
SAFETY RECALL: THIRD NOTICE

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Global Electric Motorcars (GEM) has decided that a defect which relates to motor vehicle safety exists in certain GEM vehicles.

Our records indicate that you may have a vehicle(s) affected by this recall and have not responded to our recall notice. We are sending you this third notice to emphasize the importance of having your vehicle repaired as soon as possible.

The problem: The 12 volt output from the auxiliary board (a DC voltage to DC voltage converter) on your GEM vehicle may become inoperative. GEM originally notified you that this could result in a loss of headlamp, tail lamp and turn signal lamp function, any of which could result in a crash. GEM also learned that a defect in the auxiliary board may, in some cases, result in a vehicle fire, even if the vehicle is parked. A vehicle fire can result in injury or property damage.

What vehicles are affected: All 72 volt GEM vehicles built from 1999 through 2004. The VIN number range (last 6 of the VIN) is 003002 through 034286.

What GEM will do: GEM will repair your vehicle free of charge (parts and labor). The work will take approximately one hour.

What you must do: Simply contact GEM to verify if your vehicle(s) need this recall and to schedule a service appointment. The number to call is (866) 764-0616. **Please have your Vehicle Identification Number available when calling.**

After contacting GEM, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Please call today and make an appointment for this service.

Customer Service
Chrysler Group Global Electric Motorcars LLC