

GM CUSTOMER CARE AND AFTERSALES

DCS2436

URGENT - DISTRIBUTE IMMEDIATELY

Date: July 2, 2010

Subject: 10153 – Safety Recall
Heated Windshield Washer Module Short Circuit
Additional Population and Q&A Section Added

Models: 2006-2009 Buick Lucerne
2008-2009 Buick Enclave
2006-2009 Cadillac DTS
2007-2009 Cadillac Escalade, Escalade ESV, Escalade
EXT
2008-2009 Cadillac CTS
2007-2009 Chevrolet Avalanche, Silverado, Suburban,
Tahoe
2009 Chevrolet Traverse
2007-2009 GMC Acadia, Sierra, Yukon, Yukon XL
2006-2009 HUMMER H2
2007-2009 Saturn OUTLOOK
Equipped with Heated Washer Fluid System (RPO
XA7/CHW)

To: All Buick, Cadillac, Chevrolet, GMC, HUMMER, and
Saturn
Dealers

Attention: General Manager, Service Manager, Parts Manager,
Car Vehicle Manager, and Warranty Administrator

The population in Safety Recall 10153A has been expanded. The breakpoints for the GMC Acadia and Saturn OUTLOOK have been revised to reflect these additional vehicles.

A Question and Answer (Q&A) section has also been added to this bulletin to clarify the customer compensation process. When issuing a check, dealers are to record the vehicle identification number (VIN) on the customer check.

Please discard all copies of bulletin 10153, issued June 2010.

END OF MESSAGE

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