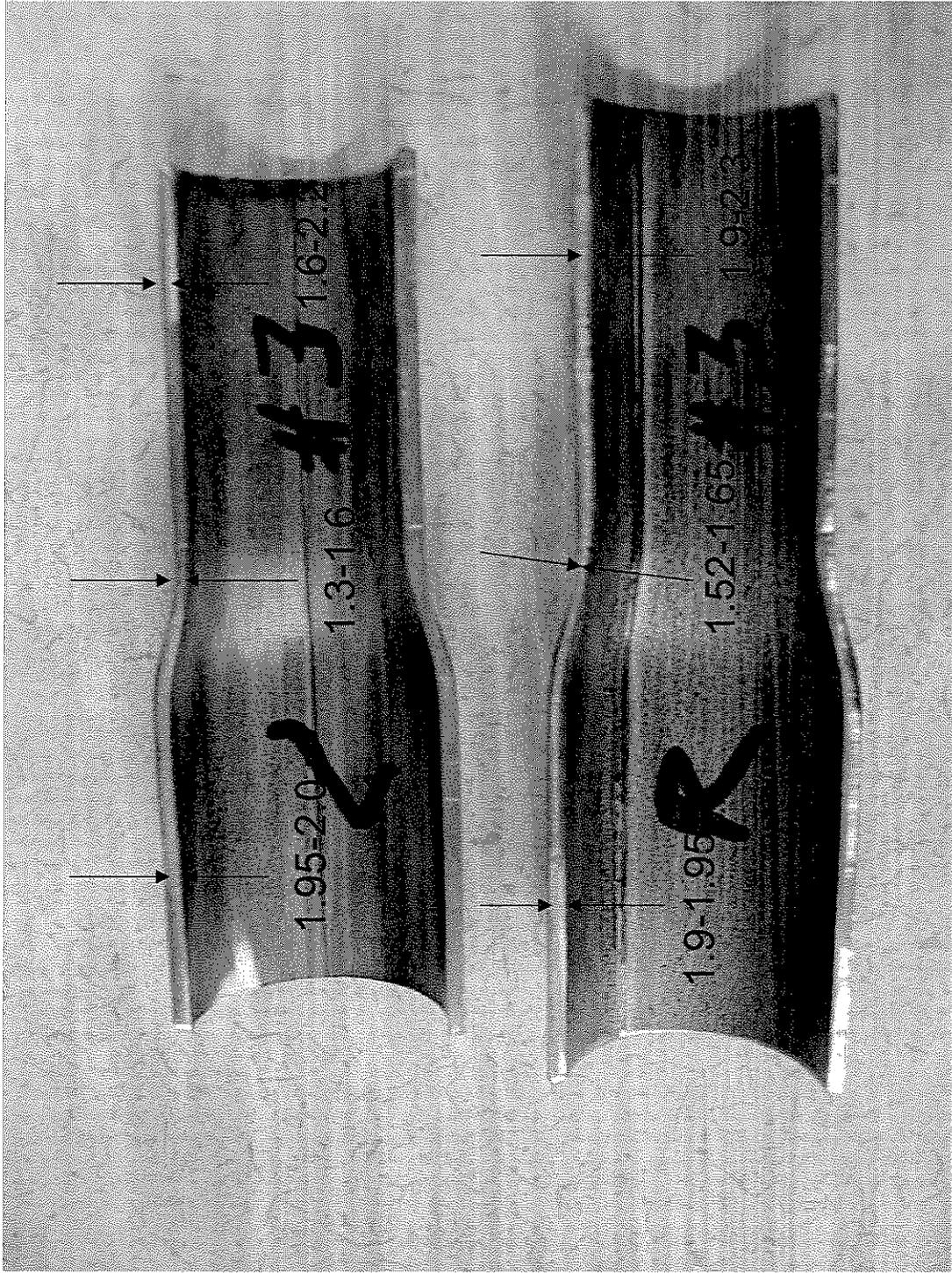
ABAR #1



H-BAR #2



HBAR #3



Warranty Claim
(Sample failed part: STR-5PX75-12-00)

ADM 86 PL 1010 RQDT 04/15/2009 CAT 04 DLR 131860 REQ 2271900B ST A AUT
 DREYER YAMAHA/SUZUKI SOLD 04/01/1996 FAIL 04/04/2009 FIN 04/15/2009
 INDIANAPOLIS IN 46241 CD 96P ID QA111 0999999 PART M/H 00099
 BTC P DISP A APPROVED REASON 3 REGNL EVALUATION PARTS CD 1 ALL TYPE
 AFTER PURCHASING NEW HANDLEBARS, CUSTOMER WAS SITTING IN A PARKING LOT AND LEFT
 SIDE BROKE OFF!!! SUPER SCARY!! GOOD THING HE WAS NOT RIDING!!!
 LEFT SIDE BROKE OFF WHERE IT GOES FROM THICK TO THIN ACCOMMODATING THE SWITCHOU
 ING.
 INSTALL NEW HANDLEBARS.

PART NBR	DESCRIPTION	QTY	EXT AMT	<---DUPLICATE REQUESTS--->
STR5PX751200	BAR, DOUBLE T FAT	001	95.42	

EXTENDED WARRANTY: N
 CHG/ADD DATE 05/18/2009
 <-----REQUEST SUMMARY----->
 PARTS + 00% 95.42
 LABOR @ 80.00 0.00
 PARTS + LABOR 95.42
 NORMAL 0.00
 EXTRA 0.00
 SUBLET 0.00
 + MAIL 0.00 95.42
 MODE BROWSE

JOB CODE	DESCRIPTION	HRS
01 9999	QA PARTS	0.0

INQUIRY ON CLAIM HISTORY - WA1650

Part No	Part Name	Part Pref Supp Cd
STR5PX751200	BAR DOUBLE T FAT	0001250675

Dealer Name	Dealer Num	Contact Phone Num
DREYER YAMAHA/ SUZUKI	131860	(317) 243-2203

Claim Num	Claim Entry Dt	Claim Fail Dt	Claim Paid Dt	Problem Code	Status Desc	Part Qty	Total Amt
2271900	4/15/09	4/4/09	5/18/09	96P	CLAIM APPROVED	1	\$95

Prob Desc	AFTER PURCHASING NEW HANDLEBARS, CUSTOMER WAS SITTING IN A PARKING LOT AND LEFTSIDE BROKE OFF!!! SUPER SCARY!! GOOD THING HE WAS NOT RIDING!!!
Cause Desc	LEFT SIDE BROKE OFFWHERE IT GOES FROM THICK TO THIN ACCOMMODATING THE SWITCHOUSING.
Remedy Desc	INSTALL NEW HANDLEBARS.

Warranty Claims

STR-5PX75-12-00, only one report of structural failure all others for cosmetic reason.

(94 warranty claims 1 structural in nature)

STR-5PX75-12-00 Fat Double "T" Handlebars

Claim Entry	Dealer Num w Name	Claim Num	Claim €	Prob Desc
5/8/2002	027730 - BEAVERTON HONDA-YAMAHA	1094304	1	HANDLE BARS ARE TWEAKED
6/3/2002	237900 - NORTH COUNTYS HOUSE OF MOTORCYCLES	1103358	1	CUSTOMER UPSET OVERBACKORDERED HANDLEBARS
7/13/2002	373960 - YAMAHA SPORTSCENTER	1116250	1	MOUNTING BASE TOO FAR APART COULD NOT START MOUNTING BOLTS
8/28/2002	062270 - CANNON FALLS YAMAHA	1138172	1	CROME HAS MARRED CROME
1/13/2003	142850 - GLASTONBURY CYCLE CENTER INC.	1197069	1	PART CAME IN DAMAGED - SCRATCHS ON BARS
3/13/2003	267610 - POWERSPORTS OF NAPLES INC.	1220687	1	CHROME PLATING DEFECTIVE
5/1/2003	373960 - YAMAHA SPORTSCENTER	1240732	1	BARS WILL NOT MOUNTUP. THE MOUNTING HOLES ARE TOO FAR APART.
8/15/2003	268540 - PROSPECT YAMAHA	1283837	1	BOTH MIRRORS AND HANDLE BAR HAS YELLOW DISCOLORATION
8/19/2003	324500 - STUMPYS SALES AND SERVICE INC	1285308	1	BROWN BLOTCHES IN CHROME FINISH
9/10/2003	255800 - PASADENA YAMAHA	1296447	1	INSERTS INSIDE OF BARS AT THE BOTTOM CAME LOOSE
9/12/2003	007540 - ACTION MOTOR SPORTS-GRESHAM	1297600	1	MISSING HARDWARE
10/9/2003	370840 - YAMAHA OF STILLWATER	1311352	1	PART OF CHROME MISSING ON HANDLEBARS
10/16/2003	318780 - STATE 8 MOTORCYCLES	1314261	1	SOCKETS FOR MOUNTING ARE RECESSED TOO FAR INTO BAR
11/14/2003	139720 - DON GEORGES SPORTS CTR INC	1329166	1	MOUNTING NUT INSERTS HAVE FALLEN OUT
12/16/2003	373890 - OVERTURF POWERSPORTS	1343055	1	DEFECTIVE CHROME
12/18/2003	365950 - YAMAHA OF GARY INCORPORATED	1344082	1	BARS HAVE SCRATCHESACROSS TOP BAR. NO SHIPPING DAMAGE. BARS WERE IN BUBBLE WRAP. COULD BE FROM
1/9/2004	298280 - SIMI VALLEY YAMAHA	1350895	1	CHROME CHIPING OFF
2/11/2004	220360 - MAX PITTS YAMAHA SUZUKI	1363971	1	SCREWS ARE WRONG
3/4/2004	268510 - P.C.P. YAMAHA-RIVA-SUZUKI	1373321	1	HEAVY SCRATCHES ON BARS
3/31/2004	308250 - F W SPEER YAMAHA INC	1385864	1	THERE IS A FINISH FLAW WHWERE THE RISERMEETS THE BAR
4/21/2004	139720 - DON GEORGES SPORTS CTR INC	1397222	1	PART HAS A BLEM IN THE CROME ON THE LOWER LEFT HAND ARM
4/21/2004	139720 - DON GEORGES SPORTS CTR INC	1397226	1	PART HAS A BEND IN THE LOWER RIGHT ARM
4/26/2004	216200 - LYNCHBURG KAWASAKI-YAMAHA INC	1399276	1	MISSING PARTS
4/28/2004	326700 - SUN SPORTS CYCLE & WATERCRAFT INC.	1400879	1	HANDEL BARS MISSIMGININSERTS TO MOUNT TORISERS
5/19/2004	032060 - BERTS MEGA MALL	1413535	1	ITEM DEFECTIVE
6/28/2004	288060 - AMES POWER SPORTS L. C.	1435451	1	BENDS IN HANDLEBARSSHOWING THROUGH THECHROME.
7/8/2004	374040 - HOT SPRINGS YAMAHA SPORTSCENTER LLC	1440842	1	CANNOT MOUNT THESE BARS BECAUSE THERE IS NO INSERT IN THE BOTTOM OF THE BARS FOR THE SCREWS TO GO
9/1/2004	358710 - WOODYS PERFORMANCE CENTER	1468754	1	DEFECTIVE
9/14/2004	004490 - ACTION YAMAHA OF EDISON	1474019	1	HANDLE BARS ARE NOTSTRAIGHT
10/18/2004	230190 - ST BONI MOTOR SPORTS	1490694	1	BARS ARE CROOKED
10/29/2004	298500 - SINDT MOTOR SALES INCORPORATED	1496864	1	ONE SPACER HIGHER THAN THE OTHER, CAUSEING A SPACE TO APPEAR WHEN MOUNTED
12/10/2004	079540 - BLAIR ROYCE INC/NORTHSHORE YAM KAW	1513838	1	1ST SET OF BARS WERE ORDERED FOR CUSTOMER.WHEN INSPECTED BARS APPEAR TO BE WELDED AT AN IMPROP
2/8/2005	071920 - CHICAGO CYCLE INC.	1533796	1	SCRATCHES IN CHROME
3/17/2005	249130 - CYCLES 128	1548026	1	BOX OPENED AND PARTSCRATCHED
4/26/2005	248820 - NORTH TEXAS YAMAHA	1563165	1	BARS WILL NOT MOUNT
5/24/2005	241940 - NAUMES OREGON MOTORSPORTS	1575219	1	RUST SHOWING THROUGH
5/31/2005	149250 - EDS CYCLES INC	1577082	1	CHOME NOT SMOOTH
6/7/2005	364330 - YAMAHA OF CAMP HILL	1579841	1	THREADED FITTINGS IN BOTTOM OF BARS ARELOOSE UNABLE TO TIGHTEN BARS SUFFICENTLY TO SECURE, BARS W
6/13/2005	244110 - LAYTON CYCLE & SPORTS	1582177	1	HARDWARE NOT INCLUDED
7/8/2005	142850 - GLASTONBURY CYCLE CENTER INC.	1592484	1	THREADED MOUNTING STOCK SEPERATED FROM HANDLEBARS CAUSING HANDLEBARS TO COME OFF BIKE
7/13/2005	308550 - SPOKANE YAMAHA	1594415	1	HANDLE BARS ARE NOTCHROMED PROPERLY AROUND RISER.
7/13/2005	308550 - SPOKANE YAMAHA	1594417	1	HANDLE BARS ARE GOUGED BETWEEN HANDLEBAR RISERS.
7/14/2005	050090 - BOTT YAMAHA	1594651	1	ON THE DOUBLE T FATBARS WHERE THE TWO BARS COME DOWN TWARDTHE STEERING STEM IT IS WIDER AT THE T
7/29/2005	347280 - WAUSAU MOTORSPORTS	1601635	1	INSTALLED BARS AND NOTICED THEY LOOKED SLIGHTLY BENT. ALSO, CONTROLS WERE VERY DIFFICULT TO INSTALL
8/5/2005	342100 - VETESNIK POWERSPORTS SUPER STORE	1604668	1	HADLEBARS INTERNAL WELD IS BROKEN INTERNALLY
8/27/2005	304830 - SPOKANE YAMAHA	1614950	1	PART IS NEW IN BOX,POTENTIAL CUSTOMER NOTICED POOR FINISH UNDER CHROMEPLATING.
9/2/2005	336180 - RON TURNER CYCLES INC.	1617244	1	HANDLE BAR NOT LEVEL
10/31/2005	292820 - SEHORN YAMAHA	1641765	1	CHROME PEELING AND DULL
11/4/2005	244110 - LAYTON CYCLE & SPORTS	1644040	1	ONE BAR IS SHORTER THAN THE OTHER
11/8/2005	307340 - SPACEPORT CYCLES	1644936	1	GAVE PACKAGE TO SERVICE , THEY PUT ON BIKE, AFTER PUTTING BIKE ON BARS, TECH SAW A NICK IN THE BARS.
12/7/2005	298280 - SIMI VALLEY YAMAHA	1656191	1	NEW PART PULLED FROM GOOD BOX RISERS CROOKED LOOKS LIKE THEY WERE WELDED THAT WAY
1/27/2006	133550 - FREEDOM SUZUKI-YAMAHA OF CONCORD	1676827	1	CHROME FINISH ON BARS ARE PITTED AND SCRATCHED
3/13/2006	373580 - PURCELLS MOTORCYCLE & MARINE WORLD	1693741	1	I ORDERED A SET OF THE DOULBE T FAT BARS FOR MY PERSONAL BIKE. WHEN THE PACKAGED ARRIVED ALL THAT V
3/22/2006	069040 - APACHE MOTORCYCLES MESA	1697603	1	PART CAME WITH NO HARDWARE.
4/4/2006	071920 - CHICAGO CYCLE INC.	1703027	1	DEFECTIVE SHROME, RIPPLES IN CHROME

4/22/2006	131860 - DREYER YAMAHA/SUZUKI	1710958	1	CHROME PLATING FLAKING OFF.
4/25/2006	358440 - WOODS FUN CENTER INC.	1712185	1	HANDLEBARS WONT MOUNT PROPERLY
5/16/2006	106050 - DON & ROYS CYCLE SHOP INC	1721136	1	THE CABLE LOOKS ALREADY USED WHEN RECEIVED, AND THE HANDLE BAR WILL NOT TIGHTEN BECAUSE THE INSERT
5/18/2006	283500 - RONNIES CYCLE SLS & SERV INC	1722311	1	HANDLEBARS ARE BENT
5/26/2006	308250 - F W SPEER YAMAHA INC	1725907	1	HANDLEBAR DIAMETER IS TOO SMALL SHOULD BE 1.00 INCH NOT .975INCH
6/13/2006	336180 - RON TURNER CYCLES INC.	1732296	1	BARS TURNING COLOR
7/12/2006	373960 - YAMAHA SPORTSCENTER	1745416	1	BARS NOT WELDED STRAIGHT.
7/20/2006	027380 - BEACH SPORTCYCLES INC.	1750394	1	KNOWN PROBLEM FROM YAMAHA.
8/21/2006	014510 - ADVANCED MOTORSPORTS LLC	1765912	1	WELD IS UNEVEN, BARS CROOKED WHEN INSTALLED
8/31/2006	027380 - BEACH SPORTCYCLES INC.	1772132	1	BAD WELDS. THESE BARS WERE RECEIVED FROM A RETURN STOCK.
10/3/2006	336180 - RON TURNER CYCLES INC.	1787931	1	DOWN TUBES THAT MOUNT TO BIKE ARE IN TOO MUCH TO MOUNT
11/29/2006	069690 - CHI-TOWN HONDA YAMAHA	1812071	1	MINOR FLAWS IN CHROME, MINOR SCRATCH LIKE MARKS. CUSTOMER REFUSED BARS AT TIME OF PICK UP OF UNIT, F
12/21/2006	336180 - RON TURNER CYCLES INC.	1821302	1	WILL NOT FIT ON TOPCROWN NEW OUT OF THE BOX
1/11/2007	362190 - POWERHOUSE	1827994	1	BARS HAVE DENT!
2/15/2007	324500 - STUMPYS SALES AND SERVICE INC	1843051	1	MISSING HARDWARE KIT FROM BOX, EITHER SEND ME A HARDWARE KIT OR RETURN THE PART
3/21/2007	220360 - MAX PITTS YAMAHA SUZUKI	1856081	1	DEFECTS ON PARTS
4/6/2007	304640 - SNAKE RIVER YAMAHA	1863297	1	HANDLEBARS ARE NOT BENT CORRECTLY. NOT EVEN ON BOTH SIDES OF THE BAR.
4/12/2007	292820 - SEHORN YAMAHA	1865776	1	CANNOT INSTALL HANDLE BARS
4/13/2007	336180 - RON TURNER CYCLES INC.	1866672	1	BAG #397 MISSING FROM BOX
5/30/2007	060590 - CORGILLS YAMAHA	1884082	1	HANDLE BARS WILL NOT MOUNT CORRECTLY, DOES NOT LINE UP WITH HOLES.
6/4/2007	142820 - COLUMBIA CYCLE LLC	1885918	1	MISSING HARDWARE (PAK-5PX75-12-00)
6/6/2007	173120 - MICHAEL S IDAHO POWER SPORTS	1866946	1	IMPROPER DESIGN FROM FACTORY.
6/16/2007	304640 - SNAKE RIVER YAMAHA	1891135	1	HANDLEBARS WERE MACHINED WRONG AT THE FACTORY. THEY ARE CROOKED.
7/6/2007	060530 - COLORADO POWERSPORTS DENVER	1899579	1	DO NOT FIT BIKE SPECIFIED
7/8/2007	298280 - SIMI VALLEY YAMAHA	1899577	1	CHROME PEELING
7/7/2007	304640 - SNAKE RIVER YAMAHA	1899856	1	AFTER INSTALLING, NOTICED THE HANDLEBARS ARE CROOKED. HANDLEBARS ARE NOT STRAIGHT.
7/13/2007	032080 - BERTS MEGA MALL	1902957	1	HANDLE BARS ARE MISSING THREADED INSERTS TO MOUNT THEM ON BIKE.THERE IS NO WHERE FOR THE MOUNTING
8/7/2007	142820 - COLUMBIA CYCLE LLC	1914881	1	HANDLEBARS ARE TOO SMALL FOR CLAMPS TO FIT PROPERLY!!! ONLY ON RH SIDE
8/15/2007	330310 - TEXAS YAMAHA GULF COAST	1918755	1	THREADS WERE BAD ON THE BASE OF THE BARS
8/27/2007	150460 - RIDENOW POWERSPORTS PORT RICHEY	1925639	1	CUSTOMER CONCERNED BECAUSE THERE WAS DISCOLORATION FORMING ON WELDS ON T-BARS
9/5/2007	227910 - MID-OHIO SUZUKI-HONDA-YAMAHA	1933058	1	THREADED INSERT LOOSE WILL NOT LET BARS TIGHTEN TO BIKE
3/6/2008	188740 - CYCLE NATION OF HUNTSVILLE	2000583	1	HARDWARE PACK MISSING
6/27/2008	142820 - COLUMBIA CYCLE LLC	2141626	1	CONTROLS WONT TIGHTEN
8/8/2008	131860 - DREYER YAMAHA/SUZUKI	2164733	1	YAMAHA CALLED ME AND SAID TO SEND THESE BARS BACK. THEY ARE NOT THE PROPER SIZE WHERE THE CONTROLS
8/21/2008	328510 - TEXAS POWERSPORTS OF PASADENA	2172927	1	YELLOW CHROME
8/25/2008	227980 - MID-STATE MOTORSPORTS INC.	2174781	1	NEED MOUNTING HARDWARE
12/16/2008	030290 - BENTLEY YAMAHASUZUKIKAWASAKI II	2229590	1	HANDLEBARS WERE NOT WELDED UP STRAIGHT.
4/15/2009	131860 - DREYER YAMAHA/SUZUKI	2271900	1	AFTER PURCHASING NEW HANDLEBARS, CUSTOMER WAS SITTING IN A PARKING LOT AND LEFT SIDE BROKE OFF!!! S
7/1/2009	358710 - WOODYS PERFORMANCE CENTER	2312266	1	CHROME PEELING OFF PART, PART IS NEW.
			94	

Warranty Claims

(STR-4WM75-12-00; similar design handlebar)

No reports of structural failure, 101 warranty claims, all cosmetic in nature

STR-4WM75-12-00 Fat Double "T" Handlebars

Claim Entry	DI Dealer Num w Name	Claim Num	Claim	Prob Desc
5/17/2001	328550 - TEXAS YAMAHA SOUTH	944669	1	CAN NOT MOUNT BARS
7/16/2001	214210 - MAXIM POWER SPORTS	966703	1	HANDLE BAR LOOSE
7/26/2001	263470 - PLAZA CYCLE	971476	1	CUSTOMER COMPLAINED OF FLAWS IN CHROME FINISH OF THE HANDLEBARS
7/26/2001	285010 - ROSS MOTORSPORTS INC.	971809	1	BENT
8/15/2001	113440 - VINNIES COMPETITION CYCLE SPTS INC	980350	1	WILL NOT MOUNT TO CLAMP
8/15/2001	279560 - RICHARDSON MOTORSPORTS LTD	980162	1	MISSING THREAD INSERTS
8/15/2001	279560 - RICHARDSON MOTORSPORTS LTD	980168	1	MISSING THREAD INSERTS
2/5/2002	348410 - WAYNESVILLE CYCLE CENTER	1055431	1	DOES NOT PROPERLY FIT APPLICATION.
2/12/2002	005160 - ALAMO CYCLE-PLEX	1059127	1	HANDLE BARS AT MOUNT ARE STRIPPED
2/20/2002	004110 - A-1 SPORTS CENTER	1062006	1	INSERT TO MOUNT BARS LOOSE.
2/27/2002	348410 - WAYNESVILLE CYCLE CENTER	1065034	1	THE PART HAS ABNORMAL BEND IN IT.
3/6/2002	348410 - WAYNESVILLE CYCLE CENTER	1068811	1	PART WILL NOT FIT
3/26/2002	004110 - A-1 SPORTS CENTER	1078101	1	THE NUT INSERTED INBAR FOR MOUNTING "TURNS" WHILE TRYING TO TIGHTEN.
3/26/2002	330040 - TNT MOTORSPORTS INC.	1078529	1	MOUNTING KIT NOT INCLUDED
5/10/2002	327480 - TEAM BOZEMAN	1085488	1	HANDLEBARS WERE RECIEVED BENT
7/12/2002	365470 - YAMAHA OF SAN ANTONIO LTD.	1118168	1	HANDLEBAR IS MISSING THREADED INSERT FOR BAR END
10/22/2002	361540 - YAMAHA CITY	1163918	1	CUSTOMER COMPLAINED HANDLEBARS WERE LOOSE
1/14/2003	258000 - PAWTUCKET CYCLE INC.	1197286	1	CHROME IS DISCOLORED AROUND WELD AT HANDLEBARS
2/4/2003	004490 - ACTION YAMAHA OF EDISON	1206509	1	HANDLE BAR WILL NOT MOUNT
3/4/2003	133690 - FREEDOM MOTORSPORTS	1217198	1	STRAIGHT EDGE WILL NOT BUT UP AGAINST THE RISER BARS STRAIGHT
3/26/2003	373960 - YAMAHA SPORTSCENTER	1225748	1	DIMPLES IN CHROME ON HANDLE BARS
5/12/2003	012280 - ANDERSONS SALES & SERVICE INC.	1245013	1	PITTED
5/13/2003	004110 - A-1 SPORTS CENTER	1245266	1	THREADED PLUGS ARE NOT GLUED IN LEVE, MAKING BARS CROOKED ON BIKE
5/16/2003	339910 - VALLEY YAMAHA	1247243	1	CHIPPED ON TOP OF BAR FROM FACTORY
6/11/2003	318780 - STATE 8 MOTORCYCLES	1256692	1	THREADED INSERTS ARE NOT LOCKED INTO PLACE
6/27/2003	308250 - F W SPEER YAMAHA INC	1263717	1	THE CHROME ON TWO CONSECUTIVE SETS OF BARS THAT WERE ORDERED HAD IMPECFECTIONS O
8/11/2003	280620 - RIDERS WORLD	1281444	1	MISSING BOLTS
8/13/2003	365470 - YAMAHA OF SAN ANTONIO LTD.	1282661	1	CHROME PITTED
9/16/2003	344570 - P&M TRANSIT COMPANY INC.	1298940	1	HANDLEBAR IS MISSING THE THREADS IN TUBE
9/30/2003	072340 - CHICAGO CYCLE CENTER	1306413	1	IMPROPER BEND IN BARS
10/22/2003	328510 - TEXAS POWERSPORTS OF PASADENA	1317640	1	ON ONE THE POSTS DON'T LINE UP-ONE IS VISIBLY CROOKED---THEOTHER IS JUST OF POOR QUALIT
10/22/2003	365470 - YAMAHA OF SAN ANTONIO LTD.	1317588	1	H-BAR IS MISSING THREADED INSERT IN LEFT BOTTOM MOUNT
10/23/2003	159050 - HARPER YAMAHA AND MACHINE	1317917	1	CHROME DAMAGED ON HANDLEBARS
11/10/2003	160590 - HATTIESBURG CYCLE INC.	1326277	1	BAD CHROME
12/3/2003	160590 - HATTIESBURG CYCLE INC.	1336439	1	HANDLEBARS WOULD NOT FIT ON BIKE.
12/22/2003	259900 - PERFORMANCE POWER SPORTS	1345418	1	REDUCER IN END OF HANDLE BARS MOUNT MISSING
2/2/2004	328510 - TEXAS POWERSPORTS OF PASADENA	1360244	1	INSERTS MISSING
2/18/2004	249050 - NORTH END CYCLE SHOP INC.	1366478	1	HANDLEBARS CAME WITHOUT PROPER COLLARS
3/6/2004	365330 - YAMAHA OF CUCAMONGA INC.	1374112	1	LOOSE BARS WHEN TIGHENED DOWN
3/18/2004	271730 - ORLANDO YAMAHA KAWASAKI	1379317	1	BAD CHROME AND MISSING HARDWARE
4/8/2004	226950 - THE HITCHING POST INC.	1390689	1	CUST. DECLINED BAD METAL
4/21/2004	139720 - DON GEORGES SPORTS CTR INC	1397245	1	PACKAGING SCRATCHED UP H BARS
4/28/2004	139720 - DON GEORGES SPORTS CTR INC	1400584	1	CROME DISCOLORING ON RIGHT SIDE OF THE BAR
5/7/2004	160590 - HATTIESBURG CYCLE INC.	1408133	1	PULLED BARS FROM STOCK TO INSTALL ON NEW UNIT AND FOUND THAT END CAPS MISSING FROM
6/5/2004	373960 - YAMAHA SPORTSCENTER	1422811	1	BAR HAS DIMPLES IN CHROME
6/26/2004	064510 - CMSK POWERSPORTSINC	1435067	1	CHROME PEELING OFF OF HANDLEBARS
6/28/2004	064510 - CMSK POWERSPORTSINC	1435518	1	CHROME PEALING
7/6/2004	149250 - EDS CYCLES INC	1439078	1	SWITCHES SPIN WHEN ATTACHED AND TIGHTENS ALL THE WAY
7/31/2004	026520 - BARNEYS YAMAHA/SUZUKI OF BRANDON	1452986	1	THE LEFT SIDE OF HANDLEBAR IS TOO SMALLAND THE GRIPS WONT STAY -WE TRIED TWO NEW SET
9/9/2004	064510 - CMSK POWERSPORTSINC	1471771	1	CHROME PEELING ON EDGE
9/20/2004	214780 - LONG ISLAND KAWASAKI-YAMAHA	1477092	1	CHROME PITTED
11/26/2004	288350 - US ONE POWERSPORTS CENTER	1508325	1	CHROME PITTING
12/30/2004	366640 - YAMAHA OF LUMBERTON	1519850	1	BOLT HOLES ON THE BOTTOM OF HANDLEBARS ARE NOT LINING UP WITH THE TOP TRIPLE CLAMP H
3/9/2005	026500 - BARNEYS MOTORCYCLE SALES INC	1545226	1	PART NOT SOLD CUSTOMER NOT HAPPY WITH QUALITY OF CHROME. CHROME ON INSIDE OF UPRIGH
5/27/2005	219650 - MASON CITY POWERSPORTS INC.	1576401	1	LEVERS AND GRIPS WONT CLAMP DOWN AND STAY ON

7/8/2005	373960 - YAMAHA SPORTSCENTER	1592026	1	NO HARDWARE WITH HANDLE BARS
7/20/2005	328770 - TOUSLEY MOTORSPORTS INC.	1597312	1	HANDLEBARS WERE LOOSE
9/8/2005	360350 - XTREME MACHINES	1619448	1	MISSING HARDWARE
9/15/2005	360350 - XTREME MACHINES	1622563	1	HARDWARE MISSING
11/7/2005	249050 - NORTH END CYCLE SHOP INC.	1644870	1	T-BARS WONT MOUNT PROPERLY
12/22/2005	242100 - THE NEW MONTGOMERYVILLE CYCLE CT	1662495	1	CHROME IS PEELING AT WELD POINTS
12/28/2005	242100 - THE NEW MONTGOMERYVILLE CYCLE CT	1664068	1	CHROME PEELING AT WELDS
1/11/2006	278850 - INDIAN RIVER SPORTS CENTER	1669102	1	CHROME AROUND WELDSIS PEELING
1/19/2006	336180 - RON TURNER CYCLES INC.	1673522	1	CHROME PEALING OFF AND THEY DONT LINE UP WHEN YOU PUT THEM OF
1/27/2006	040650 - BIG # ONE YAMAHA	1676743	1	FIRST SET OF BARS CAME IN LOOKED FINE TO US BUT THE CUST. IS A Q.C. AT MERCEDES BENZ AND
1/31/2006	005640 - ALCOA GOODTIMES KAWASAKI YAMAHA	1678300	1	CUSTOMER LOST HARDWARE.
3/16/2006	060920 - CAMDEN MOTORSPORTS OF GLYNN	1695292	1	CHROME IS PITTING ON THE WELD
4/12/2006	242100 - THE NEW MONTGOMERYVILLE CYCLE CT	1706860	1	THIS PART WAS IN OUR STOCK,
4/20/2006	325290 - TALLAHASSEE POWERSPORTS	1710169	1	CHROME FLAKING OFF WHERE WELD JOINS RISER TO HANDLEBAR
5/18/2006	265560 - BRITT MOTORSPORTS LLC	1722147	1	BOLTS SHOULD HAVE BEEN WELDED INTO HANDLEBARS AND WAS NOT
5/19/2006	336180 - RON TURNER CYCLES INC.	1723172	1	CLAMP WONT TIGHTENUP ON BAR E HAVE 2 SET OF THESE BARS
5/24/2006	373960 - YAMAHA SPORTSCENTER	1724376	1	BARS NOT WELDED STRAIGHT.
5/27/2006	161520 - HERBA MOTOR COMPANY INC.	1726151	1	THESE HANDLEBARS CAME IN AND THE CHROMEPLATING WAS SCRATCHED , THE HARDWARE BAG
6/5/2006	275520 - RAZEE MOTORCYCLE CENTER INC.	1728759	1	CUSTOMER COMPLAINING THAT THE PASSING LAMP BAR MOUNT BROKE OFF WHERE THE MOUNT IS
7/7/2006	123130 - XTREME SPORTS YAMAHA	1743388	1	THREADED INSERT ON BAR CAME LOOSE FROM BAR.
9/6/2006	332660 - TRI-CITY POWERSPORTS	1774793	1	MASTER CYLINDER ANDSWITCH COVERS DO NOT FIT SNUGLY.
9/19/2006	332660 - TRI-CITY POWERSPORTS	1780987	1	O.D OF HANDLEBAR GRIP ENDS ARE TOO SMALL FOR SWITCH/FRONT BRAKE M/C TO CLAMP TOO BA
9/27/2006	108050 - DON & ROYS CYCLE SHOP INC	1785306	1	HANDLE BARS WILL NOT TIGHTEN.
10/25/2006	076630 - COLLINSVILLE YAMAHA	1797879	1	SCRATCHED HANDLEBARS AND RUSTING IN WELD AREA.
11/13/2006	040810 - SJC YAMAHA	1805710	1	ORDERED PART FOR SJC YAMA'S CUSTOM DISPLAY BIKE, UPON OPENING DRAG BAR PACKAGE,NOT
2/17/2007	161520 - HERBA MOTOR COMPANY INC.	1843868	1	NEW UNSOLD DOUBLE TFAT HANDLEBARS HAVEBAD AND PEELING CHROME IN VARIOUS SPOTSON
2/22/2007	328770 - TOUSLEY MOTORSPORTS INC.	1845890	1	MISSING ALLEN MOUNTING BOLTS
3/26/2007	071880 - CHEYENNE YAMAHA LLC	1858254	1	BOTTOM OF HANDLEBARS BENT / WONT LINE UP WITH CLAMPS
4/7/2007	328550 - TEXAS YAMAHA SOUTH	1863528	1	ON THROTTLE SIDE OFDDT BARS, THE O.D. OF THE BAR IS TOO SMALL AND THE THROTTLEAND MAS
4/13/2007	113440 - VINNIÉS COMPETITION CYCLE SPTSINC	1866443	1	HARDWARE MISSING FROM CARTON
5/9/2007	257000 - PAULS MOTORCYCLE SALES & SVC COR	1876703	1	CHROME PEELING OFF AROUND WELD
5/15/2007	205920 - LEBANON VALLEY CYCLE SALES INC.	1878707	1	CHROME PITTING
6/25/2007	008280 - ABERNATHYS YAMAHA	1894552	1	WILL NOT FIT
6/27/2007	229480 - MILLENNIUM CYCLE	1895739	1	BAR ENDS TO SMALL FOR CONTROLS
7/24/2007	276450 - REDDING YAMAHA SEADOO	1907815	1	MISSING NUT WHERE HANDLEBARS BOLT TO THE TRIPLE CLAMP.
8/27/2007	008280 - ABERNATHYS YAMAHA	1958006	1	WILL NOT FIT
9/28/2007	216200 - LYNCHBURG KAWASAKI-YAMAHA INC	1960377	1	THE RISER ON THE HANLEBAR ONE IS SHORTER THEN THE OTHER
10/22/2007	068690 - CHAPARRAL MOTORSPORTS	1985201	1	CUSTOMER PURCHASED BARS ON 10/04/07. ONCE RECEIVED FOUND THAT CHROME AROUND WELD
11/15/2007	314990 - STADIUM YAMAHA	2007667	1	MISSING HARDWARE / PLEASE REPLACE HARDWARE
12/3/2007	216200 - LYNCHBURG KAWASAKI-YAMAHA INC	2020557	1	RISER IS SHORTER THAN THE OTHER
5/15/2008	371820 - YAMAHA SUZUKI OF TEXAS	2120021	1	MISSING HARDWARE
6/24/2008	374350 - YAMAHA SUZUKI OF COOL SPRINGS	2139733	1	WENT TO SELL IT TO A CUSTOMER AND WAS MISSING THE THREADED INSERTS TO THE HANDLEBAR
9/9/2008	028300 - BEE LINE SPORTS CENTER INC.	2183053	1	BARS NEED TO BE REPLACED DUE TO RUSTING
10/14/2008	142820 - COLUMBIA CYCLE LLC	2205076	1	DEFECTIVE
1/14/2009	306240 - YAMAHA SPORTS PLAZA	2238176	1	HANDLEBARS ARE BENT
6/9/2009	111190 - DUTCHESS RECREATIONAL VEHICLES IN	2295020	1	CUST STATED THAT THE WELD HAD SMALL PITS IN THE CHROME THATHE FELT MAY RUST.
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